

# **Mechanical Vendor**



# **Operator's Manual**

# **INTRODUCTION**

Congratulations on the purchase of your new Mechanical Vendor. This vendor has been designed to give you many years of dependable service. It requires little maintenance and is easy to set up and operate.

# READ THIS MANUAL COMPLETELY

Your vendor is designed to operate simply and reliably, but to take full advantage of your vendor, please read this owner's manual thoroughly. It contains important information regarding installation and operations, as well as a brief trouble-shooting guide.

#### **EQUIPMENT INSPECTION**

After you have received your vendor and have it out of the box, place it on a secure surface for further inspection. **Note:** Any damages that may have occurred during shipping must be reported to the delivery carrier immediately. Reporting damages and the seeking of restitution is the responsibility of the equipment owner. The factory is willing to assist you in this process in any way possible. Feel free to contact our Customer Care Department with any questions you may have on this process.

Once your have your vendor located, we suggest that you keep this manual for future reference, or you can view this manual online at <u>www.seagamfg.com</u>. Should any problems occur, refer to the section entitled "trouble-shooting guide". It is designed to help you quickly identify a problem and correct it.

# MANUFACTURER'S WARRANTY

**WHAT IS COVERED:** Manufacturer warrants TO THE ORIGINAL PURCHASER ONLY that each item of equipment manufactured is free from defects in material and workmanship under normal use and service. Manufacturer's obligation under warranty shall be limited to repair or replacement, at our plant, of any parts of the equipment which shall within one year of the date of shipment to the original purchase, be demonstrated to be defective. The original purchaser may obtain repair or replacement of the equipment under warranty by returning the defective item or entire vendor to the Manufacturer, freight prepaid.

WHAT IS NOT COVERED: Manufacturer's warranty obligations DO NOT EXTEND TO OR INCLUDE installation expenses, vandalism, or difficulties resulting from failure to operate equipment in accordance with Manufacturer's instructions under competent supervision and difficulties due to changes in vended products, which are beyond the control of manufacturer.

**SPECIAL NOTE:** Manufacturer is not responsible for any loss of income due to a vending machine being out of service due to a warrantable item.

This warranty is in lieu of all the other warranties, expressed or implied, including the warranty of merchantability and fitness or use, and of all other obligations or liabilities on Manufacturer's part. Manufacturer neither assumes, nor authorizes any other person to assume for it, any other liability in connection with the sale of equipment manufactured by itself. This warranty shall not apply to equipment manufactured or any part thereof which is subject to accident, negligence, alteration, abuse, misuse, or damage in shipment. The term "original purchaser", as used in this warranty, shall be deemed to mean that person for whom the equipment is originally installed.

Manufacturer is not liable for any incidental, consequential or other damages of any kind whatsoever, directly or indirectly, arising from equipment whether based upon theories the use of the of contract negligence or tort. Effective 09/2001

> For Service and Customer Care: 8:30 a.m. - 4:00 p.m. CST. Mon thru Fri 815.297.9500 815.297.1758 Fax email: customercare@seagamfg.com



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### **IMPORTANT NOTICES**

Your vendor is intended for indoor use only

Your vendor must be wall mounted using appropriate hardware for the wall type (not included).

Always unload vendor before transporting it.

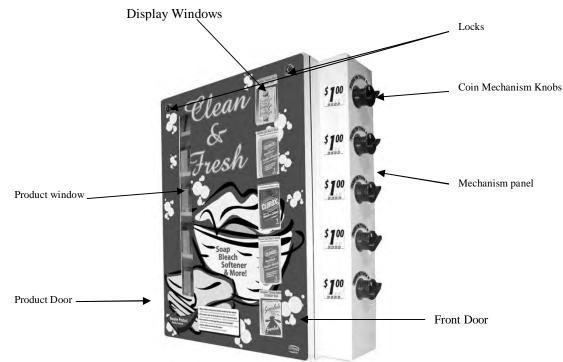
Remove the plastic cable ties from each helix coil.

Remove any protective sheets from under the helix coils before loading the vendor.

Do not load your vendor with disfigured or damaged product.

## BRIEF DESCRIPTION OF YOUR VENDOR

Figure 1 - Overview



#### HOW TO LOCK & UNLOCK THE DOOR OF VENDOR

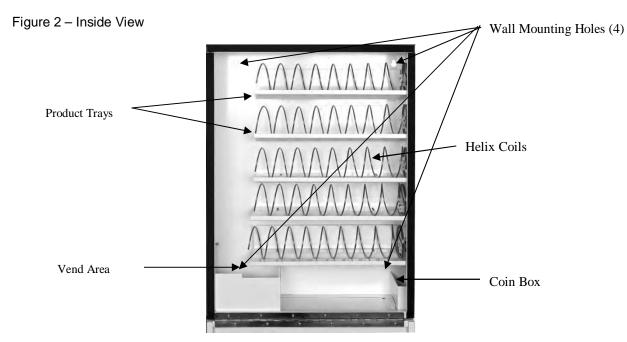
Your Vendor has 2 locks, one at the top left and right of the front door (Fig. 1). To open the door, insert the Key in the locks and turn one-quarter rotation clockwise for right lock and counter clock wise for left lock. The door can now be opened. The paper sheets under the helix coils and the cable ties on each helix coil must be removed before loading the vendor.

#### MOUNTING

Your Vendor is meant to be wall mounted. For wall mounting, Four (4) Mounting Holes are provided on the back of the vendor. The Holes are 16" on center to mount to most wall studs (Fig.2). A power drill, screwdriver, level, ¼ inch drill bit, and mounting hardware will be required. Mounting hardware is not provided, please use appropriate hardware for your wall type.

To Wall mount:

- a.) Unlock and open the Front Door
- b.) Determine, on the wall where vendor is to be mounted and mark where the upper two (2) holes are to be located. (Fig.2)



Interior view with front door open

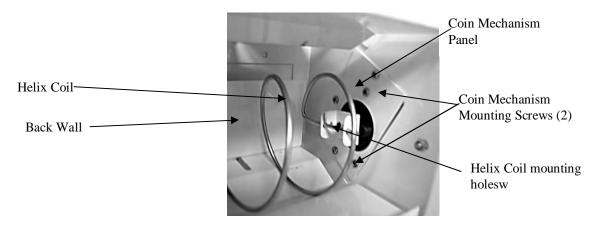
**Special Note:** To secure properly, vendor must be mounted to studs, and to vend properly the vendor must be level. If mounting into studs is not possible, different hardware will be necessary for a hollow wall.

- c.) Pre-drill if necessary
- d.) Once the vendor has been mounted by the top holes, the lower holes should fall in-line, but double check with your level. When mounting into studs, screw through the wall Mounting Holes in the vendor into the wall. When going into hollow wall, the holes will need to be pre-marked and anchors inserted into the wall before the vendor can be mounted

#### DELIVERY SYSTEM

The delivery system is made up of three components, the Product Tray, the Helix Coils, and the Coin Mechanism (Fig.3). Once the proper amount of coins is received the Coin Mechanism can be turned to drive the Helix Coils and push the product out from the left side of the Product Tray.

Figure 3 – Delivery System



To provide you with maximum flexibility of product package styles, magnetic support strips are included to guide your products as they vend and create a "custom" product tray.

To properly load items in your machine, place them on their sides between the coil spaces. Each product tray requires two magnetic strips (included). Place a strip behind the product, toward the back wall of the vendor. Position your products.

Then place another magnetic strip toward the front of the vendor. The product should be centered in the coil and the strips should provide a guide for the package on either side. Do not place magnetic strips too tightly around product.

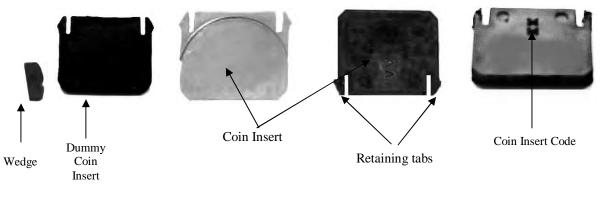
## **COIN MECHANISM**

The Mechanism panel is the right hand side panel. This panel controls the receiving of money and the action of the Helix Coil. Once the correct amount of money is received, the Mechanism Knob can be pushed in and turned clockwise. Product is vended by turning the Mechanism Knob one (1) complete revolution.

The Coin Mechanisms arrive factory pre-set for \$1 (4 US quarters), unless you requested another setting at the time of your order. The mechanisms can be changed easily to suit your needs. The coin sub-assembly is made of a slotted black plastic cylinder into which the coin inserts and wedge are placed (Fig.4). The Black inserts are marked as per the table below.

COINS CODE LIST				
S.NO.	CODE	Coin Specifications		Domorko
		Country	Currency / Value	Remarks
1	ZZ	USA		Dummy
		CANADA		Dummy
		UK		Dummy
2	YY	USA	NICKEL/.05 CENTS	
		CANADA	.05 CENT	
		UK	20 PENCE	
3	хх	USA	DIME/.10 CENTS	
		CANADA	.10 CENT	
		UK		
4	ww	USA	QUARTER/.25 CENTS	
		CANADA	0.25 CENTS	
		UK	10 PENCE	
5	vv	USA	GOLDEN DOLLAR	
		CANADA	LOONIE - 1 CND.\$	
		UK		
6	UU	USA		
		CANADA	TOONIE - 2 CND. \$	
		UK	50 PENCE	
7	Π	USA		
		CANADA		
		UK	1 POUND	

Figure 4 – Coin Inserts



Coin Mechanism Assembly

The Coin Mechanism assembly will need to be removed in order to change a price.

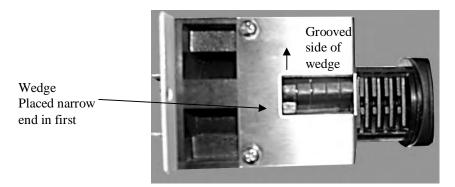
To remove the coin mechanism:

- 1.) Disconnect the spiral from the coin mechanism assembly by rotating the Knob until the Helix Coil end can be removed from the mounting holes.
- 2.) Remove the two mounting screws (Fig. 3) and carefully pull the sub-assembly through the body of the machine.

Coin Inserts totaling the product price can be inserted in any combination of 5 coins. Dummy inserts are used for combination of less than 5 coins. When using the dummy inserts, a wedge (Fig. 4) will need to be inserted into the corresponding position on the top of the mechanism (Fig. 5b). It is suggested that, if dummy inserts are used, that they be inserted into the slot farthest to the right to eliminate confusion for the customer. Make sure that the discs and wedge click when inserted into the mechanism. Any or all the discs can be pulled out with a needle nosed pliers to set a new pricing. (Fig. 5).

Figure 5 – Coin Inserts





### LOADING PRODUCT

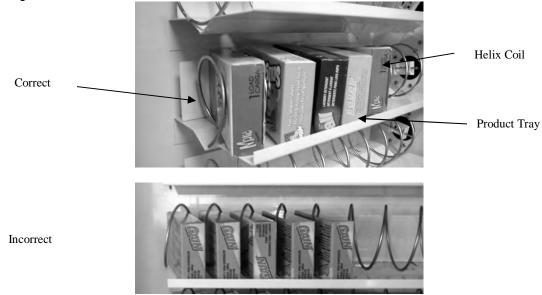
To present your product in as attractive and professional manner as possible, do not load damaged items. **Note:** The size of the item being vended must be larger than the Helix Coil, but smaller than the coil support plate, to vend correctly. Never force an oversized item into the Helix Coil or attempt to vend an item that is smaller than the Helix Coil as this will create problems and deter customers.

1. To Load Product:

 a.) Fill all product trays; do not leave any spaces behind or between items. If you must leave space leave it on the right of the tray closest to the Coin Mechanism. (Fig.6)

Special Note: We suggest that you always partially fill the vendor with product and perform at least five (5) test vends.

Figure 6 - Loading Product



# PRODUCT VIEWING AND ADVERTISEMENT

A Product Window is provided for "live" product viewing, and Display window is provided for advertisement. The full-length window is to view the product in all Product Trays. You may place packaging, advertisement, or graphics that would be suitable to promote the product in the smaller Display Windows.

1. To insert graphic into display window.

- a.) Unlock and open the Front Door.
- b.) Loosen the nuts that hold the Panel of the Display window. Remove panel.
- c.) Tape graphic/sticker down into the appropriate Display Window.
- d.) Reassemble

**Note:** Such advertisements or promotional materials are not provided by the manufacturer. We suggest that you apply a window label of your own or use empty package to best describe the particular product in that chute.

To Purchase This Item, Visit BMI Gaming | www.bmigaming.com | 1-800-746-2255 | + 1-561-391-7200

# COIN RETRIEVAL

One (1) Coin Box is provided with your vendor. It is stored at the bottom of the Mechanism Panel. Open the Front Door and pull the Coin box out to empty it.

# **NOTES**