

2012 POWERPUTT LIVE

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Showpiece Manual & User Guide

Version 3/12



WARNINGS AND NOTICES

NOTICE

- This game is intended to be operated for amusement purposes only. It is not to be operated in violation of any federal, state, or local laws or regulations. As the owner and/or operator of this game you are responsible for its operation in compliance with such laws and regulations. The factory settings for this game may require adjustment in order to comply with the laws and/or regulations in the jurisdiction where the game is located. It is the sole responsibility of the operator to determine what laws and/or regulations are applicable and to make any adjustments to the game before operating it for its intended purpose.
- This manual and the information contained within is subject to change without notice.
- The Showpiece cabinet is intended for use with the Showpiece Integrated Stand (Model 304S).

WARNING

- Use of unauthorized parts or making any unauthorized modifications will void the warranty and may result in the game operating in an unsafe or incorrect manner.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- This cabinet is not suitable for installation in an area where a water jet would be used. The cabinet must not be cleaned by a water jet.

WARRANTY, REPAIR, AND RETURN POLICY

- 90-day warranty on all electronic components. All warranty periods begin on the date of purchase from Incredible Technologies, Inc.
- There is a minimum \$75.00 service charge for all non-warranty repairs or returns.
- For all servicing, return to Incredible Technologies, Inc.
- ANY non-factory repair or attempted repair voids warranty.

RETURN MERCHANDISE AUTHORIZATION

- All returned merchandise must have a Return Merchandise Authorization (RMA) number marked clearly on the outside of the package.
- You must obtain all RMA numbers from Incredible Technologies. Please have the product's Cabinet Identification Device (CID) number available when calling for an RMA number.
- Merchandise returned without an RMA number will not be accepted.
- Warranty may be void if serial number or security labels are tampered with or removed. **Opening the Nighthawk Chassis system will void your warranty.**
- Advance replacement hardware will be shipped to the customer address on file unless specified otherwise.
- Advance replacement hardware will be billed to the customer until Incredible Technologies, Inc. receives the returned merchandise, at which time a credit will be issued.
- All repairs and/or replacements will ship as soon as possible after receipt or request (subject to availability).

PAYMENT FOR AND STORAGE OF REPAIR MATERIALS

- Materials sent to IT for repair must be paid for according to current price schedules and in a reasonable time. Storage fees for repaired equipment will be charged at a rate of \$50.00 (Fifty US Dollars) per calendar month or fraction thereof after 90 (Ninety) days from notice to the customer that the repairs are complete. IT reserves the right to resell repaired equipment to cover accumulated storage charges when the accumulated storage charge reaches 100% (One Hundred Percent) of the repaired items' then-current replacement cost.

- INCREDIBLE TECHNOLOGIES, INC

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Incredible Technologies, Inc. ("IT,") hereby offers you ("Licensee") the right to install and use certain copyrighted computer software produced by IT under the following terms and conditions. This License shall govern the use of the software known as "PowerPutt LIVE 2012" ("Update") when applied as an update to pre-existing PowerPutt-equipped hardware ("PP Cabinets") equipped with an earlier version of the PowerPutt software ("Prior Version.") or to Updates included in the purchase of a hardware/software package which constitutes a functionally complete PowerPutt game unit.

1) Term Licensing Fee

The Term Licensing Fee ("TLF") shall be as follows:

As set forth in the periodic payment agreement between IT and Licensee at the time the Term License is purchased. If no TLF is set forth in any such agreement, the TLF shall be equal to the monthly payment set forth in IT's then-current pricing schedule.

2) Term

The license shall be valid on the first date the Update is both installed on a PP Cabinet and authorized by ITNet for play on that PP Cabinet and for thirty (30) days thereafter. The term shall automatically renew for another thirty (30) days upon the timely payment of the TLF, as agreed upon by the parties, up to a total of twelve (12) complete terms. If the TLF is not paid within fifteen (15) days of the due date, this license shall automatically terminate. At the end of twelve (12) complete terms, this License shall terminate and the parties shall become bound by the terms of the Perpetual Software License attached hereto.

3) License Rights

Licensee shall have the right to utilize the Update on authorized PP Cabinets in the normal course of business and as controlled by the Rules of ITNet, as set forth in a separate "Operator Agreement" document, the terms and conditions of which, where not conflicting with the terms and conditions herein, are hereby incorporated by reference. Updates may only be operated on PP Cabinets which are installed in commercial locations, as that term is defined by IT, and to which there is general access by all parties with a general right to enter the location where the PP Cabinet is operated.

4) Legal Operation

Updates include various features which may not be lawful to operate in any given jurisdiction. No provision of any feature, or its licensure to Licensee under the terms herein shall be deemed as advice that operation of that feature is lawful or not lawful in any given jurisdiction. Licensee shall make reasonable efforts to disable any user-adjustable feature which they know or should have known as not lawful to operate in the location where a PP Cabinet with an Update is being operated.

5) Termination and Rollback

In the event that this License is terminated for whatever reason, Licensee shall have absolutely no right to operate any PP Cabinet upon which an Update has been installed. IT reserves the absolute right, at its sole discretion, to terminate the operation of any PP Cabinet upon which an unlicensed Update has been installed. If Licensee wishes to restore such a PP Cabinet to operating condition without acquiring a new License for the Update, IT will roll-back that PP Cabinet, at no charge to the Licensee, to the Prior Version upon return (at Licensee's expense) of the required hardware to IT's service center.

6) Governing Law and Jurisdiction

The validity and construction of this License and of the rights and obligations set forth herein shall be determined and governed by the laws of the State of Illinois. The parties hereby submit to the Jurisdiction of any state or federal court in Cook County Illinois. Licensees operating outside the borders of the United States of America, regardless of their citizenship or residency, explicitly agree to allow any assets they may have in the USA or any other foreign country to be attached, garnished, forfeited or otherwise reached by any legal act if, after due process of law, they are found to be liable to IT for damages by reason of breach of this License.

7) Warranty

If the Licensee discovers any physical defect in the media (disk, EPROM, flash media, etc.) on which the Update is distributed or in the documentation, which in the opinion of Incredible Technologies, Inc. (IT) prevents the product from being used as reasonably intended, IT will replace the media or documentation at no charge. The purchaser must return the item to be replaced, with proof of purchase, to IT within 90 days after taking delivery of the Update.

8) Disclaimer of Remedies

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9) Severability

If any provision of this License shall be held by a court of competent jurisdiction to be illegal, invalid or unenforceable, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the remaining provisions shall remain in full force and effect.

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The Licensing Fee ("LF") shall be as follows:

- US\$0.00 (Zero United States Dollars and zero cents.)

2) Term

The License shall be valid on the first date that both the LF is paid for the Update and it is installed on an PP Cabinet. If you purchased the Update under a payment arrangement where the Update is paid for in more than one (1) installment, you purchased the Update under the terms of a Term Software License. If the Update has been offered or sold to you under the terms of a Term Software License, the terms of this License shall become applicable if and when the Term Software License terminates in favor of this Perpetual Software License, as set forth in the Term Software License. The term shall be perpetual and throughout the Universe for the Update on the PP Cabinet upon which it is installed at the time the LF is paid. Updates are not transferrable to any other PP Cabinet, for any reason. If an PP Cabinet with an Update is destroyed or otherwise taken out of operation, this License shall terminate.

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Acceptance of this License and installation of the Update includes disclaimer and waiver of any and all direct, indirect, special, incidental, or consequential damages arising out of the use or inability to use the Update, even if advised of the possibility of such damages. The warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, express or implied. No person, seller, dealer, agent, or employee is authorized to make any modification or addition to this limited warranty.

In jurisdictions which do not allow the exclusion of implied warranties or liability for incidental or consequential damages, acceptance of this License and installation of the Update includes stipulation that the most minimal requirements of the law of those jurisdictions shall govern any additional required additional rights of Licensee.

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PowerPutt LIVE 2012 Manual & User Guide

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NOTE
PLEASE RETAIN ORIGINAL SHIPPING BOX FOR SERVICE AND REPAIR.

Some game features will not be available if the unit is not properly registered to ITNet.

If you REMOVE any online games from your route, even temporarily, please fax in an updated ITNet Game Registration Form (Appendix G) to 847-870-0120 and check the UNREGISTER box. This will remove the game from the online Find a Game app so players are not disappointed when visiting that location.

Please do not forget to UNREGISTER any games you sell and remind the buyer to re-register the game with their own Operator Account. Remember, you are liable for ANY ITNet Fees incurred by a game registered to your account.

Incredible Technologies cabinets are shipped with the USB cables disconnected from the I/O Board and the Cabinet Identification Device (CID). This prevents vibrations during shipment from damaging the contacts on the connectors. These cables must be connected before operating the equipment.

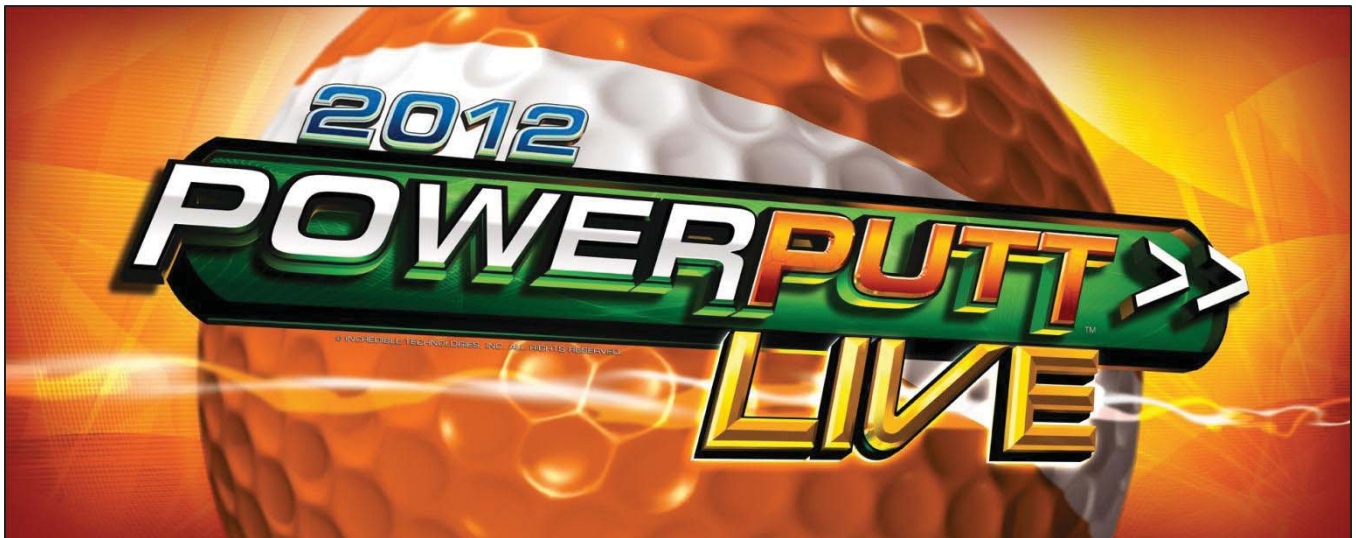
IT recommends disconnecting these USB cables whenever transporting the unit.

NEW FEATURES FOR POWERPUTT LIVE 2012

LIVE and Online

Below are some of the new features that have been added to the 2012 edition of PowerPutt LIVE:

- **Six Unique and Imaginative 18-Hole Mini-PowerPutt Courses**
Three addicting original courses plus three exciting all-new courses
- **Great New Game Play Features**
 - Multiple Tee and Pin locations
 - An exciting new play-by-play announcer
 - Cutting-edge high definition graphics.
- **Variety of Game Play Choices**
Play casual games with friends, track your stats and play history, or play your best for prizes!
- **New Scoring Rewards**
Earn Great Shot Points for every shot. Use the rails for a Bank Shot Bonus! Perfect for side games, local contests and tiebreakers!
- **Win Cash Prizes**
Enter the Daily Escalating Prize Contest as often as you want and win cash prizes! The unique new contest format encourages repeat play, every single day!
- **Player Stats Tracking**
Your players can track dozens of personal statistics online.



SHOWPIECE CABINET

Showpiece Cabinet Contents

(1) PowerPutt LIVE Showpiece Cabinet

Shipped inside a plastic parts bag attached to the front of the cabinet:

- (1) Marquee Header
- (1) Power Cord
- (1) Game Manual
- (1) HDMI Cable
- (1) Plastic Bag of Misc. Parts

Shipped inside the cardboard sleeve on the top of the control panel:

- (2) Marquee Header Brackets

NOT Included with your Showpiece Cabinet

You will need to supply a digital display for the game's main monitor, and an appropriate stand or wall mount. Incredible Technologies recommends a 42" HDTV that supports 720p for the best presentation, game play and earnings potential. A list of Recommended Mounting Solutions can be found under Purchasing Info and Specs at the following address on the IT web site:

<http://www.itsgames.com/itsgames/Products/PowerPutt/specs.jsp>

LEG LEVELER ADJUSTMENT

Once your game is in position at the location, it is necessary to adjust the leg levelers. The leg levelers will help stabilize the game on an uneven floor, and help it from moving or shifting during game play. The game is shipped with the two front and two rear leg levelers installed. Adjust the levelers as necessary to level and stabilize the game.

MOUNT MAIN SCREEN DISPLAY

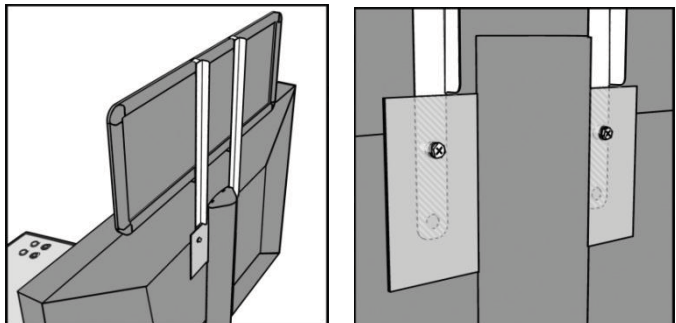
Position the Showpiece cabinet in front of an HDTV. The HDTV is intended for use with the Showpiece Integrated Stand (Model 304S) but can also be mounted to a wall. Be sure that the top of the Showpiece cabinet has at least 24" clearance in all directions. Insufficient clearance may result in damage to your display or player injury. Recommended height for your display may vary depending on your location and player base. As a general rule, the minimum height of the bottom of the display viewing area should be 42" from the floor.



INSTALL MARQUEE

Your Showpiece cabinet comes with a framed marquee header that can be easily attached to the top of your monitor. The brackets for the header are shipped inside a separate cardboard insert labeled *Parts – Do Not Discard* within the cabinet packaging. The insert is located on the top of the control panel.

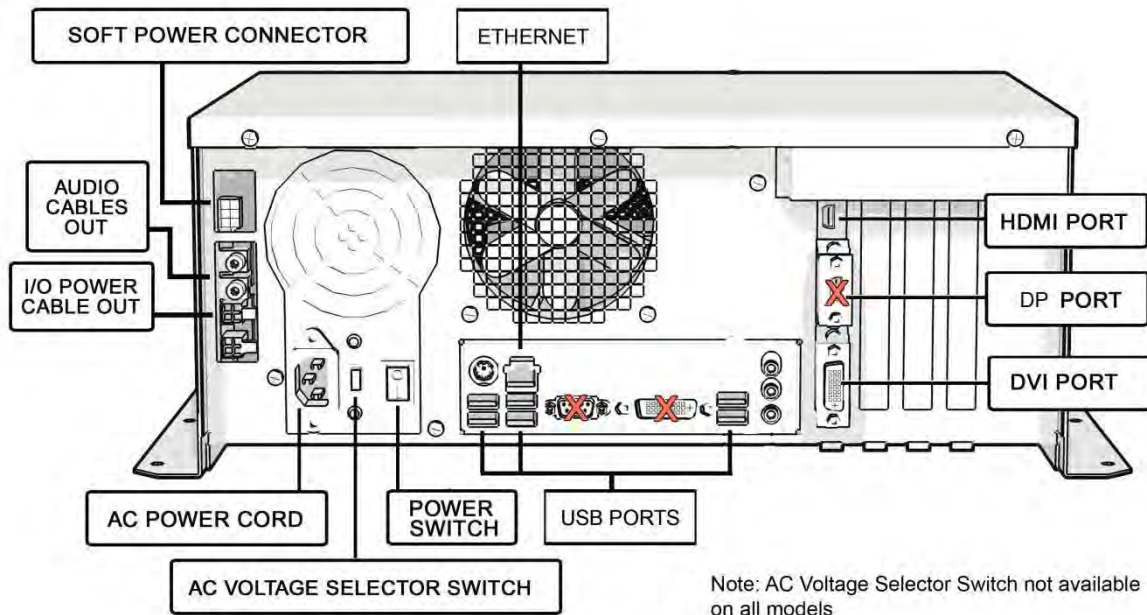
First, attach the two brackets to the back of the universal mounting plate you are using for your HD display. The brackets share the same screws used to affix the display to the mounting plate, and are sandwiched between the plate and the back of the monitor. Once the brackets are in place, slide the marquee frame onto the clips on the two newly mounted brackets. Be sure the tab on the clips rest inside the channel on the marquee frame.



HDTV DIP SWITCH SETTINGS AND NIGHTHAWK SYSTEM BOX

Before making any Nighthawk connections, make sure the USB cables are connected for the I/O Board, CID and Card Reader. See Complete System Box Connections for details.

Nighthawk System Box



DIP Switch Settings for HDTVs

The DIP switch settings in your Showpiece cabinet have been factory set to accommodate a 720p HDTV connected through HDMI cables. DIP switch bank Sw201 on the I/O Board controls the video resolution for the main monitor. If using a DVI-D or VGA connection, or for different resolutions, use this chart:

HDTV MONITOR APPLICATION

IMPORTANT NOTE

I/O CARD DIAGRAM FOR ORIENTATION

RESOLUTION SETTINGS				I/O CARD DIAGRAM FOR ORIENTATION		ADDITIONAL SETTINGS						
<div>1 2 3 4</div> <div>1280 x 720 (HDMI) 720p</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>1280 x 720 (SVGA) 720p</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>1280 x 720 (DVI-D) 720p</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>800 x 600 (SVGA)</div> <div>OFF ON</div>		<div>1 2 3 4</div> <div>800 x 600 (HDMI)</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>800 x 600 (DVI-D)</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>640 x 480 (VGA)</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Sw201</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Sw200</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Sw202</div> <div>OFF ON</div>	Primary Monitor <div>1 2 3 4</div> <div>Primary Monitor has 16 x 9 Aspect Ratio</div> <div>OFF ON</div>	Secondary Monitor <div>1 2 3 4</div> <div>Optional 2nd Monitor has 16 x 9 aspect ratio</div> <div>OFF ON</div>
<div>1 2 3 4</div> <div>800 x 600 (HDMI)</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>800 x 600 (DVI-D)</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>System Setup</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Enter System Setup Menus</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Exit System Setup Menus</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Do Not Flip Optional 2nd Monitor</div> <div>OFF ON</div>	<div>1 2 3 4</div> <div>Vertical Flip Optional 2nd Monitor</div> <div>OFF ON</div>	Sw200 ALWAYS ON Do Not Change Settings shown for Showpiece					

Note: In the Additional Settings above, ONLY the ON switch matters for correct setup and operation.

Notes:

A reboot is required when changing resolutions

Video and audio connections to HDTVs vary, and may require additional cables not included with the Showpiece cabinet. Also, some displays may not support the resolution needed for your game. Check your display's manual for additional information.

VIDEO CONNECTIONS FOR 720P HDTV

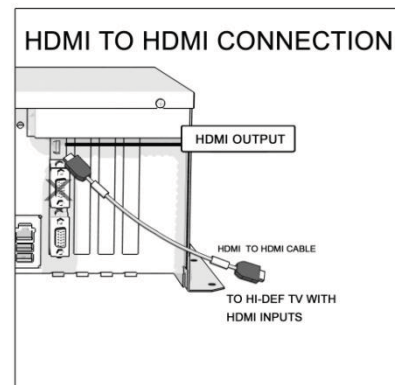
PowerPutt LIVE 2012 supports 720p (1280x720) resolution. Be sure your HDTV is compatible.

For any questions related to Showpiece cabinet connections, see the Showpiece Audio and Video Connections Guide at <http://www.itsgames.com/itsgames/Products/PowerPutt/specs.jsp>

Follow the instructions below to set up your HDTV and Showpiece cabinet.

Connect to HDMI

Connect the HDMI cable (supplied) to the HDMI output on the Nighthawk system. Route the cable through the clip under the lock on the back wall, and down through the access panel on the back of the cabinet. Connect the other end of the HDMI cable to the proper HDMI input on your television.



Set Up Your HDTV

Refer to the HDTV manual to adjust the video signal to match the correct input for your game. Selecting the correct input is commonly found from a system menu accessed from the remote, or an Input Select button on the HDTV.

Audio Connections for HDMI

The HDMI cable will also supply audio to the speakers on your HDTV. See Audio/Video Connections Table below for details on other connection types.

Note:

Your monitor must have at least a 1280x720 resolution. For more information see the Showpiece Cabinet A/V Connections Guide on IT's web site at <http://www.itsgames.com/itsgames/Support/Manuals>.

Audio/Video Connections Table

Video Mode	Primary Video Connector	Audio
1280x720 (HDMI) 720p	HDMI with HDMI Cable	Digital - Via HDMI cable
1280x720 (DVI-D) 720p	DVI-D to HDMI	Analog - Via I/O Board or HDTV analog input
1280x720 (SVGA) 720p	DVI/VGA - VGA with adapter	Analog - Via I/O Board or HDTV analog input

FINAL CHECK

APPLY POWER

Connect the power cable to the socket on the back of the cabinet. Then plug the cable into a 3-pronged, grounded wall socket. Locate the power switch on the back of the cabinet and turn it ON.

Note: If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

Watch the game carefully when you first turn it on. Look and smell for smoke. Turn it OFF immediately if there is smoke. Make sure the fan inside the system box is running and the LEDs on the I/O Board are flashing. If not, something is wrong, turn off the game.

Check the Cabinet ID Device (CID) Number

Watch the screen during boot-up and wait for the PowerPutt LIVE boot verification screen to appear. Note the Cabinet ID Number (CID) that appears on this screen, and verify that it matches the CID number printed on the back of the cabinet. The screen will automatically time out and boot-up will continue.

Check the Coin Switch and Bill Validator

Try the coin switch. Drop quarters or tokens through to check the coin mechanism. Insert a dollar bill into the bill validator and listen for the credits to ring up. Make sure the game is adding credits and the correct quantity. You can use the Player Control Test by pressing the System Setup button inside the coin door and entering the *System Tests Menu*. Make sure all of the controls work.

Checking the Wireless Connection Signal Strength

There are two ways to check the signal strength of your wireless connection. First, you can power the game off and on. A signal meter will appear in the lower right corner of the game's boot-up screen. The number of bars that are displayed indicate the signal strength. Additionally, you can enter Operator Mode by pressing the System Setup button inside the coin vault door. Once at the main Operator Mode menu, use the trackball and Start button to select *ITNet Settings*, then *Communication Settings* to view more information.



Cabinet Temperature

The state of the art Nighthawk hardware is extremely powerful, and therefore generates a substantial amount of heat. Measures have been taken to keep the various components cool during normal use. If overheating occurs, game play and hardware longevity may be affected. Use the Check Cooling menu in the System Setup menus to monitor the temperature within your cabinet. Enter System Setup by pressing the System Setup button inside the outer door of the coin vault. Once at the main System Setup menu, use the trackball and Start button to select *Troubleshooting Shortcuts*, then *Check Cooling*.



Custom Adjustments

Upon initial power-up, the game will initialize to factory default settings. These settings affect game elements such as number of credits per coin, volume settings, etc. The System Setup section in your game manual will describe how to alter these settings and view the system audits or run system tests.

GENERAL CABINET MAINTENANCE

Games that are in good working condition, with clear monitors, clean control panels and working trackballs will make more money than a machine in poor condition. It is definitely worth your time and attention to protect your investment with a little common care. Each week, clean the display and wipe down the control panel to bring back that new game look. Test the trackball and buttons regularly to make sure they are playing properly. And perhaps most important, make sure the coin mechanisms and bill acceptors are in good working order.

CARE AND CLEANING OF RUBBER BUMPER

The rubber bumper on the front of the cabinet's control panel is made from durable nitrile rubber. Clean it using a mild soap and water solution or blue window cleaner.

NIGHTHAWK AIR FILTER

The Nighthawk System Box comes equipped with an external electrostatic air filter. This filter is held in place by a metal bracket, attached to the system box. The filter prevents debris from entering the system box and damaging the electronic components. A clogged filter will impede airflow, thus building up unwanted heat which can cause damage to your hardware. Be sure to check this filter at least once a month. Remove the filter by sliding it out of its housing. Shake off excess dirt and if necessary clean it with soap and water. Be sure the filter is completely dry before reinstalling the filter.

TRACKBALL MAINTENANCE

The trackball will require periodic maintenance to assure optimum performance. In most cases the inside of the trackball simply needs to be cleaned of any accumulated dust and debris. See page 12 for Trackball Replacement.

To access the inside of the trackball, remove the 6 Phillips head screws that hold the trackball together and remove the top cover. Clean out any dust and debris inside the trackball. Polish the rollers and remove any foreign material that may be on the rollers. Do not lubricate the bearings, as this will only attract more dust. If the bearings do not spin freely it is best to replace the bearing assembly. Inspect the rollers for any nicks that may cause poor performance and replace if needed. Inspect the ball for any nicks and replace if needed. Parts can be obtained from Happ Controls and is an economical option rather than replacing the entire trackball assembly.

It is critical that the green field ground wire be properly connected to field ground. This prevents the trackball from building a static charge that can cause the game to lock up or reset. A static discharge can also damage the trackball's electronic components, as well as the main system.

CARE AND CLEANING OF COOLING FANS AND VENTS

The hardware that runs PowerPutt LIVE is quite sophisticated, and many of the chips and processors will get hot very quickly. Like your desktop PC, the PowerPutt LIVE hardware needs adequate ventilation to work properly. Dust and dirt can be a major cause to overheating and will lead to costly repairs. At least once a month, check to make sure the cabinet and system box fans are working and free of dust and debris. Use a vacuum to clear all the ventilation holes on the cabinet at this time as well.

CAUTION:

Incredible Technologies cabinets are shipped with the USB cables disconnected from the I/O Board and the Cabinet Identification Device (CID). This prevents vibrations during shipment from damaging the contacts on the connectors. These cables must be connected before operating the equipment.

IT recommends disconnecting these USB cables whenever transporting the unit.

SHOWPIECE CABINET REPAIR PROCEDURES

SYSTEM BOX

The Nighthawk System Box houses most of the game electronics and hardware in one box that can be easily installed. As with all electronic equipment, the system box should be handled with extreme care. Shock, severe temperature, or sudden impacts can damage the internal components that require costly repair.

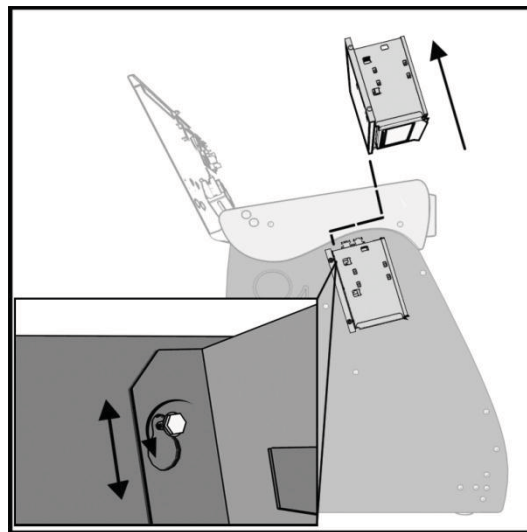
Note: Turn off power to the cabinet and remove the power cord from the back of the cabinet when performing any of the following.

System Box Removal

1. Unlock the control panel and open to expose the Nighthawk system box.
2. Disconnect all connections to the system box. Be sure all wires and connectors are clear and out of the way. Label the connectors for easy reconnection.
3. Loosen the 6 ¼" hex-head screws that secure the system box.
4. Carefully lift the system box off the screws and up out of the cabinet.

System Box Installation

1. Unlock the control panel and open to expose the inside of the cabinet.
2. Align the system box onto the 6 mounting screws of the internal slanted panel. The connection ports face up. Once the system box is in place, tighten the 6 ¼" hex-head screws to secure the box to the panel.
3. Connect the required connections. See the Connections Diagram for more details.



I/O BOARD

Note: The I/O Board is game title specific and is not interchangeable with other game titles produced by Incredible Technologies on this system. Dedicated and Retrofit Kit I/O Boards are different and are not interchangeable.

I/O Board Removal

First, unlock the control panel and open to expose the interior of the Showpiece cabinet. Disconnect all connections from the I/O Board. Label the connectors for easy reconnection and move them safely out of the way. Next, remove the six ¼" wood screws that secure the board to the interior left side of the cabinet (as you face the game). Carefully remove the I/O Board from the cabinet.

I/O Board Installation

Place the I/O Board in the proper location on the interior left side of the cabinet (as you face the control panel of the game). Be sure it is oriented properly so the cables reach the board (the USB port on the I/O Board facing the top of the cabinet). Secure the I/O Board to the side of the cabinet with the six ¼" wood screws. Use the factory mounting holes if at all possible. Be sure the board does not "bow" or is not stressed in any way. Once mounted, connect the appropriate connections.

Cabinet Identification Device (CID)

This device contains a specific ID number that identifies your cabinet. The CID is a permanent number and must be connected to the main system box via the USB cable and working properly in order for the game to operate.

CID Removal and Replacement

If for some reason you must replace the CID, disconnect the USB cable from the CID. This is the only connection to the CID. Next, remove the four ¼" wood screws that secure the CID to the interior left side of the cabinet (as you face the game). The CID is located above the I/O Board. To install a CID, mount the CID in the proper location using four ¼" wood screws. The CID should be mounted so the USB port is facing the top of the cabinet and the electronics are facing the wall.

Note: The Cabinet Identification Device should NEVER be removed from the cabinet, even when replacing any of the other components. The CID is the cabinet's PERMANENT Identifier, regardless of any other components.

CASH VAULT

The Cash Vault has been designed for optimal security. With the double-locking doors, service technicians can read meters and enter System Setup mode with no access to the cash box.

Cash Vault Removal and Replacement

- 1) Unlock and open the outer door of the Cash Vault.
- 2) Using a T-15 Torx wrench, unscrew the card reader/button plate located on the right side by removing the four #8-32 screws located at the top and bottom of the plate.
- 3) Unplug the cable from the card reader, and disconnect the connectors for the coin meter and buttons.
- 4) Remove the plate and set it aside.
- 5) Remove the coin bin and the bill validator magazine to make it easier to work inside the vault.
- 6) Unplug the bill validator cables, and push the cables for the bill validator, card reader, buttons, and coin meter through the 2 holes located in the back of the vault.
- 7) The Cash Vault is attached by upper and lower locking brackets. These are each attached with two socket-head screws located within the vault.
- 8) Locate the socket-head screws on the top and bottom locking brackets. Remove the two bottom screws using a 9/64" hex key and remove the bottom locking bracket. Make sure to note how it was installed.
- 9) Remove the two top screws and remove the top locking bracket, again noting how it was installed.
- 10) You can now pull the entire vault assembly out from the front of the cabinet. The vault is attached with foam tape, so it will need to be pried out or pushed from behind to loosen the adhesive.
- 11) Reverse the procedure to install the new door.

Locks

The outer lock is a secure T-handle lock, commonly used in vending. To open, insert the key and turn it clockwise until the lock-handle pops out. Next, rotate the lock-handle clockwise 90 degrees to open the outer door.

The inner door has a lock installed above the System Setup button. This lock is unlocked by turning the key 90 degrees clockwise.

Volume and Service Buttons

Mounted inside the outer door are controls for Volume and System Setup. Press the Volume Up button to increase the loudness of the sounds on the game, and press the Volume Down button to make your game quieter. Press the System Setup button to access the game's software menu system. The System Setup menus cover a variety of important areas including collections, tests, game adjustments, and optional settings.

Bill Acceptor

The dedicated cabinet ships with a MARS AE2681 D5 bill acceptor and is mounted on the cash vault door. The default dipswitch settings for this acceptor are ON = 1,2,4-7 and OFF = 3,8.

Bill Acceptor Removal

Disconnect the cable to the bill acceptor. Remove the four 11/32" sized nuts from the mounting studs. Disconnect the ground wire from the one lower stud. Then gently pull the acceptor off the studs from the back side of the coin door.

Bill Acceptor Installation

From the back side of the coin door, place the bill acceptor onto the four mounting studs. The faceplate will protrude out the front of the coin door. Place the field ground wire on a lower stud, and install the four 11/32" sized nuts on the mounting studs and tighten. Next, connect the bill acceptor cable in the cabinet to the mating cable on the bill acceptor itself.

Stacker Removal

A blue slide switch is located at the bottom of the stacker. Engaging it allows the stacker to be removed.

Coin Mechanism Removal

Loosen the two finger screws to release the securing braces. Slide the upper brace upward, and the lower brace downward. The mechanism should pull straight out.

Meter

This 5-volt device is mounted behind the card reader plate next to the inner door of the coin vault. One lead of the meter is connected to a +5 volt source and the other lead is connected to the appropriate signal wire. An additional opening is available just below the meter, if a second meter is desired.

CONTROL PANEL

Opening the control panel provides access to all game controls and hardware components. To open the control panel, simply use the supplied key in the lock on the back of the cabinet and lift from the back. The control panel is hinged in front and will stay open when fully extended.

Soft Power Switch

A "soft power" switch has been added to the underside of the control panel, to assist in the update process. This switch will turn off power to the Nighthawk system box so you don't have to reach around to the main power switch located on the back of the cabinet.

Note: If you turn power off using the Soft Power Switch, you must use this same switch when turning power back on.

Trackball Replacement

To replace a trackball, open the control panel and remove the 4 long screws holding the trackball in place. Be careful not to lose any of the screws, washers and lock washers. Disconnect the wire harness and ground wire and remove the old trackball. Position the new trackball in the proper orientation over the existing standoffs. Make sure that the arrow on the trackball that points to the monitor is pointing up. Replace the 4 long screws and washers. Do not over tighten! Screw in until the lock washer is fully compressed. Reconnect the wiring connector and ground wire.

Note: The field ground wire is critical to avoid electrical problems and assure optimal performance.

Button Replacement

All of the buttons on the control panel require a 1 1/8th inch hole, and are pre-drilled on the dedicated control panel. To remove a button, disconnect the wires from the button assembly by sliding the wires off of the micro switch posts. Next carefully twist the micro-switch assembly off of the button posts. Finally, unscrew the nut to remove the button from the control panel.

Place the new button assembly into the hole and position the smaller side of the micro-switch housing to face the rubber bumper, angled towards the middle. Tighten the supplied nut using a pushbutton wrench. Do not over tighten. Install the micro-switch by snapping it onto the pushbutton assembly by hand. Position the assembly so the micro switch posts face the rubber bumper, angling towards the middle. Reconnect the wires by sliding the wire assembly onto the contact posts of the appropriate micro switch. See the wiring diagram in Appendix D.

Control Panel Removal

To remove the control panel from its hinge, Disconnect the trackball cable, field-ground wire, and the control panel interconnect connector to the I/O Board. Remove the screw that attaches the safety cable to the control panel. Remove the four 1/4" screws holding the panel to the hinge.

Control Panel Graphics Removal

The control panel artwork has been screened onto a solid sheet of polycarbonate, which is resistant to scratches and burns. Unfortunately long exposure to excessive situations may damage the surface over time. To remove and replace this piece, the pushbutton and trackball assemblies must first be removed. Separate the polycarbonate piece from the wood portion of the panel by starting at one corner and slowly peeling the two apart. The overlay has adhesive on the entire surface and will take some force to separate the pieces due to the adhesive. Once removed, the graphic overlay will not be able to be used again.

Control Panel Graphics Installation

To install a new polycarbonate graphics overlay, make sure the wood control panel surface is clean, smooth, and free from glue, dirt and debris. Remove the paper protecting the adhesive from the new artwork/cover panel. Carefully place it on the wood panel, aligning it properly. Press and smooth firmly to assure that it is secure. Replace the buttons and trackball in the correct orientation.

SPEAKERS

The speakers are mounted in the bottom front of the cabinet, just below the coin vault. Sounds and speech are important aspects to the play experience and should be adjusted and maintained for optimal results. Make sure your speakers are in good working condition, are wired correctly, and are grounded properly to avoid buzz or hiss.

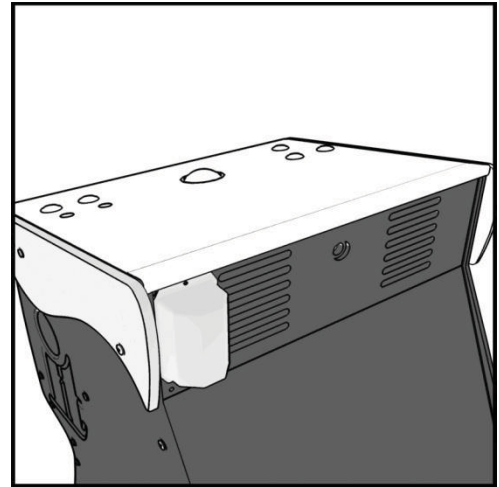
Speaker Access

To access the speakers, remove the back panel of the cabinet by unbolting the four connector bolts. The speakers are located just below the coin vault. Remove the 4 nuts with an 11/32" nut driver to remove the speakers from their mounting.

Note: Both speakers must be identically wired to work. For optimal sounds, both speakers must be in phase with one another. Be sure the positive wire is connected to the positive terminal of each speaker and the negative speaker wire is connected to the negative terminal of each speaker.

ANTENNA

The antenna connects to the I/O Board and is housed on the back of the cabinet. A strong wireless signal is very important to getting the most out of your game. Depending on the positioning of the game in the location, you may need to adjust the antenna's position to achieve the best signal. The antenna's housing allows for a variety of positions within, and the housing itself can be easily moved to a different location using tape or screws. See the Wireless Signal Strength and Antenna Guide found in the accompanying game manual for more information on getting the best possible wireless signal strength for your game.



CARD READER

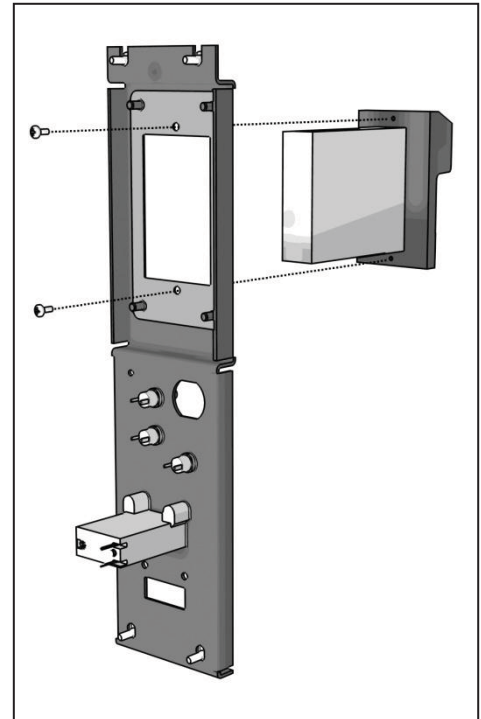
The Card Reader is a very important aspect to PowerPutt LIVE, and is very important to keep in good working condition. Players are required to use a card to identify themselves for most of the online features. If the card reader is not working properly, these features will not be available.

Card Reader Removal

Access the card reader through the coin door opening. To remove the card reader, disconnect the USB connector from the Card Reader. Then remove the 4 T-15 security screws that secure the mounting panel that holds the card reader, coin counter and buttons. Next, remove the two Phillips head screws holding the card reader to the mounting panel. Once loose, pull the card reader out through the front of the panel.

Card Reader Installation

Open the coin door to access the card reader mounting. Place the back end of the card reader through the opening on the mounting panel. The larger portion of the card reader bezel should be in the up position. From the backside of the panel, secure the card reader to the panel with the 2 Phillips head screws. Once in place, reconnect the USB cable to the card reader. Attach the mounting panel to the coin door with the 4 T-15 security screws. Power the game back on and test the card reader using the Card Reader Test located in the Troubleshooting Shortcuts Menu in System Setup.



SYSTEM SETUP MENUS

Navigating The Menu System

The System Setup menus cover a variety of important areas including collections, tests, game adjustments, and optional settings. Please familiarize yourself with these menus—they are designed to optimize the game for your locations. Pay particular attention to the Collection menus because they will detail how much money to give to your location, and how to maximize your split. There are menus that allow you to adjust various split percentages for a variety of different charges. These screens can help you maximize your investment and involve your location in the costs associated with your equipment.

Entering System Setup Mode

There are two ways to enter System Setup. Open the coin door and press the Test button to access the game's System Setup software menu system. Or, from the I/O board, move the dip switch SW202 position 4 to the ON position. This switch needs to be moved back to OFF to exit the System Setup menus.

Selecting a Menu

A menu option can be selected at any time by rolling the trackball up or down or by pressing the Left or Right buttons.

Choosing a Menu/Option

A menu option can be chosen at any time by pressing the Start Button.

Changing a Value

A value can be changed at any time by rolling the trackball left or right.

Note: Some features may not be allowed in certain state or local jurisdictions. Be sure to check your local laws before activating or allowing any features that may be questionable in your area.

MAIN MENU

The Main Menu displays four main areas that make up System Setup mode. Please familiarize yourself with these areas, as they will help you maximize your earnings potential.

Collections & Earnings Menu – See Page 16

This section displays your machine's monetary activity, and details the various areas for income and expenses. This section should be reviewed during every collection, to make sure you manage your split correctly.

General Settings – See Page 17

This area allows you to adjust operator adjustables, perform system tests, and reset your game back to factory settings.

Troubleshooting Shortcuts – See Page 27

This section presents a variety of tests and menus that will help you troubleshoot any problems you may be having with your game. The available sections are also accessible through the other main sections.

PowerPutt LIVE Settings & Audits – See Page 27

This area allows you to adjust settings specific to PowerPutt LIVE including the player cost schedule, game features, and game audits.

ITNet Settings – See Page 30

This area allows you to adjust the communication settings with ITNet.

Exit

This will exit the System Setup menus and take you back into the game's attract mode.



COLLECTIONS & EARNINGS MENU

This menu allows you to perform a collection or view various earnings and fees.

Do Collection

This section is used when making a collection. The various screens will detail the cost breakdowns and show you how much of the cash box is to be paid to the location. Please take some time to familiarize yourself with this section. Using it wisely can save you money.

Clear Unused Cash

Sometimes when you go to make your collection, there is money in the game that has not been played yet. Use this setting to clear the unused cash from the game, so your future collections will reconcile with game play.

Add Free Cash

Use this setting if you wish to add money to the game for free plays that do not advance the hard meter.

Back

This will take you back to the **Main Menu**.



DO COLLECTION

This screen is the main collection screen. There is a lot of helpful information displayed that will help you with your collection. It is highly recommended that you view this screen with every collection, and reset it when your collection is complete. See the Collections Guide on page 50 for complete details.

This screen displays the following helpful information:

Collection Date Range

The displayed dates are from your last collection until today.

Days In Operation

The number of days the machine was active and available for play since the last collection.

Reset

Highlight this to reset the number of days in operation field to '0'.

Total Income

The total income your machine made for this time period.

More Details

More Details displays a breakdown of the types of money collected.



Contest Fund

The total fees generated for the contest fund.

Total Fees

The total of the various fees that need to be set aside before making your split.

More Details

More Details displays a breakdown of the various fees (if applicable).

Balance

The total income minus the total fees.

Operator Portion of Balance

The amount of the collection that the operator keeps.

Operator Owes Location

The amount of the collection that you pay your location.

Back

If you do NOT wish to perform a collection and reset the audits, highlight Back to exit this screen and return to the **Collections & Earnings** menu.

Do Collection and Exit

If you wish to perform a collection and reset the audits (recommended), highlight Do Collection and Exit and press Start. This will set all the fields in the Do Collection screen to zero. Be sure to empty your cash box at the same time, so these screens will match the money at your next collection.



GENERAL SETTINGS

The General Settings menu houses various adjustable settings relating to the cabinet, and is divided into two sections.

Operator Adjustables

This area allows you to adjust options like volume, attract mode sounds, and money slot settings.

System Tests

This area allows you to perform diagnostics including video adjustments, input tests, and sound tests.

Back

This will take you back to the **Main Menu**.



OPERATOR ADJUSTABLES

This menu contains adjustable settings that pertain to you and your business. Please familiarize yourself with this section, as it can help you maximize the game's earning potential.

General Adjustments

This area allows you to adjust options like coin message and game mode.

Money Slot Adjustments

This area allows you to adjust the settings of your various money slots on your cabinet.

Sound Adjustments

This area allows you to adjust the various sound settings including attract mode sounds, game volume, and stereo setup.

Collection Settings

This important area allows you to adjust various fees and splits for your collections.

Reset to Factory Settings

This option allows you to reset all the settings found in the Operator Adjustables section to factory defaults.

Back

This will take you back to the **General Settings** menu.



GENERAL ADJUSTMENTS

Coin Message

Is set to "Insert \$" by default and requires the player to insert money. No other modes are available.

Game Mode

This lets you toggle between money/free play. **The default is set to Money Play.**

Reset Values

This resets all values to their default value located on this page.

Back

This will take you back to the **Operator Adjustables** menu.



MONEY SLOT ADJUSTMENTS

Money Slot 1 (all machines)

This adjusts how much one pulse equals for Money Slot 1.

Money Slot 2 (kits only)

This adjusts how much one pulse equals for Money Slot 2.

Money Slot 3

This adjusts how much one pulse equals for Money Slot 3.

Reset Values

This resets all values to their default value located on this page.

No

This will not perform the reset and take you back to the previous menu.

Yes

This will perform the reset and take you back to the previous menu.

Back

This will take you back to the Operator Adjustables menu.



SOUND ADJUSTMENTS

In Game Volume

This option lets you adjust the In Game volume from OFF to 100%. **The default is set to 30%.**

Attract Volume

This option lets you adjust the Attract Volume from OFF to 100%. **The default is set to 20%.**

Attract Mode Sounds

This adjusts how often sounds are played in the attract mode: Never, Rarely (every 20th time), Sometimes (every 10th time), Often (every 5th time), and Always. **The default is set to On – Sometimes.**

Stereo/Mono

This option is where you select stereo or mono setup. **The default is set to Stereo.**

Reset Values

This resets all values to their default value located on this page.

Back

This will take you back to the **Operator Adjustables** menu.



COLLECTION SETTINGS

PowerPutt LIVE allows you to adjust costs and percentages for the various income types that are received. Use this menu to determine how much you want your location to help you pay for these charges and services.



Set Hardware Update Fee

This menu allows you to adjust the Hardware Update Fee. This fee is included for your convenience, as a method to have the location pay for part of your equipment. The default value is \$0.00 per week.



Operator/Location Income Splits

Use this menu to fine-tune your splits for any generated income. Since there may be times when you have to pay the location before you actually have the cash in hand, you may want to adjust the split in your favor to cover the waiting period. The default settings are displayed on the accompanying screen.

The adjustable settings refer to income generated from:

Cash
Player Account
ITNet Money Card
Operator Money Card



Operator/Location Fee Splits

Use this menu to determine how you wish to split the various fees with your location.

ITNet Fees
Daily Contest Fees
Communication Fees
Software Update Fees
Hardware Update Fees

Note! Hardware and Software Update Fees are included for your convenience, if you wish to have the location help cover some of your costs.



Tax Settings

Many states require special taxes or license fees that affect your bottom line. Use this menu to separate these costs from your collection before making your normal split.

Set Tax Rate

This menu allows you to adjust your current tax rate percentage.

Set Tax Type

This menu helps you determine what part of the collection is taxed, and who pays for these taxes.

Set Tax Split

This menu allows you to split the tax fees with the location.



Back

This will take you back to the **Collection Settings** menu.

Reset to Defaults

This menu will set all of the collection settings to their factory default values. A verification screen will display to make sure you agree to the change.

RESET TO FACTORY SETTINGS

This menu will reset ALL settings in the Operator Adjustments section to their default values. A verification screen will display to make sure you agree to the change.

Back

This will take you back to the **General Settings** menu.



SYSTEM TESTS

This area allows you to perform diagnostics including video adjustments, input tests, and sound tests.

Video Tests

This area has tests that will help you to adjust your game's color, contrast, and screen size.

Sound Tests

This area has tests that will help you adjust your game's audio setup by playing a stored sound, a streaming sound, and testing the speaker(s).

Player Control Tests

This option allows you to test all inputs including trackball, buttons, money slots, etc.

Mechanical Meter Test

This test makes the hard meter adjust by one to make sure it is functioning properly.

Hardware Tests

This area includes a series of diagnostic screens and tests to help you make sure your game is functioning correctly.

Back

This will take you back to the **General Settings** menu.



VIDEO TESTS

The Video Tests section has a variety of tests that will help you adjust your monitor.

Color Adjustments

This area will take you to a series of tests to adjust your monitor's RGB settings to have each color display properly.

Contrast Adjustments

This area will take you to a series of tests to adjust your monitor's brightness/contrast so the game displays properly.

Screen Size Adjustment

Use this screen to align your monitor so that all the circles appear as circles and the boundary line appears on the edge of each side of the screen.

Back

This will take you back to the **System Tests** menu.



COLOR ADJUSTMENTS

Color Grid Adjustment

Adjust your monitor to have each colored box display properly.

Red Screen

Adjust your monitor to have red display properly.

Green Screen

Adjust your monitor to have green display properly.

Blue Screen

Adjust your monitor to have blue display properly.

Back

This will take you back to the **Video Tests** menu.



CONTRAST ADJUSTMENTS

White Screen

Adjust your monitor to have white display properly.

50% White Screen

Adjust your monitor to have 50% white display properly.

25% White Screen

Adjust your monitor to have 25% white display properly.

Black Screen

Adjust your monitor to have black display properly.

Contrast Screen

This option is a test you can use to adjust your monitor's contrast and brightness settings to have the boxes displayed properly.



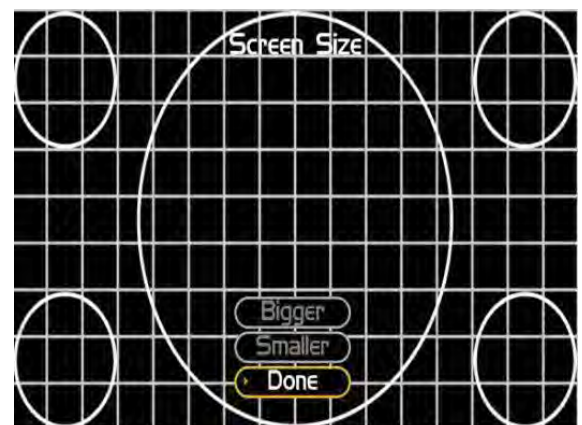
Note: May not work on older or often used monitors. If you have a monitor that's old or has been used often you may not be able to adjust the contrast and/or brightness levels accordingly. In this case adjust the monitor for best performance while getting close to the recommended settings.

Back

This will take you back to the **Video Tests** menu.

SCREEN SIZE ADJUSTMENT

Use this screen to adjust the size and aspect ratio of your picture. Press the Start button to exit.



SOUND TESTS

Stored Sound

This will play a stored sound so you can make sure your audio setup is functioning properly.

Streaming Sound

This will play a streaming sound so you can make sure your audio setup is functioning properly.

Speaker Test

This test will say MONO if you have your game set to Mono or LEFT and RIGHT if you have it set to stereo so you can make sure your audio setup is functioning properly.

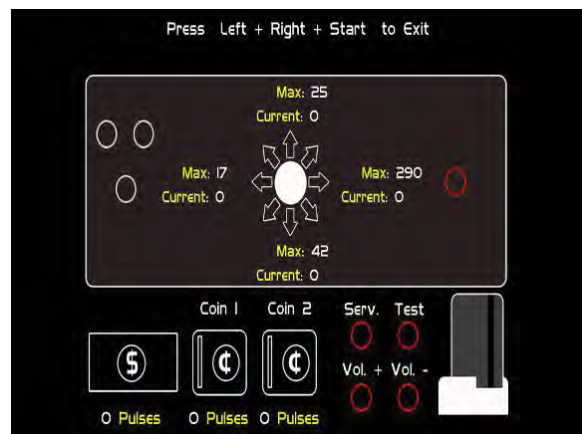
Back

This will take you back to the **System Tests** menu.



PLAYER CONTROL TESTS

Use this screen to test all of the inputs, including the trackball, buttons, and money slots. When an input is active the appropriate graphic image will light. Press the Left, Right and Start buttons simultaneously to exit this test screen.



MECHANICAL METER TEST

Click Meter

This test makes the hard meter adjust by one to make sure it is functioning properly.

Back

This will take you back to the **System Tests** menu.



HARDWARE TESTS

This area includes a series of diagnostic screens and tests to help you make sure your game is functioning correctly.

Hardware/Software

This area has options to view your system and USB info.

Check Hard Drive

This test checks the integrity of your hard drive's data. **Note:** *This test can take several minutes.*

Check Cooling

This test helps you make sure your game is functioning at the proper temperature and all fans are working.

Back

This will take you back to the **System Tests** menu.



HARDWARE/SOFTWARE

System Info

This is a list of your game's current basic system information, including Hard Drive, CPU and Video Card.

USB Info

This is a list of your game's current USB devices.

Version Info

This is a list of your game's software version.

Back

This will take you back to the **Hardware Tests** menu.



CHECK HARD DRIVE

Check File Data

This test checks the integrity of your hard drive's data.

Select **Begin Test** to initiate the process.

Note: This test can take up to 3 hours to complete.

If this test succeeds you will see the message: **Status: Hard Drive Functioning Properly**. If this test fails, you will see the message: **Hard Drive Error (#)**

Select **Back** to skip the test and return to the **Hardware Tests** menu.

Check File System

This test REBOOTS YOUR GAME and performs a low level systems check of the integrity of your hard drive.

Note: This can take several minutes.

Back

This will take you back to the **Hardware Tests** menu.



CHECK COOLING

This checks that your game is functioning at the proper temperature and all fans are working. The current status is color-coded for easy viewing. If the results are displayed in green, your cabinet is at normal settings.

Due to motherboard limitations, not all temperatures or fan speeds may be available.

Back

The Back button takes you back to the **Hardware Tests** menu.



TROUBLESHOOTING SHORTCUTS

This section gathers many of the commonly used tests and menus into one convenient area. Check here first when troubleshooting problems or questions about the integrity of your machine.

The tests that are available in this section are:

Check Card Reader
Check Cooling
Check Hard Drive
Hardware & Software
Communications Settings
Player Control Tests
System Tests

Descriptions of each of these tests and sections can be found elsewhere in this manual.

Back

This will take you back to the **Main Menu**.



POWERPUTT LIVE SETTINGS & AUDITS

Player Cost Schedule

This option allows you to adjust the amount of money it costs a player to play various game types.

Game Audits

This area allows you to view your money audits, game purchase audits, and reset your collections and audits.

Game Options

This area allows you to adjust options specific to PowerPutt LIVE.

Reset Leaderboards

This will clear all of the game's local leaderboards and high-score screens.

Back

This will take you back to the **Main Menu**.



PLAYER COST SCHEDULE

This screen details the costs of various play selections. The player cost is shown as a total.

9 Hole Play

This option lets you adjust how much it costs a player to play a 9-hole game.

18 Hole Play

This option lets you adjust how much it costs a player to play a 18-hole game.

Bracket Play

This option lets you adjust how much it costs each player to play in a 4-16-man single-elimination bracketed contest.

Reset Defaults

This resets all values to their default value located on this page.

Back

Select this to return to the **PowerPutt LIVE Settings & Audits** menu.

Adjustable Costs	Operator Portion	ITNET Portion	Total To Player	Default Value
9 Hole Play	\$ 0.80	\$ 0.20	\$ 1.00	\$ 1.00
18 Hole Play	\$ 1.80	\$ 0.20	\$ 2.00	\$ 2.00
Bracket Play	\$ 1.80	\$ 0.20	\$ 2.00	\$ 2.00

POWERPUTT LIVE AUDITS

This section displays various counts and totals for a variety of areas of interest. The following values are based on the last reset, the date of which is shown at the top of the screen.

Game (settings for machine time, total game time and average player game time)

Coin Slot 1 (All Machines)

Coin Slot 2 (Kits only)

Bill Acceptor

Lifetime Money In

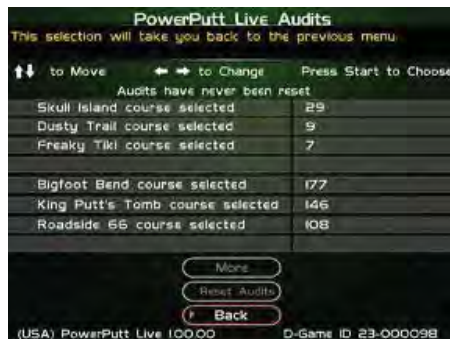
This field shows how much total money your machine has made. This field is cumulative and is not affected by resetting the audits on this screen.

More

The available audits span a number of different screens.

Selecting **More** brings you to the next screen of audit information.

There are a total of five Audits screens.



Reset Audits

This will reset the fields on all of the Audits screens to zero, and update the date of the last audit reset. The Lifetime Money In field will not be affected by this function.

Back

This will take you back to the **PowerPutt LIVE Settings & Audits** page.

GAME OPTIONS

Game Options presents a variety of game-specific features that can be turned on or off based on the needs of your location.

Shot Timeout

This is the time allowed for each swing. If no input is noticed during this time period, the game will move on to the next turn. Default time for a stroke is one minute.

Over Par Limit

This is the maximum number of strokes over par a player can take on one hole. The default is six strokes over par.

Max Timeouts

This is the number of consecutive timeouts it takes to end a game and return to the attract mode.

Daily Contests

Turn the Daily Contest ON or OFF. If the Daily Contests option is in the OFF position, players are not offered the chance to compete in the Daily Contest.

Casual Stats Ad (N/A)

Contest Ad (N/A)

Reset Values

This will reset the fields on this screen to zero, and update the date of the last audit reset. The Lifetime Money In field will not be affected by this function.



RESET LEADERBOARDS

Use this menu to clear the leaderboards or high-score screens. You can reset individual course leaderboards or all of them at once.

Reset Bracket Play Leaderboard

Resets any contest leaderboard played on this machine.

Reset Skull Island Leaderboard

Reset Dusty Trail Leaderboard

Reset Freaky Tiki Leaderboard

More

To view the next set of Leaderboard screens.

Reset Bigfoot Bend Leaderboard

Reset KingPutt's Tomb Leaderboard

Reset Roadside 66 Leaderboard

Reset All Leaderboards

Resets all leaderboards on this machine.

Back

This will take you back to the first **Reset Leaderboards** page.



ITNET SETTINGS

This section details various ITNet settings, such as game registration and connection settings with ITNet.

Change Location

This section lets you update the information for the location that your game is currently in and send it to ITNet.

If your machine is unregistered, the screen will display **Register Game**. If your machine is already registered, the screen will display **Change Location**.

Communication Settings

This section lets you select and adjust various communication options.

Connection Tests

This section tests your communication connections for integrity and reliability.

Re-Activate Modem

This section allows you to reconnect to ITNet if Sprint disables your service.

Back

Select this to return to the **Main Menu**.

Location Information

Enter the current information for your operation.

Note: These sections require an ITNet Operator ID Card and a working connection to ITNet to activate.



CHANGE LOCATION

Select this option and insert your Operator ID Card into the Card Reader. If the machine is properly registered, you will be asked to enter the zip code of the location the machine is placed in. The zip code is very important and is used to find the most optimal wireless service available. Once the zip code is entered, the machine will contact ITNet for a list of available cities. Verify that the city and zip code are accurate.

Next enter the name and phone number of the location. This information will be used to identify the game and will be posted on the PowerPutt web site, so players can find and play on your machines. Verify that all information is accurate. Once complete exit the screen to complete the location change process.



COMMUNICATION SETTINGS

This screen shows the type of communication device that is currently in use, and its status and signal strength. In most cases, the wireless modem will be in use and active. If your machine is in a location with low signal strength, check the Troubleshooting section of the manual for ways to help boost your signal.

Configure Ethernet Settings

If your machine is in a location with low signal strength, and none of the suggestions on boosting your signal help, you may need to connect to ITNet using a broadband connection through Ethernet.

Back

Select this to return to the **ITNet Settings** menu.



CONNECTION TESTS

Use this section to test the connection to ITNet.

Check Latency Time

This test will measure the time it takes for your game to communicate with ITNet. If successful, the delay time in seconds will be displayed.

Force Call to ITNet

This test will initiate a connection with the ITNet system and give a result status.

Back

Select this to return to the **ITNet Settings** menu.



RE-ACTIVATE MODEM

Reactivating the modem is necessary if the Sprint service supporting online play becomes disabled for some reason, usually due to inactivity.

Contact IT at IT Tech Support at 800-262-0323 x121 to order a Re-Activate Modem Card.

Once you receive the card follow these steps to reactivate the modem:

1. Open the coin door and press the Test button to access the System Setup software menus.
2. From the *Main Menu*, use the trackball to highlight *ITNet Settings* and press the Start button.
3. From The ITNet Settings menu, select *Re-Activate Modem* and press the Start button.
4. Swipe the special Reactivation Card into the card reader when prompted. Make sure the number printed on the card matches the number displayed on the screen.



5. The screen will display a progress bar while the modem is reactivated. Please be patient, the process takes between five and thirty minutes.
6. Once the modem has been successfully activated, the game will automatically reboot. Watch for the "Connected to ITNet" message to appear on the yellow information screen.
7. Once the game successfully restarts, the reactivation process is complete. Contact Tech Support at the number above if you experience any problems during this procedure.

POWERPUTT LIVE TROUBLESHOOTING GUIDE & REFERENCE

APPENDIX A TROUBLESHOOTING GUIDE

Video Problems		
<i>Symptom</i>	<i>Probable Cause</i>	<i>Solution</i>
No picture on Monitor	I/O Board DIP Switch settings are wrong.	Adjust DIP Switch settings to match the resolution of the monitor you are using. Refer to I/O DIP Switch Settings in Appendix D.
	Incorrect video connection configuration.	Be sure the video connections are correct according to the type of monitor you are using. Refer to the diagrams in Appendix D.
	Monitor does not have a proper A.C. voltage input.	Verify A.C. power to the system box. Verify monitor is working on a known good system.
	Monitor is defective.	Repair or replace.
	Nighthawk System Box is defective	Go to Nighthawk System Box troubleshooting section.
No picture but game sounds are heard	Incorrect video connection configuration.	Verify video is connected to the system correctly. Refer to the diagrams in Appendix D.
	Since you hear game sounds the system is working.	Review no picture troubleshooting section above.
Scrambled Picture	I/O Board DIP Switch settings are set wrong.	Adjust DIP Switch settings to match the resolution of the monitor you are using. Refer to DIP Switch Settings in Appendix D.
	Incorrect video connection configuration.	Be sure the video connections are correct according to the type of monitor you are using. Refer to the diagrams in Appendix D.
Entire picture is not seen on the screen or it does not fill the entire screen	Misadjusted monitor.	Adjust the monitor width and height. Use video screen adjustment in system tests. Refer to the monitor manual.
Missing or washed out colors	Bad Video connections	Verify continuity from the monitor to the video out on the I/O Board. Red, Green, Blue video signal. <i>Mid. Resolution monitors only.</i>
	Contrast and brightness on the monitor needs to be adjusted.	Refer to the monitor manual to make adjustments.
	Defective Monitor.	Verify by connecting a known good monitor to the system.

Wireless Connection Problems		
Symptom	Probable Cause	Solution
Low Signal Strength See Appendix F for more information.	Placement in location is impeding the signal.	Place the game near a window or doorway to yield a better signal.
	Antenna needs to be repositioned for best signal strength.	Adjust the orientation of the Antenna within the cabinet. Be sure the antenna is vertical(straight up and down) Sometimes a slight tilt in one direction will help. Rotate the Antenna 180 degrees. Reposition the Antenna to the opposite side of the cabinet. See Appendix F for hints on methods for optimal signal strength.
	Signal strength in location is weak.	Add a signal booster. In rare instances a booster can be added for an additional charge. Please call customer service for more information. P/N 900100510

Sound Problems		
Symptom	Probable Cause	Solution
No Sound	Audio Cable between the I/O Board and the Nighthawk System Box are not connected.	Verify audio cables are connected. Refer to Appendix D.
	Speakers are not connected properly.	Verify continuity from the I/O Board speaker output pins to the speakers. Refer to Appendix D.
	Volume is set to the lowest level.	Adjust the volume to an audible level.
	Attract mode sounds may be set to all off. You will have sounds when playing the game.	Choose one of the 5 Attract Mode sound options in Sound Adjustments.
	Defective I/O Board.	Verify on a known working system. Replace if necessary.
	Defective Nighthawk System Box.	Be certain all other possibilities are explored before replacing the Nighthawk System Box.
Distorted or scratchy game sounds	Bad speaker.	Replace blown speaker.
	Loose speaker or grill cover is causing vibration.	Verify all components are installed properly and securely.
	Loose/defective audio cables from the Nighthawk System Box to the I/O Board.	Check the audio cable connections. Replace cable.
	Defective I/O Board.	Verify on a known working system. Replace if necessary.
	Defective Nighthawk System Box.	Be certain all other possibilities are explored before replacing the Nighthawk System Box.

Nighthawk System Box Problems		
Symptom	Probable Cause	Solution
No video and no green lights on the I/O Board. Fans are not heard on the Nighthawk System Box.	No AC power to the Nighthawk System Box.	Verify AC voltage is connected to the Nighthawk System Box.
	Power switch on the Nighthawk System Box is off.	Flip the Nighthawk System Box power switch to on.
	Main cabinet power switch is off.	Be certain the main cabinet switch is set to on.
	Soft Power Shutdown	Press the Soft Power button with the power turned on. Or, short the top 2 pins of the 6-pin connector on the system box. See Appendix D.
	Defective Nighthawk System Box.	Be certain all other possibilities are explored before replacing the Nighthawk System Box.
No video and no green lights on the I/O Board. Fans are heard on the Nighthawk System Box.	DC power cord not connected from Nighthawk System Box to I/O Board.	Connect the DC power cord from the Nighthawk System Box to the I/O Board.
	Defective I/O Board.	Try it on a known good system. Verify by disconnecting all cables from the I/O Board except the DC power and USB cable to the Nighthawk System Box. No green lights, replace the I/O Board.

Control Problems		
Symptom	Probable Cause	Solution
Button does not work.	Switches Common post is not connected to digital ground.	Verify continuity to digital/power supply ground.
	Signal wire is not connected to the Normally Open post of the switch.	Verify continuity from the I/O Board to the Normally Open post of the switch.
	Switch is defective.	Replace defective switch.
Button always indicates closed in the player control test. Pressing it will show it is not depressed.	Signal wire is connected to the Normally Closed post of the switch.	Connect signal wire to the Normally Open post of the switch.
Button always indicates closed in player control test even with the switch disconnected entirely.	Defective I/O Board.	Test on a known good system. Replace if necessary.
Trackball is not functioning in any direction.	Trackball is not connected to the I/O Board properly.	Verify the trackball is connected to J208 labeled trackball on the I/O Board.
	Defective trackball Interconnect cable.	Verify continuity on the trackball Interconnect cable.
	Trackball is defective.	Replace trackball.
	I/O Board is defective	Replace I/O Board. Try it on a known good system.
Trackball does not work in a certain direction.	Trackball cable is defective.	Verify continuity on the trackball cable. Repair or replace if needed.
	Trackball is defective.	Repair or replace the trackball. Try it on a known working system.
	I/O Board is defective.	Repair or replace the I/O Board. Try it on a known working system.
Trackball works intermittently.	Inside of the trackball is dirty.	Clean the inside of the trackball.
	Rollers are worn.	Replace the rollers and bearings.
	Trackball is over-tightened.	Do not over-tighten the trackball. Tighten just enough to flatten the lock washers.

HDTV Video Problems		
Symptom	Probable Cause	Solution
There is no picture during boot up.	Incorrect video cable configuration.	Be sure you are using the proper cable connections. Refer to the HDTV connections configurations.
	Connected to the wrong output on the system box	Refer to the HDTV connections configurations.
	Connected to the wrong input on the HDTV	HDTVs usually have more than 1 input for a certain input type. Examples are Component 1 & 2; HDMI 1 & 2.
	Incorrect input selected on the HDTV	Be sure the correct input is selected from the HDTV input menu. Example: If using HDMI 1 that input must be selected from the HDTV video input menu.
	DIP switch setting SW 201 on the I/O Board set incorrectly.	Sw201 on the I/O Board must be configured to match the method of video you are using.
No picture after boot up	Normal black screen is displayed for a period of time just before 3D graphics are displayed.	This is normal operation. Be sure to wait at least two minutes after LOADING GAME is displayed to see if video appears.
	Your VGA cable is connected to the second monitor output.	Connect the VGA connector to the main output port.
	Incompatible video mode	Many monitors will not accept SVGA 720p or 800x600. 640x480 usually works. A commercial grade HDTV will usually work.
Distorted or fuzzy picture	Improper cable connection	Be sure the video cables are securely connected at the computer video card and at the HDTV. This is especially critical if using a component video cable.
Picture is too big for the screen or does not fill the entire screen.	Incorrect DIP switch configuration.	Be sure Sw201 is configured to match the desired video.
	Increase or decrease screen size in games adjustments.	Location is in General Settings>Operator>System Tests>Video Screen Settings>Screen Size Adjust

HDTV Audio Problems		
Symptom	Probable Cause	Solution
No Audio	RCA audio cable is not connected to the system box or HDTV	Connect the RCA audio cable to the system box and then to the proper input on the HDTV.
	RCA audio cable is connected to the wrong audio input of the HDTV	You must connect the audio cable to the matching video input selected. For example: If you are using Component 1 the audio must go to Component 1.
	HDTV audio is muted	Turn the mute off in the HDTV menu.
	Volume is turned down on the monitor or game sounds are set too low.	Adjust the volume on the game to 75% and then adjust the game volume to your desired level.
Low volume	Volume is turned down on the monitor or game sounds are set too low.	Adjust the volume on the game to 75% and then adjust the game volume to your desired level.
Scratchy or distorted audio	Poor cable connection RCA cable	Be sure the RCA audio cable is securely and entirely connected the mating connectors.

Error Messages		
Symptom	Probable Cause	Solution
Most on screen error messages explain themselves.	Multiple	Follow the onscreen instructions. Many times turning the game off for ten seconds and then turning it back on will solve the error.
Flash code 6 on I/O Board Diode D102	CID is not connected or is defective	Check the USB cable connection. Swap with a known good cable. Call IT Service for further assistance.
Please turn game off, then connect Cabinet Identification Device (CID) then turn game back on.	CID is not connected	Connect CID to the Nighthawk System Box via USB cable.
	CID cable is defective	Try or swap with a known good USB cable.
	If LED is not flashing – Call I.T. Service	IT service will instruct you what to do.
Flash code 1 on I/O Board diode D102	This indicates to USB connection fail from System Box to I/O Board.	Connect USB Cable.
Please turn game off, Then connect USB I/O Board and then turn game back on.	USB cable is not connected	Connect the USB cable.
	USB cable is Defective	Try with a known good USB cable.
	I/O Board has no power connection.	Verify power to the I/O Board.
	I/O Board is defective	Swap with a known good I/O Board. Possibly bad. Call I.T. service.

Flash Code Messages		
Flash Code (I/O Diode D102)	Code Description	Solution
Flash code 2	This indicates to USB connection fail from System Box to I/O Board.	Connect USB Cable.
Flash Code 3	INFO: Last reboot due to Watchdog time out.	Turn off game, wait 10 seconds, turn game on. If the problem persists call IT tech support.
Flash Code 4	Error when updating USB CID to latest version.	Turn off game, wait 10 seconds, turn game on. If the problem persists call IT tech support.
Flash Code 5	Updated USB CID was detected.	Turn off game, wait 10 seconds, turn game on. If the problem persists call IT tech support.
Flash code 6	CID is not connected or is defective	Check the USB cable connection. Swap with a known good cable. Call IT Service for further assistance.
Flash Code 7	CID Malfunction.	Make sure all connections are in place. Turn off game, wait 10 seconds, turn game on.
Flash Code 10	Error when updating USB I/O Board to latest version.	Turn off game, wait 10 seconds, turn game on. If the problem persists call IT tech support.
Flash Code 11	Updated USB I/O Board was detected.	Turn off game, wait 10 seconds, turn game on. If the problem persists call IT tech support.
Flash Code 12	I/O Board is disconnected.	Make sure all connections are in place. Turn off game, wait 10 seconds, turn game on.
Flash Code 13	I/O Board malfunction.	Make sure all connections are in place. Turn off game, wait 10 seconds, turn game on.
Flash Code 14	Incompatible I/O Board.	Make sure all connections are in place. Turn off game, wait 10 seconds, turn game on.

Miscellaneous Problems		
Symptom	Probable Cause	Solution
Unable to exit Operator Menus.	Dipswitch SW202 position 4 is in the on position.	Set position 4 of SW202 to off. Press start to exit.
	Test switch wired from the I/O Board is closed.	Verify satellite test switch is not closed.
No fluorescent light	No 120 volts A.C. power going to the light fixture.	Verify A.C. voltage to the light fixture.
	Defective fluorescent light.	Replace fluorescent light.
	Defective starter	Replace the starter.
	Defective ballast.	Replace the ballast.
Coin Meter is not working	Defective Coin Meter	Replace with a known good one.
	Not wired properly	Connect one lead to +5 or +12 volts depending on device. The other lead to coin meter on Service Panel Pin 2.
	Defective I/O Board	Replace with a known good board.

APPENDIX B

INPUT/OUTPUT CONNECTIONS (I/O POWER, TRACKBALL, ETC.)

For Standard Online Kit and Deluxe Retrofit Kit

Trackball Harness Connector Pin Outs

I/O Board Connector	Trackball Connector
PIN WIRE #6 – Black	PIN WIRE #1 – Black
PIN WIRE #1 – Red	PIN WIRE #2 – Red
PIN WIRE #2 – Yellow	PIN WIRE #3 – Yellow
PIN WIRE #3 – Green	PIN WIRE #4 – Green
PIN WIRE #5 – Blue	PIN WIRE #5 – Blue
PIN WIRE #4 – Purple	PIN WIRE #6 – Purple

I/O Power Cable Pin Outs

Pin Number	Wire Color	Function
1	Yellow	+ 12 Volts DC
2	Black	Ground
3	Red	+ 5 Volts DC
4	Black	Ground

Control Panel J203 Connector Pin Outs

Pin	Color	Function
1	Green-White	Options
2	Brown-White	Left
3		N.C.
4	Yellow-White	Right
5	Violet-White	Flyby
6	Black	Volume GND
7	Black-White	Spin
8	Blue-White	Help
9	Red-White	Start
10	Black	Ground

Lamps J202 Connector Pin Outs

Pin	Color	Function
1	Red-Black	Lamp Power – Buttons
5	Red-Yellow	Help Lamp
6	Red-Green	Options Lamp

Speakers J301

Pin	Color	Function
1	Yellow-Red	Left Speaker +
2	Yellow-Green	Left Speaker -
3	White-Red	Right Speaker +
4	White-Green	Right Speaker -

Service Panel

Pin	Color	Function
1	Red-Black	Meter Power
2	Red-Green	Coin Meter
3	Orange-White	Volume Up
4	Orange-Yellow	Volume Down
5		N.C.
6	Blue	Test
7	Black	Test Ground

Coin Door J205

Pin	Color	Function
1	Red-Black	Lamp Power – Coin
2	Black	Lamp Ground – Coin
3		N.C.
4	Black	Bill Ground
5	Grey-White	Bill
6		N.C.
7		N.C.
8	Green-Blue	Coin 2
9	Red-Blue	Coin 1
10		N.C.
11	Black	Coin Ground

Note: N.C. stands for No Connection

APPENDIX C

REPLACEMENT PART NUMBERS

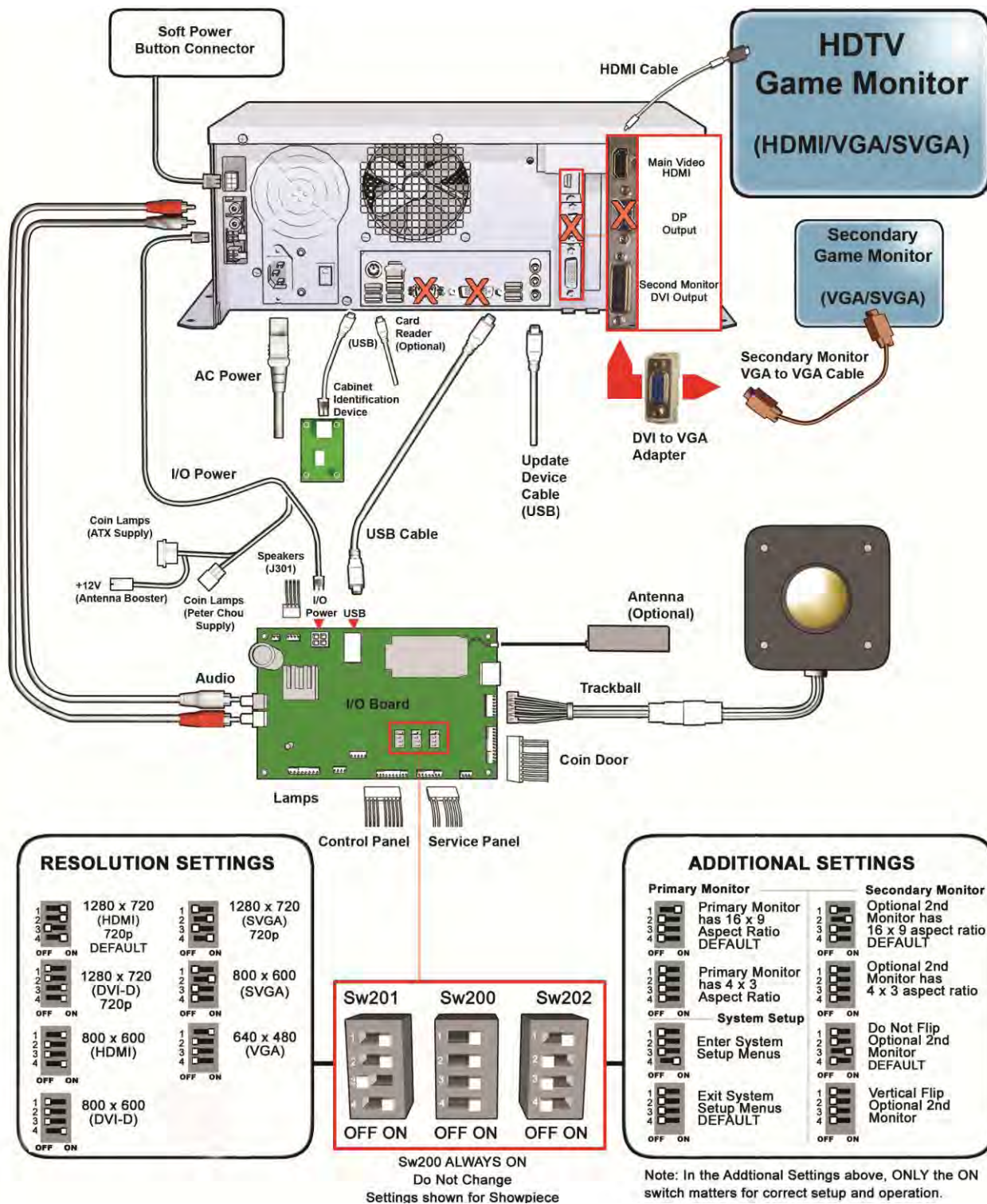
Please refer to these IT part numbers when placing orders.

Showpiece Part Numbers

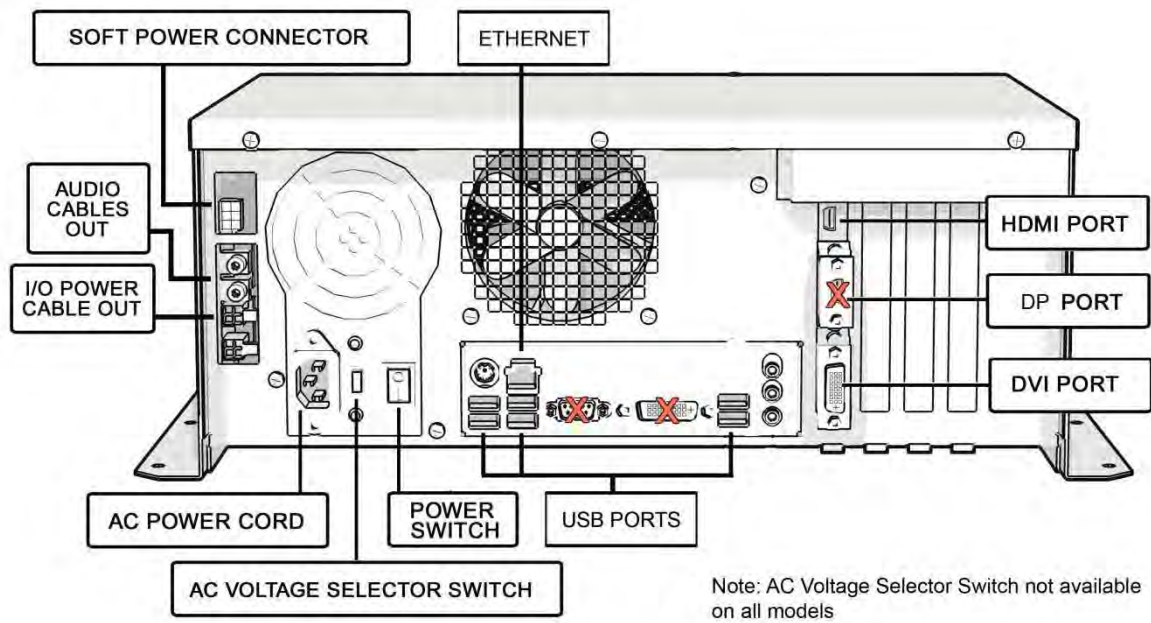
Part Number	Description
925000324P	Showpiece, PowerPutt Live 2012
900000304	Showpiece Stand for TV
900236007R	Cabinet Identification Device, PowerPutt Live C.I.D. (Dongle)
900324000R	I/O Board Assembly, PowerPutt Live 2012, with wireless modem
900065324R2	System box, PowerPutt Live 2012
630000600	Adapter, DVI to VGA for video card
630000430	Adapter, DVI to HDMI for 430 video card
752259500R	Bracket for system box filter
753304004	Filter for system box
510000900R	Antenna, w/cable for wireless socket modem
750250201	Antenna cover w/Velcro
999000715	Cash Vault Assembly, cash vault only
938288715	Cash Vault Sub-Assembly, PowerPutt Live security door w/Card Reader & DBA
760007104R	Card Reader
999000288	Bill Validator, MARS AE2481 (1/5) for I.T. security door
915003310R	Cable, USB, 3 ft
915015400R	Cable, HDMI, 15 ft
815000324P	Manual, Showpiece PowerPutt Live 2012
820000324R	Marquee, PowerPutt Live 2012
900820324K	Showpiece Marquee with frame and bracket
751304115	Showpiece wing, right side
751304116	Showpiece wing, left side
740000004R	Speaker, 4 ohm
795000100	Wheel, Black, 3"
752304801R	Leg Leveler support plate for showpiece cabinet
795000150	Leg Leveler (Rubber base) for showpiece cabinet
880000030R	Trackball
885000030R	Trackball plate
850000001R	Pushbutton, Red
850000003R	Pushbutton, White

APPENDIX D SYSTEM DIAGRAMS

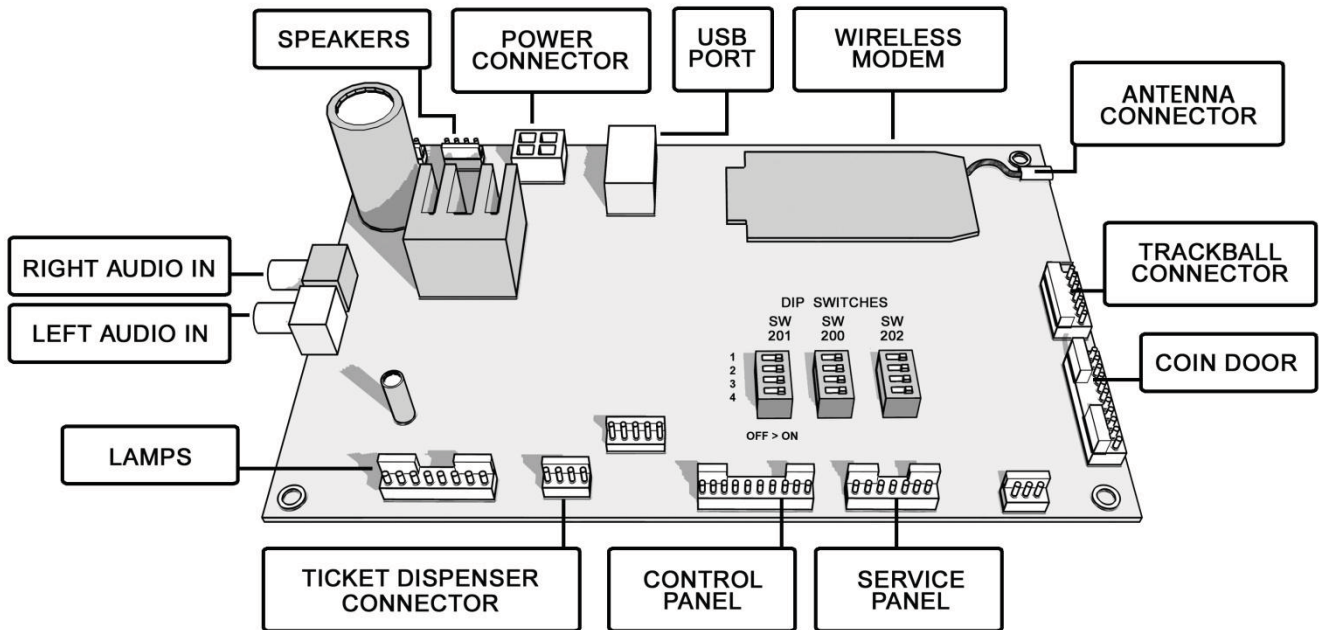
Detailed Cable Connection Diagram



Nighthawk System Box Diagram



I/O Card Diagram

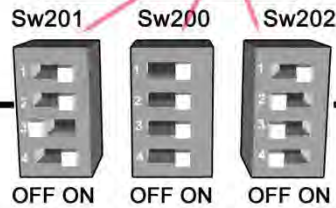
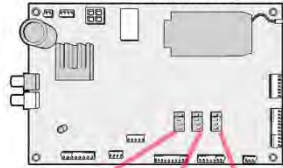


Video and I/O DIP Switch Settings for High Definition Televisions (HDTV)

HDTV MONITOR APPLICATION

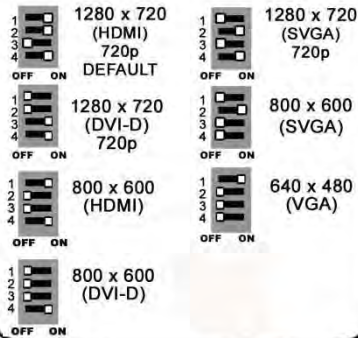
IMPORTANT NOTE

I/O CARD DIAGRAM
FOR ORIENTATION

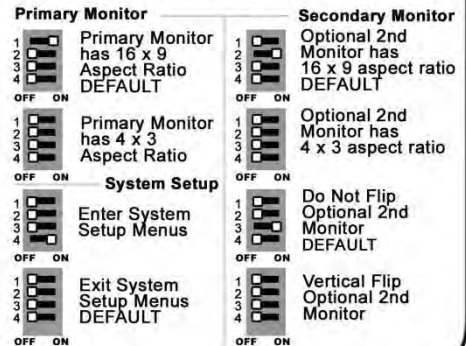


Sw200 ALWAYS ON
Do Not Change
Settings shown for Showpiece

RESOLUTION SETTINGS



ADDITIONAL SETTINGS



Note: In the Additional Settings above, ONLY the ON switch matters for correct setup and operation.



APPENDIX E

GNU General Public License

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b) Accompany it with a written offer, valid for at least three years, to give any third party, for a charge no more than your cost of physically performing source distribution, a complete machine-readable copy of the corresponding source code, to be distributed under the terms of Sections 1 and 2 above on a medium customarily used for software interchange; or,

c) Accompany it with the information you received as to the offer to distribute corresponding source code. (This alternative is allowed only for noncommercial distribution and only if you received the program in object code or executable form with such an offer, in accord with Subsection b above.)

The source code for a work means the preferred form of the work for making modifications to it. For an executable work, complete source code means all the source code for all modules it contains, plus any associated interface definition files, plus the scripts used to control compilation and installation of the executable. However, as a special exception, the source code distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable.

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APPENDIX F INFORMATIONAL GUIDES

WIRELESS SIGNAL STRENGTH AND ANTENNA GUIDE

Understanding the basics of wireless antennas and the wireless frequency can help to improve your game's signal strength and reliability.

In a perfect world the tower antenna and the machine's antenna are in perfect phase with one another, and close enough in proximity that the strength is very good. In the real world the environment will change the phase of the signal and reduce its strength. Buildings, walls, metal or concrete, and even cars outside can affect the reflection of wireless signals. Basically, everything between the tower and the game will have some sort of affect.

The antenna in PowerPutt LIVE is designed to "see" the wireless signal equally from any direction. However, because objects in the machine's surroundings can affect the signal, the antenna may accept a better signal if it is moved a few inches from its original position, inverted, or rotated 45-to-180 degrees. There is no exact science to finding the optimal signal, so some locations may require some testing to get the best possible results.

Note: Do not position the antenna horizontally.

When testing the wireless signal strength, go to *ITNet Settings/Communication Settings* in the System Setup menus. Use tape or Velcro to temporarily position the antenna into a new location, and let it settle for at least 30 seconds. Note the antenna's current position and signal strength reading on the screen. Then try another location or orientation and note the results. The best location for the antenna can usually be found using this procedure. Once you find the optimal spot, affix the antenna using the supplied mounting bracket so it stays in place. Remember that fewer obstacles between the antenna and the tower is your goal, and often that means that height is not always better.

A signal reading of 20 is adequate as long as there are not large or noticeable shifts in the signal strength (dipping into *Low Signal*). A signal reading of 25 to 50 is optimal; a great signal is anything above 50. Each location is different, and these characteristics can often change if the surroundings change. It is a good idea to check the signal strength test with every collection to see if you are continuing to get the optimal signal position.

COLLECTIONS GUIDE

PowerPutt LIVE requires some special handling when making a collection. Follow these steps every time you make a collection to make sure your profits and payments are managed properly.

Step 1: Collect your Cash Box

Open the coin vault and collect the cash and bills. Count it carefully and note the total.

Step 2: Review the Collection Screen

Remember that there are various fees and charges associated with some PowerPutt LIVE features, so it is important to compare the total cash you collect to the Collection Screen in the game. Open the outer door of the cash vault and press the System Setup button to enter the System Setup Menus. Select **Collections and Earnings**, and then **Do Collection**. The machine will attempt to contact ITNet for complete and updated data.

If an error occurs, back out of the collection menus and try the process again. If the machine is unable to contact ITNet, an estimated collection will be presented. This estimate will be close to accurate, and should allow you to complete the collection. Any discrepancies will be reconciled once the machine is able to connect properly.

This process takes you to the main collection screen. You should familiarize yourself with this screen, and how the information is displayed. These figures will help you determine how much to give to the location.

Note the date range and number of days in operation. If used properly, these fields should match with your collection dates. They are also important for calculating some of the various monthly fees.

Review the **Total Income** and **Total Fees** columns to see how much money your machine made for this time period, and how much is owed for various fees for this time period.

Total Income includes income from Cash, Player Accounts and various Promotional or Gift Cards. Note that games paid by anything other than cash will NOT be in your cashbox, and will instead be credited to you on your ITNet statement. **THIS MEANS THAT YOUR CASHBOX WILL NOT MATCH YOUR TOTAL INCOME.** Select **More Details** to view a breakdown of cash, player account, and gift card income.

To verify the Operator and Location portions, first divide Total Income by the correct split percentage to get the operator and location portions of income. Then divide Total Fees by its split percentage to get both portions of the fees. Then subtract each fee portion from the income portion to get the final operator and location portions.

Total Fees include ITNet fees, money for the Contest Fund, Communication fees, Software Update fees and Hardware Upgrade fees. Note that Software Update Fees and Hardware Update Fees are included for your convenience, to help you cover the costs of owning and operating your equipment. These two line items are NOT included on your monthly ITNet statement, but give you a great opportunity to split some of these costs with the location. The **Balance** column displays the Total Income minus the Total Fees, giving you a realistic total of income for this time period.

Step 3: Pay the Location

Operator Portion of Balance is the amount of the collection that you keep. Operator Owes Location is the amount of the collection that you pay your location. These amounts are determined by the split percentages set in the Collection Settings menus. See the reverse side for details on reviewing and adjusting these settings. In some extreme cases, there may not be enough money in the cash box to cover the location portion. **It is highly recommended that you do your best to pay the location at the time of the collection, as any missing funds will be reconciled during the monthly ITNet billing.**

Step 4: Reset the Collection Screen

It is highly recommended that you reset these audit screens after every collection. When you have finished reviewing the information, highlight **Do Collection and Exit** and press Start. This will set all of the fields in the **Do Collection** screen to zero. Be sure to empty your cash box at the same time, so these screens will match the money at your next collection.



INCOME SPLIT GUIDE

PowerPutt LIVE is a revolutionary product that offers a variety of ways to pay for game play, including cash, player accounts and gift cards. There are also some fees associated with the operation of PowerPutt LIVE. The operator/location split on many of these income and fee settings can be individually adjusted, allowing you to fine tune your costs and maximize your profits.

To access the Collection Settings menus, open the outer door of the cash vault and press the System Setup button to enter the System Setup Menus. Select **General Settings**, then **Operator Adjustables**, then **Collection Settings**. The four available categories are: Hardware Update Fee, Income Splits, Fee Splits, and Tax Settings.

Set Hardware Update Fee

This menu allows you to adjust the Hardware Update Fee. This fee is included for your convenience, as a method to have the location pay for part of your equipment. Use this menu to adjust this value up or down. The weekly amount will be calculated on a per day basis, and added in to the **Total Fees** field on the **Do Collection** screen. Note that the Hardware Update Fee is included for your convenience, and is NOT included on your monthly ITNet statement.

Operator/Location Income Splits

Use this menu to fine-tune your splits for income generated from Cash, Player Account, ITNet Money Card, and Operator Money Card payments. Since there may be times when you have to pay the location before you actually have the cash in hand, you may want to adjust the split in your favor to cover the waiting period.

The default settings are displayed on the accompanying screen.



Operator/Location Fee Splits

Use this menu to determine how you wish to split the various fees associated with PowerPutt LIVE, including ITNet Fees, Contest Fund Fees, Communication Fees, Software Update Fees and Hardware Update Fees. The location is benefiting from your game by increasing food and beverage sales and creating loyal patrons. Setting some of these splits in your favor will help you to cover your costs in a fair and equitable manner. The default settings are displayed on the accompanying screen.



Tax Settings

Many states require special taxes or license fees that affect your bottom line. Use this menu to account for these costs in your collection.

In these menus, you can set the Tax Rate percentage, the Tax Type, meaning what part of the collection is taxed and who pays for these taxes, and the Tax Split for how to share these fees with your location.

Incredible Technologies hopes that you will take advantage of these menus to maximize your earnings potential.

PLAYER ACCOUNTS GUIDE

PowerPutt LIVE offers a revolutionary Play for Prizes contest format that allows players from all over the world to compete for cash with every game they play. In most cases, prizes are awarded immediately following the completion of each contest, via a credit to special ITNet Player Accounts.

These Player Accounts are available to the individual players right on a PowerPutt LIVE machine. That means that the players can easily use their winnings to play more games of PowerPutt LIVE. Now, instead of getting a check in the mail and spending the winnings away from the game or location, the majority of players are using their winnings to play more PowerPutt LIVE games, thus putting their winnings right back into the machine. This is a huge benefit to both the location and operator, because it keeps people in their seats, eating and drinking and playing PowerPutt LIVE. Operators can look at this reinvestment as found money, and a brand new source of revenue.

When a player pays for his game using his Player Account, he is not putting cash directly into the coin box. This means that the game revenue in a normal collection cycle will typically exceed the actual cash in the game. Therefore it is very important to familiarize yourself with the PowerPutt LIVE collection menus and procedures, and your monthly ITNet billing statement.

When the player uses this Player Account money to play more PowerPutt LIVE, ITNet credits the full amount to the appropriate operator. These credits will appear on your regular monthly ITNet statement, and will mean a lower ITNet bill, or sometimes even a credit to your bank account!

You are encouraged to pay the location portion in full at each collection, to avoid additional accounting on your part. While there might be a delay before you get your money back from ITNet, it will simplify the process immensely if you can manage the location up front. The operator/location split percentage has been set in your favor at 70/30 for Player Account income, since you must wait for your portion. Use this as a selling tool to adjust the collection in your favor.

The Collection Menu on PowerPutt LIVE details the various income sources for your review. You are encouraged to spend some time with these screens so you understand where your revenue is being generated. You should also log in regularly to your Operator Services account on itsgames.com, to check on the performance of your equipment and check to see if the cash in the cash box will be enough to cover the split with your location.

- ◆ Skill based Play for Prizes adds an additional revenue source with huge potential
- ◆ Winners are encouraged to reinvest their winnings back to PowerPutt LIVE
- ◆ Entry Fees and Player Account Play must be collected and distributed by ITNet first
- ◆ The Player Account default split percentage is factory set to the operator's advantage
 - ◆ Use the Collection Screen to set aside the various game fees, including Prize Pool money, and determine the location split
- ◆ Pay the location portion at the time of collection if at all possible
- ◆ Each month ITNet will issue a credit to your bill for Player Account activity on your machines.
 - ◆ In some cases this additional revenue and resulting credit will cover or surpass your fees, in which case ITNet will credit your bank account.

POWERPUTT LIVE REVENUE GUIDE

Revenue Types - With PowerPutt LIVE, cash is now not your only source of income. You can't just count up the cash, deduct the fees and split the rest. Players can now play games with cash as well as four other revenue types. The different types of revenue are:

- Cash
- Player Account
- IT Gift cards
- Operator gift cards
- Operator free cash

Cash – Is just that; coin and currency. This is the only revenue that will appear on your hard meter, since it is counting physical pulses from the coin mechanisms and bill validator.

Player Account – This is the revenue earned when a player plays games with their “Daily Prize Contest” winnings. Players can still request a check for their winnings on the IT website, but most are rolling it right back into your game.

IT Gift Cards – This is revenue earned when a player swipes his gift card to pay for a game. IT Gift cards are purchased through us directly and shipped either to the purchaser or the recipient of the gift. This is similar to a Wal-Mart or Best Buy gift card.

Operator gift cards – These are cards you can purchase for the cost of the plastic. You request whatever denomination you want. We will print the cards with your logo and artwork. You can give these out for promotions or refunds. Players will only be able to use them on machines registered to your account.

Operator free cash – This is the dollar value of games played using Operator free cash. These are credits you can put on your game for free play. This is intended for use if you want to test a game or set up a certain dollar amount of free play for promotional purposes, such as an open house.

ACCOUNTING FOR THE VARIOUS REVENUE TYPES

Cash – The PowerPutt Live machines are factory set to give you 60% and the location 40% of the cash.

Player account and IT Gift revenue – Since this is revenue to you, but you do not have the cash in hand at the point of collection, you will get your money on your ITNet billing statement as a credit in a column titled “Due from IT.” You'll need to pay your location on collection day and wait to receive this revenue until your next statement, so you are basically fronting this revenue type to your locations. Because of this, the machines are factory set to give you 70% of this revenue and the location 30%. That extra 10% of the cash split that you're taking will help cover the 30% you're fronting.

Operator gift cards and Operator free cash – Operator gift cards and Operator free cash are a way to promote your PowerPutt Live without splitting this “Revenue” with your locations. This is accounted like non-revenue or free play. This revenue is set to give you 100% and the location 0%. Please note that any fees incurred from this revenue still apply.

Please note all the revenue and fee settings can be changed to whatever split percentage you want, for each type of revenue source.

POWERPUTT LIVE FEES

Fee Types – The five different fee types are as follows:

- ITNet Fees
- Communication fees
- Contest Fund
- Software Update fees (operator benefit)
- Hardware Update fees (operator benefit)

ITNet portion – This is what is paid to IT for administering a PowerPutt LIVE game. For every PowerPutt LIVE game the ITNet portion is \$0.20; whether it is a 9-hole game or 18-hole game for prizes. The player cost schedule below breaks out these fees.

Play Choice	Total To Player	Operator Portion	ITNet Portion	Contest Fee
Casual 9-Hole Play	\$1.00	\$.80	\$0.20	0
Casual 18-Hole Play	\$2.00	\$1.80	\$0.20	0
Stats 9-Hole Play	\$1.00	\$.80	\$0.20	0
Stats 18-Hole Play	\$2.00	\$1.80	\$0.20	0
Contest Fund	\$2.50	\$1.80	\$0.20	\$0.50

Communication fees – There is a communication fee for the use of the Sprint wireless service on the game. With LIVE, the players are continuously connected for their entire game. The Sprint charge is \$15 per month. It does not matter if your game uses 500 or 5000 minutes per month, the rate stays the same. Please note that if you have Ethernet capability at your location, simply plug it in and your modem will automatically be disabled. You will also no longer be billed for communication fees.

Contest Fund – Players have the option to enter a Daily Contest. This will not occur if your game is in a state that does not allow Live for Prize Play or if you disable Live for Prize Play on your machine. If the player opts to participate in a Daily Contest he is asked to pay an additional \$0.50. **INCREDIBLE TECHNOLOGIES DOES NOT KEEP ANY OF THIS MONEY.** All of this revenue is given right back to the winners of that tournament, making the tournaments 100% player funded. The contest fund money can be accounted as pass-thru money. This fee will appear on your ITNet statement, since IT collects these entry dollars from you, and disperses them to the winners through their player accounts.

Software Update fees – Down the road when you purchase new courses for your PowerPutt LIVE game this will give you the opportunity to split the cost of your new courses with your location. It is handled much like the Hardware Update fee, described below.

Hardware Update fee – This Hardware Update fee is for you and you alone. You will NEVER BE BILLED for this fee. Operators have been asking for a place where they could recoup extra costs (should they so desire) from their locations. If you were to change the default setting to \$29 per week on your machine, you will have recouped half the cost of your PowerPutt LIVE game from your location in 4 years. Many operators use this feature for other purposes. It can be used in certain locations where a weekly minimum is required. It can also be used for a weekly contest participation fee. The dollar amount of this fee can be changed to whatever dollar amount you want. The percentage split may also be adjusted.

ACCOUNTING FOR FEES

All of the fees above are factory set to split 50/50. The collection will take the different revenue types and calculate the different percentage splits, then take the different fees and calculate their split percentages. The fees will be deducted from the revenue and a dollar value is given to you and to your location. These values are shown on the collection screens in System Setup mode.

COLLECTIONS

PowerPutt Live Collection Screen – The first thing you will see is the collection From ... to ... dates. Just below that you will either see “Estimated Collection” or “Actual Collection.” If you see “Estimated Collection” there was a problem getting a connection to our servers. We strongly suggest you back out without collecting and then go right back in to try to connect again. Nine times out of ten you should get an actual reading.

In the gray boxes, you will see the line item “days of operation.” This is the number of days since your last collection screen was cleared. You will see the total income, total fees, balance, operator portion of balance and operator owes location numbers. Since cash is no longer your only source of revenue, it is very important to view the details of the total income. To get these numbers, simply move the trackball up to the “More Details” box located directly to the right of the total income dollar value. Click your start button and you will be into the revenue breakdown page.

This screen shows a line item for each type of revenue source. This is where you can compare your cash on screen to your cash in hand. You can then go back to the main collection screen and do the same for your total fees. When you are done viewing all your numbers, click on the “Do Collection and Exit” button. The game will then send the collection data to your secure operator services web page for viewing at your office.

The next page is a sample PowerPutt LIVE Collection Sheet, showing the different revenue and income. This also shows the default percentages of the various split settings. You may want to take this form with you to your collections until you are comfortable with the system.



Collection Worksheet

Location _____ CID _____

From ____/____/____ to ____/____/____

Collector _____

Total Income \$ _____

Cash _____ (Default 60% Operator/40% Location)

Player Account (Due from IT) _____ (Default 70%/30%)

IT Gift Cards _____ (Default 70%/30%)

Operator Free Cash _____ (Default 100%/0%)

Operator Gift Cards _____ (Default 100%/0%)

Total Fees \$ _____

ITNet Fees _____ (\$0.20 p/ game)

Contest Fund _____ (\$.50, 100% player funded tournaments)

Communication Fee _____ (\$15 per month)

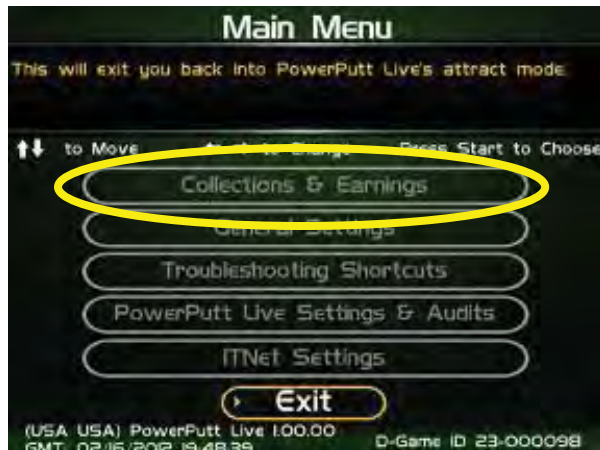
Hardware Update Fee _____ (Default is \$0.00 per day)

Software Update Fees _____ (Activates with new updates)

Net to Split \$ _____ / _____
Operator portion / Location Portion

POWERPUTT LIVE COLLECTION PROCEDURE

Follow this step-by-step visual guide to aid in proper collections on your machines. Refer to the Collections Guide in your manual for more helpful information.

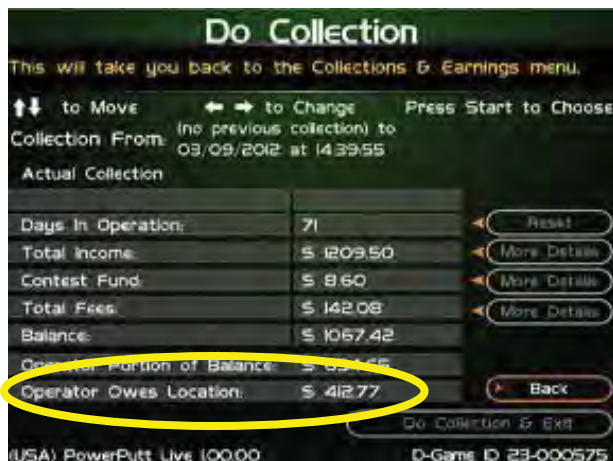


Press the System Setup button inside the coin door to access the System menus.

Use the trackball to highlight **Collections & Earnings** and press the Start button.



From the Collections & Earnings Menu, highlight **Do Collection** and press the Start Button. The game will connect with ITNet and gather the most current financial data.

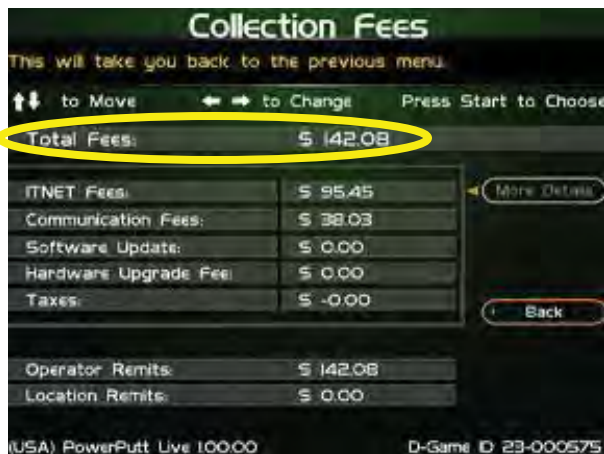


Note: Make sure that the top of the screen reads Actual Collection. If it reads Estimated Collection, the collection will not be accurate. It is possible the game is offline. In general, if the operator exits without recording and re-enters, the screen will then read Actual Collection.

Look at the dollar amount beside Operator Owes Location. This is the location portion that should be paid at the time of the collection. Due to the various alternative payment options this number will NOT match the cash in the coinbox. However, it is a good idea to pay the location its share at the time of collection. Any money owed to the operator will be credited on the monthly ITNet statement.

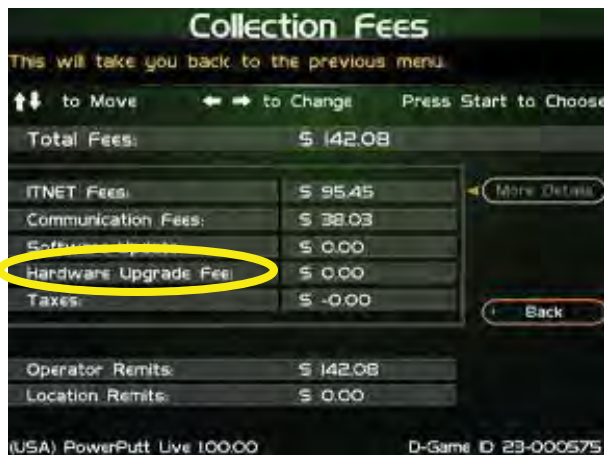


Once the location is paid, your collection is effectively complete. However, if you wish to view a more detailed breakdown of the various income and fee categories, use the trackball to highlight **More Details** and press the Start button.

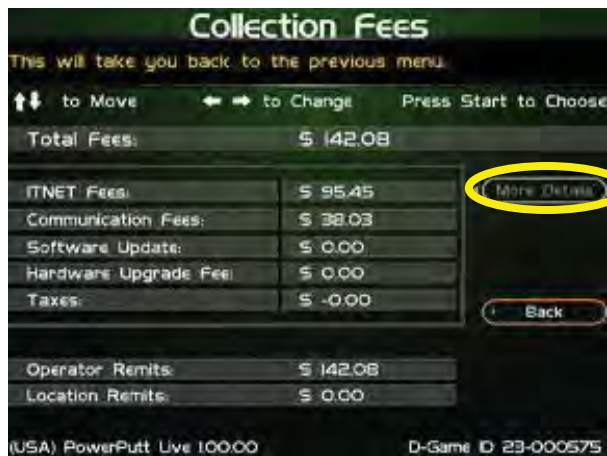


The Collection Fees menu displays the various fees associated with the current collection.

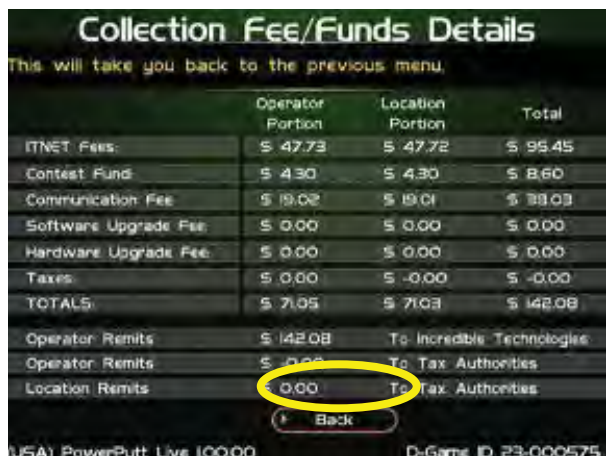
Note that 100% of the contest fund is redistributed to Contest winners, and **IT does not keep this money**. Nearly 90% of these winnings are being spent back in machines as more game play.



Note: The Hardware Upgrade Fee is included as a means for operators to have the location help pay for the cost of the game, and **IT does not collect or keep any portion of this fee**. This fee is completely adjustable and can be set to zero if desired.



If you wish to view the operator and location portions of these various fee categories, highlight More Details and press the Start button.



This screen has more details about the operator and location portions for the various fees, based on the adjustable split settings.

To exit this menu, highlight Back and press the Start button.



To complete your collection, get back to the Do Collection menu. Once there, use the trackball to highlight **Do Collection & Exit**, and press the Start button.



Check the dates in the window to make sure they match your time period. To complete the collection, highlight Yes: Record It and press the Start button.

This will reset all the income and fees to zero, so your next collection will be accurate for that time period.



Continue to select Back on the various screens until you get to the Main Menu. Highlight Exit and press the Start button to exit System Setup mode and return to the game.

MENU NAVIGATION SHORTCUTS

Force a Call

- Push the red system setup button inside the coin door
- Select the **ITNet Settings** menu
- Select the **Connection Tests** menu
- Select **Force Call**
- Exit all the way out when complete

Change Collection Settings

- Push the red System Setup button inside the coin door
- Select **General Settings** menu
- Select **Operator Adjustables** menu
- Select **Collection Settings** menu
- Select the menu that you want changed

Add Operator Free Cash

- Push the red System Setup button inside the coin door
- Select **Collection and Earnings**
- Select **Add Free Cash**
- Move the trackball to select the desired dollar amount

APPENDIX G

IT NET RULES AND REGISTRATION FORMS



ITNet® Operating Rules

The following Rules shall govern the use of the ITNet system operated by Incredible Technologies, Inc., ("IT") for the benefit of owners of its products which can make use of it ("Operators.") Usage of the ITNet system constitutes agreement with, and agreement to comply with, these Rules. These Rules may be changed by IT at any time. Any change shall govern all usage of ITNet subsequent to such change being published on IT's web site or written notice of such change being provided to any given Operator, whichever comes first.

Forms: All Operators of TGAMES, as that term is used in the Operator Agreement (click here to review the Operator Agreement) must complete the following forms and keep them up-to-date with IT.

- The **ITNet Debit Account Form** requests basic bank account information, since a portion of the income generated by ITNet features is paid to Incredible Technologies, to be used for online features and administration. You can use your existing business account, or set up a separate account just for this purpose. Only one Debit form is required.
- The **ITNet Operator Agreement** outlines the basic commitments by both parties required to support the ITNet system.
- The **Game Registration Form** asks for the location that your machine is in. A separate Game Registration Form is required for each of your machines.
- An **IRS Form W-9** so that we may appropriately report all payments made to your company to the IRS as required by Federal law.

Timely Payment; Remedies: Operators of TGAMES shall timely pay all monies due IT in the normal course of business. Operators of TGAMES agree that IT may sweep their bank accounts as set forth in relevant payment agreements between IT and Operators for monies due IT, including monies due for products and services purchased by an Operator and not paid for by separate check or wire transfer. Operators of TGAMES further agree that IT shall have the right to limit the online access of, or disable, any TGAME owned by an Operator for which any payments, including but not limited to ITNet Fees or Upgrade Payments, are not paid timely. IT shall promptly re-enable any TGAME so disabled upon the payment of all monies owed to IT by Operator. Operators of TGAMES further agree that they will pay reasonable collection costs and fees, including simple interest of One Percent (1%) per calendar month or fraction of a calendar month on all payments more than fifteen (15) days late.

Operating Restrictions: Operators must obey the following rules and restrictions related to the operation of TGAMES:

1. Operators are required to assist IT in the enforcement of the Terms and Conditions of Play of the ITNet, which are posted on TGAMES and on the IT website. The Terms and Conditions of Play are herein incorporated by reference: Operators or employees of Operators who breach the Terms and Conditions of Play commit thereby a material breach of the Rules of the ITNet. Operators or employees of Operators who advise other persons to breach or disregard the Terms and Conditions of Play, or knowingly permit other persons to do so without notifying IT, likewise commit thereby a material breach of the Rules of the ITNet.
2. Operators must report non-compliance or cheating on ITNET Rules, either by other Operators or by players of TGAMES, should this become known to an Operator. If an Operator becomes aware of unusual play patterns on its TGAMES, it shall notify IT in a reasonable and timely manner of these unusual play patterns.

3. Operators shall only operate TGAMES at locations where OPERATOR has used its best, good-faith efforts to determine that the operation of TGAMES and related game play features are in compliance with all local, state, and other governmental body laws and regulations.
4. Operators shall make reasonable efforts to disable any user-adjustable feature which they know or should have known as not lawful to operate in the location where a TGAME is being operated.
5. Operators shall make reasonable efforts to properly license, certify, register, or otherwise comply with tracking, licensing and taxation requirements in the location where a TGAME is being operated. Operators shall indemnify and hold IT harmless for incorrect or inadequate licensing, registration, or taxation procedures which result in a claim against IT.
6. Operators shall only operate TGAMES in a traditional coin-operated environment. TGAMES shall be operated in a commercially reasonable fashion at all times. Failure to operate TGAMES in a commercially reasonable fashion, or to locate them in a traditional coin-operated environment, as determined solely by IT, shall because for appropriate action, up to and including loss of the ability to connect any given TGAME or TGAMES to the ITNet, at IT's sole discretion.
7. Operators agree that these Rules are subject to change at IT's sole discretion. Any change posted on IT's website and/or otherwise reasonably communicated to Operators shall be effective with regard to any particular TGAME upon the beginning of the next billing cycle for that TGAME.
8. As IT and Operators have the right to terminate the Operator Agreement at will and at their sole discretion, IT reserves the right, at its sole discretion, to impose sanctions for breach of the Operator's Agreement and/or the Rules of the ITNet upon Operators or individual TGAMES which are less onerous than a full termination of the Operator Agreement. Operators who do not agree to abide by the terms of sanctions imposed by IT must provide IT with written notice of same, which shall constitute written notice of termination of the Operator Agreement.

Game Maintenance: All Operators of TGAMES shall maintain such games in a reasonable and prudent manner, shall not materially alter them from the state in which they were sold by IT, and shall install and maintain all IT-supplied components as directed by IT in service manuals, service bulletins, and any other notification or instruction means. All Operators of TGAMES agree to indemnify and hold IT harmless for any claim by any Operator, employee or agent of an Operator, or any third party in which the Operator's installation or maintenance, or lack thereof, of a TGAME was a contributory factor in causing such claim. Operators shall also provide prompt and courteous technical support and service to locations where TGAMES have been placed in service.

ITNet Image/Text Placement: All Operators agree that IT has the right, at its sole discretion, to include images and/or text with TGAMES, or to push them to TGAMES through the ITNet or other suitable transmission or transfer means, which display during the play of TGAMES and/or when TGAMES are not in use. These images and/or text may include, but are not limited to, advertisements for IT's products and services, advertisements for the products and services of third parties, or images and/or text of an entertaining, educational, or whimsical nature.

Governing Law and Jurisdiction: The validity and construction of these Rules, and the Operator Agreement which governs and empowers them, and of the rights and obligations herein shall be determined and governed by the laws of the State of Illinois. The parties hereby submit to the Jurisdiction of any state or federal court in Cook County Illinois. Operators operating outside the borders of the United States of America, regardless of their citizenship or residency, explicitly agree to allow any assets they may have in the USA or any other foreign country to be attached, garnished, forfeited or otherwise reached by any legal act if, after due process of law, they are found to be liable to IT for damages by reason of breach of these Rules.

Severability: If any provision of these Rules shall be held by a court of competent jurisdiction to be illegal, invalid or unenforceable, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the remaining provisions shall remain in full force and effect.

ITNet® Operating Rules Version 4/10



ITNET DEBIT ACCOUNT FORM

**You MUST have this form on file at Incredible Technologies, Inc.
or your games will not be activated for online play.**

**After processing of the ITNet® forms, a personalized Operator Identification Card will be mailed to you.
The Operator Identification Card allows you to immediately register your games on-site.**

Billing Information for Automatic Debit Payments

Authorization Agreement for Pre-authorized Payments For participation in ITNet®

I (we) authorize Incredible Technologies, Inc., hereafter called COMPANY, to initiate debit entries to my (our) bank account indicated below. I (we) authorize the financial institution named below, hereafter called INSTITUTION, to credit the amount of such entries to my (our) account to correct any errors, and the Institution to deposit any such corrections to my (our) account. I have attached an unsigned and voided check for the account I wish to be debited from time to time and in varying amounts.

Please Print Clearly and Legibly to Insure Accuracy.

_____ Company Name		<input type="checkbox"/> Checking Account	<input type="checkbox"/> Savings Account
_____ Address		_____ Bank Account Number	
_____ City, State, Zip	_____ County	_____ Bank Routing Number (VERY IMPORTANT)	
_____ Company Contact		_____ Bank Name	
() _____ Phone Number	() _____ Fax Number	() _____ Bank Phone Number	

To assist in verifying data, please attach an unsigned voided blank check from your account.

The authority is to remain in full force and effect until I (we) revoke the agreement in writing as hereafter provided. Any revocation is effective only after COMPANY has received written notice from me (us) to terminate this agreement in such time and manner to afford a reasonable opportunity to act upon the notice. I (we) have the right to stop payment of a debit entry by notification to the Institution in such time and manner to afford a reasonable opportunity to act prior to charging the account. A copy of this authorization will be provided at your request.

Email Addresses

Incredible Technologies® can alert you to a variety of information through email.
Please fill in the name and email address of the parties responsible for the following areas:

_____ Main Main Contact Name	_____ Main Contact Email Address
_____ Billing Billing Contact Name	_____ Billing Contact Email Address
_____ Technical Technical Contact Name	_____ Technical Contact Email Address
_____ Promotions Promotions Contact Name	_____ Promotions Contact Email Address

Authorized Signature _____ **Date** _____
Signature MUST accompany this form.



Fill out this form completely and mail or fax to:

Incredible Technologies, Inc.

3333 N. Kennicott Ave. Arlington Heights, IL 60004

(847) 870-7027 Phone (847) 454-9156 ITNet Registration Fax

Allow up to 10 Business Days for Processing.



ITNET GAME REGISTRATION FORM

USE THIS FORM ONLY IF YOU CANNOT REGISTER YOUR GAME ON-SITE.

For faster service, Use Your ITNet® Operator Identification Card and Register Your Game Right at the Location!

Company Name: _____	Contact: _____
Address: _____	
Phone: _____	Date: _____
Fax: _____	Email: _____
ITNet® Operator ID Number: _____	
Debit Account On File: <input type="checkbox"/> Yes <input type="checkbox"/> No If No, include ITNet® Debit Account Form.	

Game Type: <input type="checkbox"/> Golden Tee LIVE <input type="checkbox"/> Silver Strike LIVE <input type="checkbox"/> PowerPutt LIVE	
Game ID Number/CID: _____	
Location Name: _____	
Location Address: _____	
City/State: _____	Zip Code: _____ <small>Be sure the Zip Code is accurate.</small>
Location Phone Number: (_____) _____	

Please Select One of the Following:	
<input type="checkbox"/> Please REGISTER this Game.	
<input type="checkbox"/> Please UNREGISTER This Game.	
<input type="checkbox"/> This Game is in a NEW LOCATION .	
Old Location Name: _____	

Authorized Signature _____	Date _____
Signature MUST accompany this form.	



Fill out this form completely and mail or fax to:

Incredible Technologies, Inc.
3333 N. Kennicott Ave. Arlington Heights, IL 60004
(847) 870-7027 Phone (847) 454-9156 ITNet Registration Fax

Allow up to 10 Business Days for Processing.



ITNET™ OPERATOR AGREEMENT

IMPORTANT!!

THIS DOCUMENT MUST BE SIGNED AND ON FILE WITH INCREDIBLE TECHNOLOGIES FOR YOUR GOLDEN TEE LIVE, POWERPUTT LIVE AND SILVER STRIKE BOWLER'S CLUB/LIVE MACHINES TO RECEIVE ONLINE FEATURES OR TO RECEIVE TECHNICAL SUPPORT FOR THEM.

This AGREEMENT is made and entered into this _____ day of _____, 20____, by and between Incredible Technologies, Inc. ("IT"), an Illinois corporation, whose address is 3333 North Kennicott Avenue, Arlington Heights, Illinois, 60004, and, _____ ("OPERATOR"), whose address is:

WHEREAS, IT is skilled in the design of hardware and software relating to coin-operated video games, and; WHEREAS, OPERATOR is skilled in the operation and management of coin-operated video games and represents that it is in the business of operating and managing the same.

NOW THEREFORE, for and in consideration of the mutual promises herein and other valuable consideration, the parties agree as follows:

1. APPLICATION.

This Agreement shall apply to the operation of all games ("TGAMES") that are capable of connecting to IT's Incredible Technologies Network ("ITNET") that Operator elects to register with the ITNET for the purpose of obtaining additional services and/or enabling additional game play features. It shall also apply to the operation of all IT games owned and operated by OPERATOR which are not online ("UGAMES") as set forth below.

2. IT OBLIGATIONS.

IT agrees to do the following:

- A. Administer the ITNET and offer contests on a regular and periodic basis throughout the year, and allow OPERATOR'S TGAMES to be included in such contests provided that OPERATOR has complied with all ITNET rules and regulations, which are subject to change at IT's sole discretion without notice, and this Agreement;
- B. Be responsible for payment and distribution of all IT sponsored contest prizes;
- C. Provide technical support to technical representatives of OPERATOR in the installation and maintenance of TGAMES, in their connection to the ITNET, and in the installation and maintenance of UGAMES as set forth in sales agreements and accompanying manuals and warranties;
- D. Fax, mail, email or otherwise make available billing statements to OPERATOR at least 4 business days prior to the date of automatic debiting of amounts owed to IT for ITNET related fees;
- E. Provide usual and customary accounting and related services for ITNET fees, prizes, IRS 1099 reporting, and the like;
- F. Warrant TGAMES and UGAMES for 90 day replacement for defects in materials and workmanship;
- G. Pay all money, if any, owed to OPERATOR timely when due, as determined by IT in its sole discretion;
- H. Use its best reasonable efforts to positively promote the ITNET program.

3. OPERATOR OBLIGATIONS.

OPERATOR agrees to do the following:

- A. Operate all TGAMES ITNET and UGAMES according to the terms of this Agreement, including adherence to the terms and conditions of the ITNET for games connected to the ITNET;
- B. Fill out and submit Game Initialization Forms, Game Registration Forms, Debit Account Forms, and such other forms as IT may require from time to time;
- C. Comply with the rules and regulations of the ITNET, which are subject to change at IT's sole discretion without notice, and report non-compliance or cheating on ITNET rules should this become known to OPERATOR;
- D. Provide prompt and courteous technical support and service to locations where the TGAMES and UGAMES have been placed in service;
- E. Pay all money owed to IT, including but not limited to any and all ITNET fees incurred on games registered to Operator's account, by depositing such amounts in the account that OPERATOR sets up under the Debit Account Form prior to the date that the account will be automatically debited;
- F. Only operate TGAMES and/or UGAMES at locations where OPERATOR has used its best, good-faith efforts to determine that the operation of TGAMES and/or UGAMES and related game play features are in compliance with all local, state, and other governmental body laws and regulations;

- G. Only operate TGAMES and/or UGAMES in a traditional coin-operated environment as determined solely by IT, unless otherwise approved by IT;
- H. Hold IT harmless for any losses due to theft or machine setting tampering;
- I. Use its best reasonable efforts to positively promote the ITNET program; and,
- J. Re-register TGAMES when any relevant information changes, including but not limited to moving the TGAME to a new location or selling the TGAME to a new Operator. Pay all ITNet Fees incurred by a TGAME unless and until it is either registered to the new Operator or unregistered by the current Operator.

4. TIMELY PAYMENT; REMEDIES

OPERATOR agrees to timely pay all monies due IT in the normal course of business. OPERATOR agrees that IT may sweep OPERATOR'S bank accounts as set forth in relevant payment agreements between IT and OPERATOR for monies due IT, including monies due for products and services purchased by OPERATOR and not paid for by separate check or wire transfer. OPERATOR further agrees that IT shall have the right to limit the online access of, or disable, any TGAME or UGAME owned by OPERATOR for which any payments, including but not limited to ITNet Fees or Upgrade Payments, are not paid timely. IT agrees to promptly re-enable any TGAME or UGAME so disabled upon the payment of all monies owed to IT by OPERATOR. Operators of TGAMES further agree that they will pay reasonable collection costs and fees, including simple interest of One Percent (1%) per calendar month or fraction of a calendar month on all payments more than fifteen (15) days late.

5. TAXES.

OPERATOR agrees to pay all taxes, fees, and assessments of any kind which may be assessed by any governmental body on the fees generated by the TGAMES and UGAMES, including, but not limited to any gross receipts taxes. OPERATOR is not responsible for any income tax or related assessments that are directly attributable to the business of IT.

6. ASSIGNMENT.

Neither party to this Agreement may sell, assign, transfer, pledge, or encumber, with or without consideration, all or any part of their interest in this Agreement without first obtaining the written consent of the other party.

7. EXPIRATION AND TERMINATION.

This Agreement shall continue in force for a period of one year from the date hereof, and shall automatically renew for successive one-year periods upon the anniversary date, and annually thereafter, unless sooner terminated in writing. Notwithstanding the forgoing, either party may terminate this agreement immediately upon notice to the other party.

8. EFFECT OF TERMINATION.

No termination shall affect any right, liability, or obligation, which accrues prior to such termination. Additionally, termination shall not affect either party's obligations to the other which by the nature thereof are intended to survive any such termination, including, but not limited to, the obligations of maintaining confidentiality as well as the obligations for payment of any outstanding monies that may be owed by one party to another and related remedies.

9. CONFIDENTIALITY.

Each party agrees that the trade secrets, technological information, marketing plans, game play data, location and game revenue data, and any other confidential business information disclosed in the course of performance under this Agreement, including the terms of this Agreement, shall be held in strict confidence and not disclosed to anyone without the written consent of the other party. Notwithstanding the forgoing, OPERATOR may share such financial information relating to TGAMES and/or UGAMES as OPERATOR deems appropriate with the locations in which the TGAMES and/or UGAMES are operated, and IT may list or otherwise publish such non-financial information regarding OPERATOR and the locations at which the TGAMES and/or UGAMES are operated on its website(s). Furthermore, IT may disclose such information as is reasonably necessary to collect unpaid accounts to debt collection agencies and/or its legal representatives. This provision shall survive the termination or expiration of this agreement for a period of two years from the date thereof.

10. ITNet IMAGE/TEXT PLACEMENT.

All Operators agree that IT has the right, at its sole discretion, to include images and/or text with TGAMES, or to push them to TGAMES through the ITNet or other suitable transmission or transfer means, which display during the play of TGAMES and/or when TGAMES are not in use. These images and/or text may include, but are not limited to, advertisements for IT's products and services, advertisements for the products and services of third parties, or images and/or text of an entertaining, educational, or whimsical nature.

11. GOVERNING LAW AND JURISDICTION.

The validity and construction of this Agreement and of the rights and obligations herein shall be determined and governed by the laws of the State of Illinois. The parties hereby submit to the Jurisdiction of any state or federal court in Cook County Illinois. OPERATORS operating outside the borders of the United States of America, regardless of their citizenship or residency, explicitly agree to allow any assets they may have in the USA or any other foreign country to be attached, garnished, forfeited or otherwise reached by any legal act if, after due process of law, they are found to be liable to IT for damages by reason of breach of this Agreement.

12. SEVERABILITY.

If any provision of this Agreement shall be held by a court of competent jurisdiction to be illegal, invalid or unenforceable, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the remaining provisions shall remain in full force and effect.

13. HEADINGS.

The headings in this Agreement are inserted for convenience and reference only, and are not intended to be part of or to affect the meaning or interpretation of this Agreement.

14. ENTIRE AGREEMENT, MODIFICATION AND MERGER.

This Agreement, including the Exhibits attached hereto, if any, states the entire Agreement between the parties with respect to the subject matter hereof, and supersedes and cancels all previous agreements, negotiations, commitments and representations regarding the subject matter of hereof which may have previously been made between the parties, whether orally or in writing. This Agreement may not be modified or altered except by written instrument duly executed by both parties.

15. ADDITIONAL DOCUMENTS.

The parties shall execute any and all documents, agreements, contracts, or other writings, which may be necessary or appropriate to carry out the terms, spirit and intent of this Agreement.

16. COUNTERPARTS.

This Agreement may be executed in any number of counterparts, each of which will be deemed an original, but all of which together shall constitute one and the same instrument.

17. INDEPENDENT CONTRACTORS.

Each of the parties to this Agreement shall be deemed to have the status of independent contractors, and nothing contained herein shall be deemed or construed as creating a joint venture, partnership, agency, or employer/employee relationship between the parties.

In Witness Whereof, the parties hereto have duly executed this Agreement on the day and year first written above.

INCREDIBLE TECHNOLOGIES, INC.

OPERATOR

By: _____

By: _____

Its: _____
(Printed name and title)

Its: _____
(Printed name and title)

IMPORTANT!!

THIS DOCUMENT MUST BE SIGNED AND ON FILE WITH INCREDIBLE TECHNOLOGIES FOR YOUR GT/PPUTT/SS LIVE MACHINES TO RECEIVE ONLINE FEATURES. YOU MUST ALSO RETURN ALL NECESSARY IRS FORMS BEFORE YOUR ACCOUNT CAN BE ENABLED AND ONLINE FEATURES ACCESSED.

Fill out this form completely and mail or fax to:

Incredible Technologies, Inc.

3333 N. Kennicott Ave.

Arlington Heights, IL 60004

(847) 870-7027 Phone (847) 454-9156 ITNet Registration Fax

Allow up to 10 Business Days for Processing.

ITNet™ Operator Agreement

Version 08/11

Form **W-9**
(Rev. January 2011)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

**Give Form to the
requester. Do not
send to the IRS.**

Print or type See Specific Instructions on page 2.	Name (as shown on your income tax return)	
	Business name/disregarded entity name, if different from above	
	Check appropriate box for federal tax classification (required): <input type="checkbox"/> Individual/sole proprietor <input type="checkbox"/> C Corporation <input type="checkbox"/> S Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate	<input type="checkbox"/> Exempt payee
	<input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ _____	
	<input type="checkbox"/> Other (see instructions) ▶ _____	
Address (number, street, and apt. or suite no.)		Requester's name and address (optional)
City, state, and ZIP code		
List account number(s) here (optional)		

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on the "Name" line to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.

Social security number									

Employer identification number									

Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
3. I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 4.

Sign Here	Signature of U.S. person ▶	Date ▶
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
2. Certify that you are not subject to backup withholding, or
3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

- The U.S. owner of a disregarded entity and not the entity,
- The U.S. grantor or other owner of a grantor trust and not the trust, and
- The U.S. trust (other than a grantor trust) and not the beneficiaries of the trust.

Foreign person. If you are a foreign person, do not use Form W-9. Instead, use the appropriate Form W-8 (see Publication 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a “saving clause.” Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the payee has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:

1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
2. The treaty article addressing the income.
3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.
4. The type and amount of income that qualifies for the exemption from tax.
5. Sufficient facts to justify the exemption from tax under the terms of the treaty article.

Example. Article 20 of the U.S.-China income tax treaty allows an exemption from tax for scholarship income received by a Chinese student temporarily present in the United States. Under U.S. law, this student will become a resident alien for tax purposes if his or her stay in the United States exceeds 5 calendar years. However, paragraph 2 of the first Protocol to the U.S.-China treaty (dated April 30, 1984) allows the provisions of Article 20 to continue to apply even after the Chinese student becomes a resident alien of the United States. A Chinese student who qualifies for this exception (under paragraph 2 of the first protocol) and is relying on this exception to claim an exemption from tax on his or her scholarship or fellowship income would attach to Form W-9 a statement that includes the information described above to support that exemption.

If you are a nonresident alien or a foreign entity not subject to backup withholding, give the requester the appropriate completed Form W-8.

What is backup withholding? Persons making certain payments to you must under certain conditions withhold and pay to the IRS a percentage of such payments. This is called “backup withholding.” Payments that may be subject to backup withholding include interest, tax-exempt interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

You will not be subject to backup withholding on payments you receive if you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return.

Payments you receive will be subject to backup withholding if:

1. You do not furnish your TIN to the requester,
2. You do not certify your TIN when required (see the Part II instructions on page 3 for details),
3. The IRS tells the requester that you furnished an incorrect TIN,
4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or
5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See the instructions below and the separate Instructions for the Requester of Form W-9.

Also see *Special rules for partnerships* on page 1.

Updating Your Information

You must provide updated information to any person to whom you claimed to be an exempt payee if you are no longer an exempt payee and anticipate receiving reportable payments in the future from this person. For example, you may need to provide updated information if you are a C corporation that elects to be an S corporation, or if you no longer are tax exempt. In addition, you must furnish a new Form W-9 if the name or TIN changes for the account, for example, if the grantor of a grantor trust dies.

Penalties

Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$50 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

Civil penalty for false information with respect to withholding. If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a \$500 penalty.

Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If the requester discloses or uses TINs in violation of federal law, the requester may be subject to civil and criminal penalties.

Specific Instructions

Name

If you are an individual, you must generally enter the name shown on your income tax return. However, if you have changed your last name, for instance, due to marriage without informing the Social Security Administration of the name change, enter your first name, the last name shown on your social security card, and your new last name.

If the account is in joint names, list first, and then circle, the name of the person or entity whose number you entered in Part I of the form.

Sole proprietor. Enter your individual name as shown on your income tax return on the “Name” line. You may enter your business, trade, or “doing business as (DBA)” name on the “Business name/disregarded entity name” line.

Partnership, C Corporation, or S Corporation. Enter the entity's name on the “Name” line and any business, trade, or “doing business as (DBA) name” on the “Business name/disregarded entity name” line.

Disregarded entity. Enter the owner's name on the “Name” line. The name of the entity entered on the “Name” line should never be a disregarded entity. The name on the “Name” line must be the name shown on the income tax return on which the income will be reported. For example, if a foreign LLC that is treated as a disregarded entity for U.S. federal tax purposes has a domestic owner, the domestic owner's name is required to be provided on the “Name” line. If the direct owner of the entity is also a disregarded entity, enter the first owner that is not disregarded for federal tax purposes. Enter the disregarded entity's name on the “Business name/disregarded entity name” line. If the owner of the disregarded entity is a foreign person, you must complete an appropriate Form W-8.

Note. Check the appropriate box for the federal tax classification of the person whose name is entered on the “Name” line (Individual/sole proprietor, Partnership, C Corporation, S Corporation, Trust/estate).

Limited Liability Company (LLC). If the person identified on the “Name” line is an LLC, check the “Limited liability company” box only and enter the appropriate code for the tax classification in the space provided. If you are an LLC that is treated as a partnership for federal tax purposes, enter “P” for partnership. If you are an LLC that has filed a Form 8832 or a Form 2553 to be taxed as a corporation, enter “C” for C corporation or “S” for S corporation. If you are an LLC that is disregarded as an entity separate from its owner under Regulation section 301.7701-3 (except for employment and excise tax), do not check the LLC box unless the owner of the LLC (required to be identified on the “Name” line) is another LLC that is not disregarded for federal tax purposes. If the LLC is disregarded as an entity separate from its owner, enter the appropriate tax classification of the owner identified on the “Name” line.

Other entities. Enter your business name as shown on required federal tax documents on the "Name" line. This name should match the name shown on the charter or other legal document creating the entity. You may enter any business, trade, or DBA name on the "Business name/disregarded entity name" line.

Exempt Payee

If you are exempt from backup withholding, enter your name as described above and check the appropriate box for your status, then check the "Exempt payee" box in the line following the "Business name/disregarded entity name," sign and date the form.

Generally, individuals (including sole proprietors) are not exempt from backup withholding. Corporations are exempt from backup withholding for certain payments, such as interest and dividends.

Note. If you are exempt from backup withholding, you should still complete this form to avoid possible erroneous backup withholding.

The following payees are exempt from backup withholding:

1. An organization exempt from tax under section 501(a), any IRA, or a custodial account under section 403(b)(7) if the account satisfies the requirements of section 401(f)(2),
 2. The United States or any of its agencies or instrumentalities,
 3. A state, the District of Columbia, a possession of the United States, or any of their political subdivisions or instrumentalities,
 4. A foreign government or any of its political subdivisions, agencies, or instrumentalities, or
 5. An international organization or any of its agencies or instrumentalities.
- Other payees that may be exempt from backup withholding include:
6. A corporation,
 7. A foreign central bank of issue,
 8. A dealer in securities or commodities required to register in the United States, the District of Columbia, or a possession of the United States,
 9. A futures commission merchant registered with the Commodity Futures Trading Commission,
 10. A real estate investment trust,
 11. An entity registered at all times during the tax year under the Investment Company Act of 1940,
 12. A common trust fund operated by a bank under section 584(a),
 13. A financial institution,
 14. A middleman known in the investment community as a nominee or custodian, or
 15. A trust exempt from tax under section 664 or described in section 4947.

The following chart shows types of payments that may be exempt from backup withholding. The chart applies to the exempt payees listed above, 1 through 15.

IF the payment is for . . .	THEN the payment is exempt for . . .
Interest and dividend payments	All exempt payees except for 9
Broker transactions	Exempt payees 1 through 5 and 7 through 13. Also, C corporations.
Barter exchange transactions and patronage dividends	Exempt payees 1 through 5
Payments over \$600 required to be reported and direct sales over \$5,000 ¹	Generally, exempt payees 1 through 7 ²

¹ See Form 1099-MISC, Miscellaneous Income, and its instructions.

² However, the following payments made to a corporation and reportable on Form 1099-MISC are not exempt from backup withholding: medical and health care payments, attorneys' fees, gross proceeds paid to an attorney, and payments for services paid by a federal executive agency.

Part I. Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. If you are a resident alien and you do not have and are not eligible to get an SSN, your TIN is your IRS individual taxpayer identification number (ITIN). Enter it in the social security number box. If you do not have an ITIN, see *How to get a TIN* below.

If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. However, the IRS prefers that you use your SSN.

If you are a single-member LLC that is disregarded as an entity separate from its owner (see *Limited Liability Company (LLC)* on page 2), enter the owner's SSN (or EIN, if the owner has one). Do not enter the disregarded entity's EIN. If the LLC is classified as a corporation or partnership, enter the entity's EIN.

Note. See the chart on page 4 for further clarification of name and TIN combinations.

How to get a TIN. If you do not have a TIN, apply for one immediately. To apply for an SSN, get Form SS-5, Application for a Social Security Card, from your local Social Security Administration office or get this form online at www.ssa.gov. You may also get this form by calling 1-800-772-1213. Use Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN, or Form SS-4, Application for Employer Identification Number, to apply for an EIN. You can apply for an EIN online by accessing the IRS website at www.irs.gov/businesses and clicking on Employer Identification Number (EIN) under Starting a Business. You can get Forms W-7 and SS-4 from the IRS by visiting IRS.gov or by calling 1-800-TAX-FORM (1-800-829-3676).

If you are asked to complete Form W-9 but do not have a TIN, write "Applied For" in the space for the TIN, sign and date the form, and give it to the requester. For interest and dividend payments, and certain payments made with respect to readily tradable instruments, generally you will have 60 days to get a TIN and give it to the requester before you are subject to backup withholding on payments. The 60-day rule does not apply to other types of payments. You will be subject to backup withholding on all such payments until you provide your TIN to the requester.

Note. Entering "Applied For" means that you have already applied for a TIN or that you intend to apply for one soon.

Caution: A disregarded domestic entity that has a foreign owner must use the appropriate Form W-8.

Part II. Certification

To establish to the withholding agent that you are a U.S. person, or resident alien, sign Form W-9. You may be requested to sign by the withholding agent even if item 1, below, and items 4 and 5 on page 4 indicate otherwise.

For a joint account, only the person whose TIN is shown in Part I should sign (when required). In the case of a disregarded entity, the person identified on the "Name" line must sign. Exempt payees, see *Exempt Payee* on page 3.

Signature requirements. Complete the certification as indicated in items 1 through 3, below, and items 4 and 5 on page 4.

1. Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts considered active during 1983. You must give your correct TIN, but you do not have to sign the certification.

2. Interest, dividend, broker, and barter exchange accounts opened after 1983 and broker accounts considered inactive during 1983. You must sign the certification or backup withholding will apply. If you are subject to backup withholding and you are merely providing your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.

3. Real estate transactions. You must sign the certification. You may cross out item 2 of the certification.

4. Other payments. You must give your correct TIN, but you do not have to sign the certification unless you have been notified that you have previously given an incorrect TIN. "Other payments" include payments made in the course of the requester's trade or business for rents, royalties, goods (other than bills for merchandise), medical and health care services (including payments to corporations), payments to a nonemployee for services, payments to certain fishing boat crew members and fishermen, and gross proceeds paid to attorneys (including payments to corporations).

5. Mortgage interest paid by you, acquisition or abandonment of secured property, cancellation of debt, qualified tuition program payments (under section 529), IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions. You must give your correct TIN, but you do not have to sign the certification.

What Name and Number To Give the Requester

For this type of account:	Give name and SSN of:
1. Individual	The individual
2. Two or more individuals (joint account)	The actual owner of the account or, if combined funds, the first individual on the account ¹
3. Custodian account of a minor (Uniform Gift to Minors Act)	The minor ²
4. a. The usual revocable savings trust (grantor is also trustee) b. So-called trust account that is not a legal or valid trust under state law	The grantor-trustee ¹ The actual owner ¹
5. Sole proprietorship or disregarded entity owned by an individual	The owner ³
6. Grantor trust filing under Optional Form 1099 Filing Method 1 (see Regulation section 1.671-4(b)(2)(i)(A))	The grantor*
For this type of account:	Give name and EIN of:
7. Disregarded entity not owned by an individual	The owner
8. A valid trust, estate, or pension trust	Legal entity ⁴
9. Corporation or LLC electing corporate status on Form 8832 or Form 2553	The corporation
10. Association, club, religious, charitable, educational, or other tax-exempt organization	The organization
11. Partnership or multi-member LLC	The partnership
12. A broker or registered nominee	The broker or nominee
13. Account with the Department of Agriculture in the name of a public entity (such as a state or local government, school district, or prison) that receives agricultural program payments	The public entity
14. Grantor trust filing under the Form 1041 Filing Method or the Optional Form 1099 Filing Method 2 (see Regulation section 1.671-4(b)(2)(i)(B))	The trust

¹ List first and circle the name of the person whose number you furnish. If only one person on a joint account has an SSN, that person's number must be furnished.

² Circle the minor's name and furnish the minor's SSN.

³ You must show your individual name and you may also enter your business or "DBA" name on the "Business name/disregarded entity" name line. You may use either your SSN or EIN (if you have one), but the IRS encourages you to use your SSN.

⁴ List first and circle the name of the trust, estate, or pension trust. (Do not furnish the TIN of the personal representative or trustee unless the legal entity itself is not designated in the account title.) Also see *Special rules for partnerships* on page 1.

*Note. Grantor also must provide a Form W-9 to trustee of trust.

Note. If no name is circled when more than one name is listed, the number will be considered to be that of the first name listed.

Secure Your Tax Records from Identity Theft

Identity theft occurs when someone uses your personal information such as your name, social security number (SSN), or other identifying information, without your permission, to commit fraud or other crimes. An identity thief may use your SSN to get a job or may file a tax return using your SSN to receive a refund.

To reduce your risk:

- Protect your SSN,
- Ensure your employer is protecting your SSN, and
- Be careful when choosing a tax preparer.

If your tax records are affected by identity theft and you receive a notice from the IRS, respond right away to the name and phone number printed on the IRS notice or letter.

If your tax records are not currently affected by identity theft but you think you are at risk due to a lost or stolen purse or wallet, questionable credit card activity or credit report, contact the IRS Identity Theft Hotline at 1-800-908-4490 or submit Form 14039.

For more information, see Publication 4535, Identity Theft Prevention and Victim Assistance.

Victims of identity theft who are experiencing economic harm or a system problem, or are seeking help in resolving tax problems that have not been resolved through normal channels, may be eligible for Taxpayer Advocate Service (TAS) assistance. You can reach TAS by calling the TAS toll-free case intake line at 1-877-777-4778 or TTY/TDD 1-800-829-4059.

Protect yourself from suspicious emails or phishing schemes.

Phishing is the creation and use of email and websites designed to mimic legitimate business emails and websites. The most common act is sending an email to a user falsely claiming to be an established legitimate enterprise in an attempt to scam the user into surrendering private information that will be used for identity theft.

The IRS does not initiate contacts with taxpayers via emails. Also, the IRS does not request personal detailed information through email or ask taxpayers for the PIN numbers, passwords, or similar secret access information for their credit card, bank, or other financial accounts.

If you receive an unsolicited email claiming to be from the IRS, forward this message to phishing@irs.gov. You may also report misuse of the IRS name, logo, or other IRS property to the Treasury Inspector General for Tax Administration at 1-800-366-4484. You can forward suspicious emails to the Federal Trade Commission at: spam@uce.gov or contact them at www.ftc.gov/idtheft or 1-877-IDTHEFT (1-877-438-4338).

Visit IRS.gov to learn more about identity theft and how to reduce your risk.

Privacy Act Notice

Section 6109 of the Internal Revenue Code requires you to provide your correct TIN to persons (including federal agencies) who are required to file information returns with the IRS to report interest, dividends, or certain other income paid to you; mortgage interest you paid; the acquisition or abandonment of secured property; the cancellation of debt; or contributions you made to an IRA, Archer MSA, or HSA. The person collecting this form uses the information on the form to file information returns with the IRS, reporting the above information. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation and to cities, states, the District of Columbia, and U.S. possessions for use in administering their laws. The information also may be disclosed to other countries under a treaty, to federal and state agencies to enforce civil and criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism. You must provide your TIN whether or not you are required to file a tax return. Under section 3406, payers must generally withhold a percentage of taxable interest, dividend, and certain other payments to a payee who does not give a TIN to the payer. Certain penalties may also apply for providing false or fraudulent information.

APPENDIX H

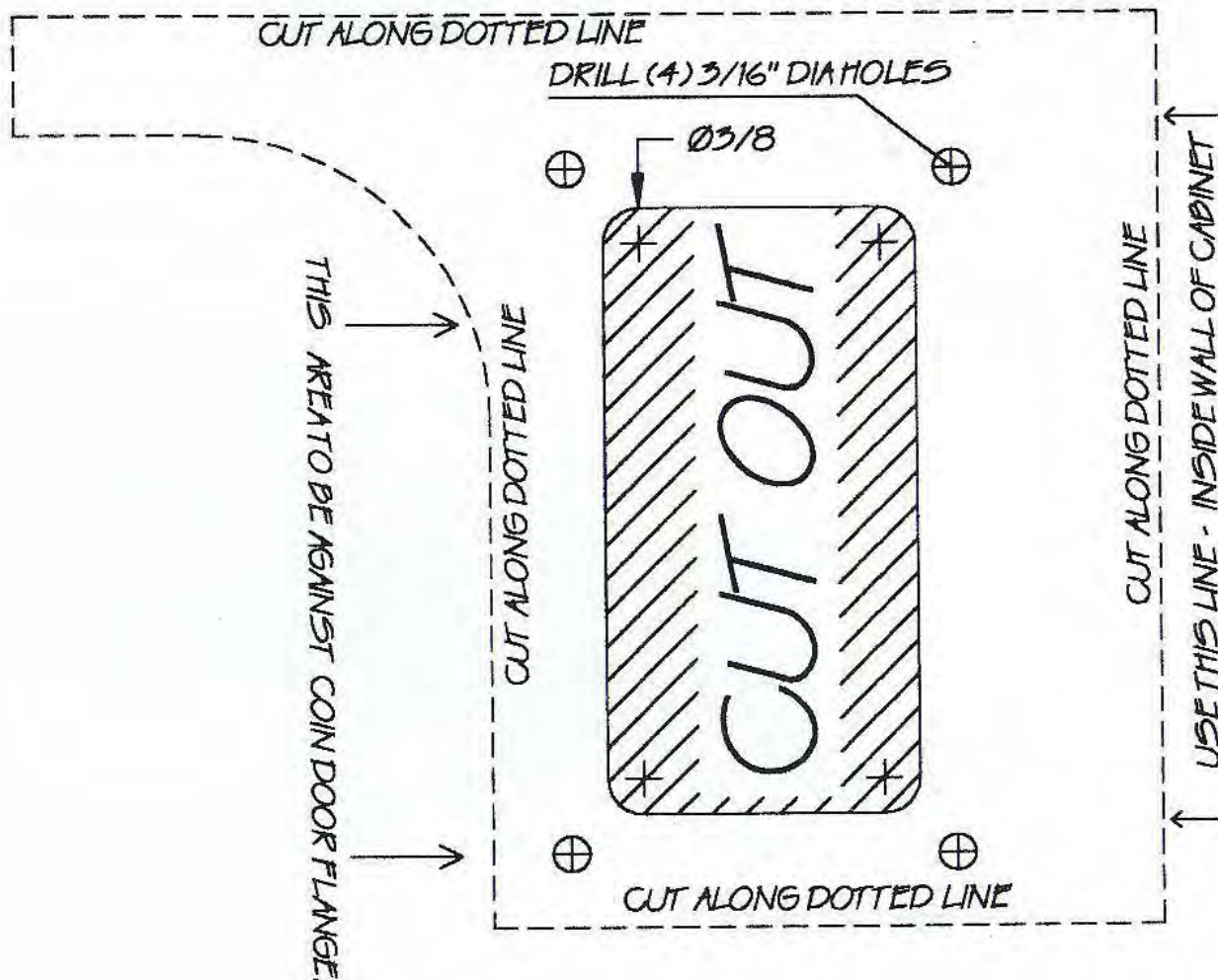
MOUNTING TEMPLATES

Templates start on the next odd page.

CARD READER MOUNTING TEMPLATE - SHEET A

FOR MODIFICATION OF INCREDIBLE TECHNOLOGIES' CABINET

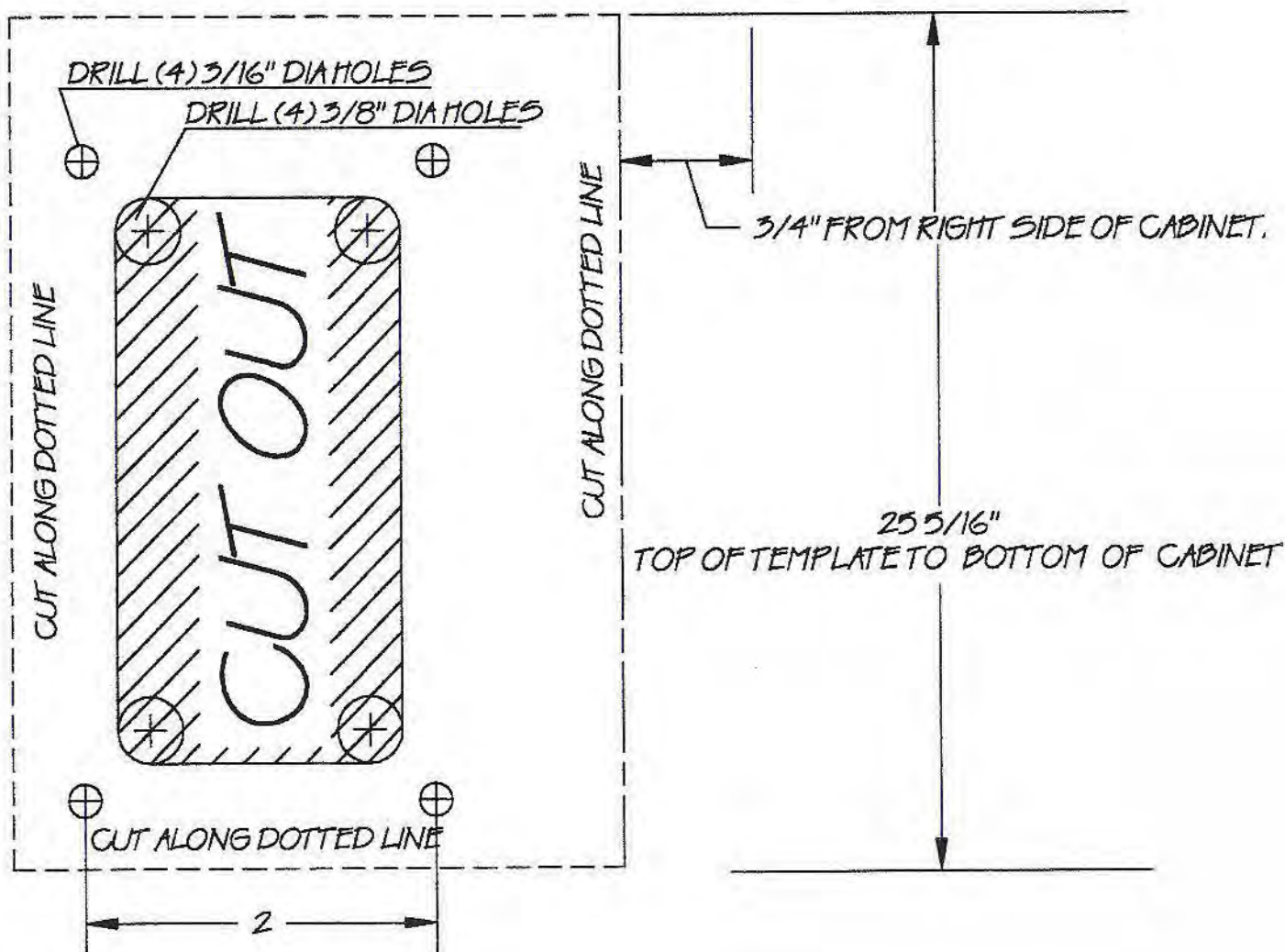
1. CUT OUT AND POSITION TEMPLATE AGAINST COIN DOOR FLANGE AND AGAINST THE INSIDE CABINET WALL.
2. WHILE HOLDING TEMPLATE IN POSITION:
USING AN AWL, MAKE 4 MARKS FOR EACH OF THE PLATE MOUNTING HOLES AND MARK THE CENTER POINTS OF THE CUT OUT.
3. DRILL THE FOUR PLATE MOUNTING HOLES ($3/16$ DIA).
4. NEXT, DRILL A $3/8$ " DIA HOLE IN EACH OF THE FOUR CENTER MARKS FOR THE CUT OUT.
5. USING A SMALL SAW, CUT OUT THE AREA BETWEEN DRILLED HOLES.
6. MOUNT CARD READER TO PLATE AND ENTIRE ASSY. TO CABINET.



CARD READER MOUNTING TEMPLATE - SHEET B

CARD READER POSITIONING FOR MOST GAME CABINETS

1. CUT OUT TEMPLATE AS SHOWN (along dotted lines).
2. USING A TAPE MEASURE, LOCATE TOP OF CUTOUT TEMPLATE AT $25 \frac{5}{16}$ " FROM THE BOTTOM OF THE CABINET AND $\frac{3}{4}$ " FROM THE RIGHT SIDE OF THE CABINET.
3. WHILE HOLDING TEMPLATE IN POSITION:
USING AN AWL, MAKE 4 MARKS FOR EACH OF THE PLATE MOUNTING HOLES AND MARK THE CENTER POINTS OF THE CUT OUT.
4. DRILL THE FOUR PLATE MOUNTING HOLES ($\frac{3}{16}$ " DIA.).
5. NEXT, DRILL A $\frac{3}{8}$ " DIA HOLE IN EACH OF THE FOUR CENTER MARKS FOR THE CUT OUT.
USING A SMALL SAW, CUT OUT THE AREA BETWEEN DRILLED HOLES.
6. MOUNT CARD READER TO PLATE AND ENTIRE ASSEMBLY TO CABINET.



Contact Information

IT Sales and Service

To purchase additional PowerPutt LIVE machines or any of IT's other fine products please visit IT's website at <http://www.itsgames.com> and click on **Contact IT>Sales**. To view products for purchase, see **Products**.

General Numbers

IT Sales Hotline:

800-262-0323 x106

847-870-7027 x106

Technical Support, Warranty, & Repair:

Incredible Technologies, Inc.

800-262-0323 x121

847-870-7027 x121

847-454-9008 FAX

Parts, Customer Service, & Operator Services:

Incredible Technologies, Inc.

800-262-0323 x118

847-870-7027 x 118

847-454-9156 FAX

IT Mailing Address:

Incredible Technologies, Inc.
3333 North Kennicott Avenue
Arlington Heights, IL 60004-0129

ITNet Registration/Sales Fax Number 847-454-9156

General/Tech Services Fax Number
847-870-0120

IT Vendor Information

Mars Technical Service:

Phone: 800-345-8172

Happ Controls:

Phone: 888-289-4277

See Appendix C for replacement part numbers.



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