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## WELCOME TO: DIZZY CHICKEN

#### Congratulations on your Dizzy Chicken purchase!

Dizzy Chicken is a challenging skill-based game that's fun for everyone!

With a bright and colorful cabinet and fun game play that offers players a chance to win every time, Dizzy Chicken is sure to take your game room for a spin!

Please take a moment to read through this manual and be sure to contact our factory if you have any questions, or would like some more information.

Thank you for your purchase! Your business is important to us and we hope you enjoy this game as much as we do!

#### Your Friends at Bay Tek Games



#### **GAME INSPECTION**

Inspect the game for any damaged, loose, or missing parts. If damage is found, please contact your freight carrier first. Then, contact Bay Tek Games' Service Department at 920.822.3951 or e-mail them at service@baytekgames.com for further assistance.

## **HOW TO PLAY**

Give the ball a whack and watch it spin around the spiral.

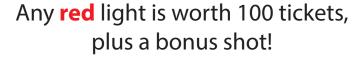


## Land on any light to win tickets;

Land on **blue** for 10 tickets.

If the ball stops at **purple**, you get 20 tickets.

A orange light means 30.



Hit the **green** light and win 500 tickets, then hit it **again** with your bonus shot to win major tickets!







Ticket values based on factory default settings. These can be changed to fit your location's needs.



## **GAME SPECIFICATIONS**

WEI	ЭНТ							
NET WEIGHT	450 LBS.							
SHIP WEIGHT	500 LBS.							
DIMENSIONS								
WIDTH	45.25"							
DEPTH	45.25"							
HEIGHT	85.5" to 111.75"							
OPERATING TI	EMPERATURE							
FAHRENHEIT	80-100							
CELSIUS	26.7-37.8							

POWER REQUIREMENTS							
INPUT VOLTAGE RANGE	100 to 120 VAC	/	220 to 240 VAC				
INPUT FREQUENCY RANGE	50 HZ	/	60 HZ				

MAX START UP CURRENT	OPERATING CURRENT
2.2 AMPS @ 115 VAC	2.6 AMPS @ 115 VAC
1.1 AMPS @ 230 VAC	1.3 AMPS @ 230 VAC

## **SAFETY PRECAUTIONS**



#### **NOTICE**



Modifications to the mechanical, electrical and structural components of this game may void its compliance certifications.



#### DANGER



DO NOT perform repairs or maintenance on this game with the power ON.

Unplug the unit from the wall outlet or shut off the power strip located inside the cabinet.

#### A

#### **WARNING**



Use of flammable subtances can cause sever burns or serious injury.

Always use NON-FLAMMABLE solvents for cleaning. DO NOT use gasoline kerosene or thinners.



#### **CAUTION**



Lifting heavy objects can cause back, neck or other injuries. Be sure adequate lifting and moving devices are available when unloading, unpacking and moving this game.

#### A

#### **ATTENTION**



Be sure the electrical power matches the game requirements. See the serial number located on the back of the game cabinet. Always plug into a grounded circuit. If the supply cord is damaged, it must be replaced by an approved cord or assembly provided by the manufacturer.

#### 4

#### IN CASE OF EMERGENCY



UNPLUG THE POWER CORD.

The power cord must be accessible at all times in case of an emergency.

# **HEIGHT MODIFICATION OPTIONS**







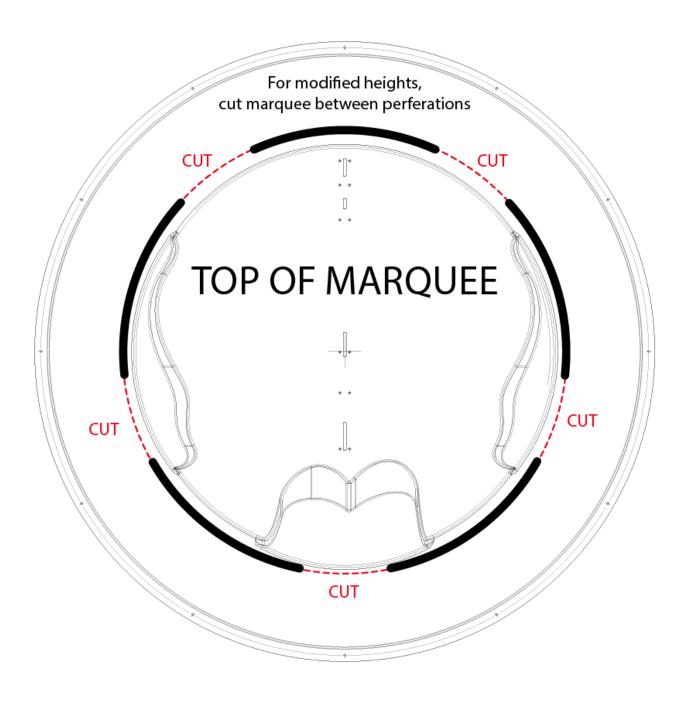
104.5" (\*93" without acrylic tail & comb)



111.75" (100.25" without acrylic tail & comb)

SUGGESTED HEIGHTS: \*under 8 feet

# MARQUEE MODIFICATION GUIDE



## **QUICK SETUP GUIDE**

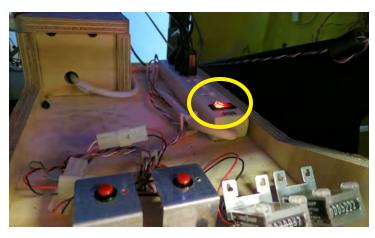
Place the game in its desired location. See height adjustment options on pages 7-8 if necessary.



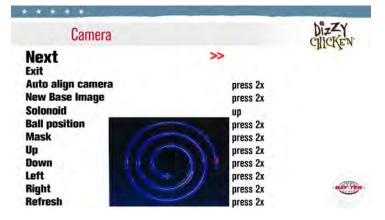
Using the bubble level on the playfield and the leveler feet, make sure the cabinet is as level as possible.



Plug the power cable into a standard electrical outlet and turn the power switch inside the cabinet to the on position.



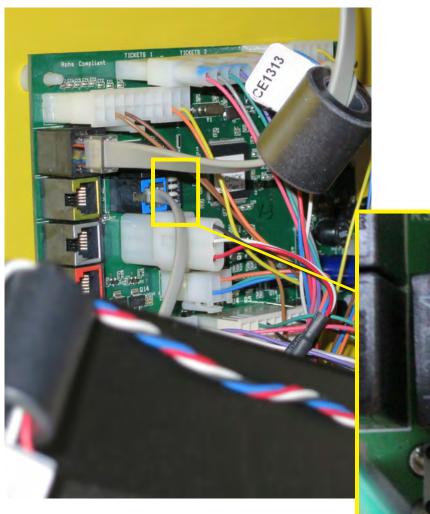
Wait for the game to boot up, then enter the menu and calibrate the camera (see page 20 for instructions).



# **DIP SWITCH SETTINGS**

The dip switch bank is located on the mainboard, inside the front door of the game.

\*factory default settings are highlighted below





SWITCH	DESCRIPTION	ON	OFF
1	Analog Meter Units	(games)	(coins)
2	Stored Credits/Tickets Owed (on power cycle)	(store)	(clear)
3	not used		
4	not used		

## **MAIN MENU FUNCTIONS**

Hold down the **MENU** button inside the front door of the cabinet for 2 seconds to open the main menu on the monitor.

Press **MENU** to scroll through the options, and **SELECT** to choose your settings.



#### \* \*

## Standard Game Settings



## Next

**Exit** 

Credits per game

**Master volume** %

**Game volume** %

**Attract volume %** 

Divide tickets by two

**Fixed ticket pattern** 

**Game timeout** 

**Clear credits** 

**Clear tickets** 

>>

4

40

40

30

Disabled

0

30s

press 5x

action activated



## **CREDITS PER GAME**

Set the desired number of credits per game. The factory default is highlighted below.

	0	1	2	3	4	5	6	7	8	9	10
- 1											

### **MASTER VOLUME**

Set the desired master volume. Neither game volume nor attract volume will exceed the master.

The factory default is highlighted below.

O (off)	10	20	30	40	50	60	70	80	90	100
------------	----	----	----	----	----	----	----	----	----	-----

#### **GAME VOLUME**

Set the desired game volume. This sets the volume of the sounds during gameplay.

The factory default is highlighted below.

O (off)	10	20	30	40	50	60	70	80	90	100	
---------	----	----	----	----	----	----	----	----	----	-----	--

#### **ATTRACT VOLUME**

Set the desired game volume. This sets the volume of the game while it is not in play.

The factory default is highlighted below.

O (off)	10	20	30	40	50	60	70	80	90	100
------------	----	----	----	----	----	----	----	----	----	-----

#### **DIVIDE TICKETS BY 2**

When enabled, this function will cause the game to dispense 1 physical ticket for every 2 tickets won. The factory default is highlighted below.

ENABLED	DISABLED
---------	----------

### **FIXED TICKET PAYOUT**

Setting this to any value but 0 will cause the game to pay out a set number of tickets for each game played.

The factory default is highlighted below.

O (off)	1	2	3	4	5	6	7	8	9	10	
------------	---	---	---	---	---	---	---	---	---	----	--

#### **GAME TIME-OUT**

When enabled, this function will cause the game to forfeit a player's turn if they have not hit the ball in the allotted time.

The factory default is highlighted below.

OFF	15 sec	30 sec	45 sec	1 min	2 min	3 min	4 min	5 min	
-----	--------	--------	--------	-------	-------	-------	-------	-------	--

### **CLEAR CREDITS**

Press the select button 5 times consecutively while Clear Credits is selected to clear any credits on the game.

This will display "Credits Cleared" once completed.

## **CLEAR TICKETS**

Press the select button 5 times consecutively while Clear Tickets is selected to clear any tickets the game owes.

This will display "Action Activated" once completed.

## **GAME-SPECIFIC OPTIONS**

Game Specific		CHICKEN
Next Exit	>>	chiere
Bonus zone light count	7	
Blue ticket value	10	
Purple ticket value	20	
Orange ticket value	30	
Red ticket value	100	
Green ticket value	500	
*Bonus* Green ticket value	2500	
Bonus Round	Enabled	
		BAYT

### **BONUS ZONE LIGHT COUNT**

This setting adjusts how many red lights are in the "red light zone".

The factory default is highlighted below.

#### **BLUE TICKET VALUE**

This setting adjusts how many tickets are won when the ball lands on **BLUE**.

The factory default is highlighted below.

1   2   3   4   5   6   7   8   9 <mark>  10  </mark> 11   12   13   14   15		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
--	--	---	---	---	---	---	---	---	---	---	----	----	----	----	----	----

## **PURPLE TICKET VALUE**

This setting adjusts how many tickets are won when the ball lands on **PURPLE**.

The factory default is highlighted below.

1 2 3 4 5 6 8 10 12 14 16 18 20 30
------------------------------------

#### **ORANGE TICKET VALUE**

This setting adjusts how many tickets are won when the ball lands on **ORANGE**.

The factory default is highlighted below.

2	4	5	6	8	10	15	20	25	30	40	50	60	75	100
---	---	---	---	---	----	----	----	----	----	----	----	----	----	-----

### **RED TICKET VALUE**

This setting adjusts how many tickets are won when the ball lands on **RED**.

The factory default is highlighted below.

4   6   8   10   20   30   40   50   75 <mark>  100  </mark> 150   200   250   300   5
--

#### **GREEN TICKET VALUE**

This setting adjusts how many tickets are won when the ball lands on **GREEN**.

The factory default is highlighted below.

8	10	20	30	50	75	100	150	200	250	300	500	750	1000	2000	
---	----	----	----	----	----	-----	-----	-----	-----	-----	-----	-----	------	------	--

#### **GREEN BONUS TICKET VALUE**

This setting adjusts how many tickets are won in the bonus round when the ball lands on **GREEN** again. The factory default is highlighted below.

20	50	80	100	150	200	250	500	800	1000	2000	2500	3000	5000	10000	
----	----	----	-----	-----	-----	-----	-----	-----	------	------	------	------	------	-------	--

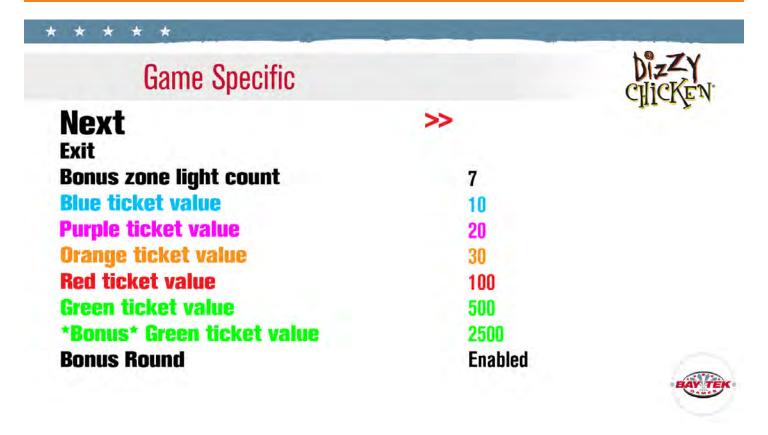
#### **BONUS ROUND**

This setting turns the bonus round on and off. The factory default is highlighted below.

ENABLED DISABLED	
------------------	--

Please turn to pages 43-72 for alternate ticket pattern printouts to be placed inside the game.

## **DEFAULT TICKET PAYOUT SETTINGS**



The factory default pattern is shown above in the snapshot of the acutal menu screen.

While each light's ticket value is individually adjustable, we recommend using the table on the following page to change your payout pattern if necessary. These are tested patterns with proven ticket output.

Once again, the factory defaults are highlighted in yellow in the table as well.

When you decide to change a ticket pattern on your Dizzy Chicken game, please use the replacement display cut outs in the back of this manual to inform your customers of the ticket payout details.

# **ALTERNATE TICKET PAYOUT SETTINGS**

PATTERN	AVG. TIX PER GAME	5 LIGHT BONUS ZONE	7 LIGHT BONUS ZONE	10 LIGHT BONUS ZONE		
	3-4	1/2/4/20/100	2/3/5/8/100	1/2/4/8/100		
A	BONUS VALUE	0	0	0		
	6-9	4/8/12/16/20	4/8/10/16/20	4/8/10/16/20		
В	BONUS VALUE	500	100	50		
	10-13	8/10/15/30/50	6/8/15/30/50	6/8/15/20/50		
С	BONUS VALUE	1000	500	100		
D	14-20	10/16/20/40/100	10/16/20/40/100	8/10/20/40/100		
	BONUS VALUE	2500	1000	500		
E	24-28	10/20/30/50/500	10/20/30/50/500	10/20/30/50/250		
	BONUS VALUE	2500	1000	500		
_	30-36	10/20/50/100/500	10/20/30/100/500	10/20/40/50/500		
F	BONUS VALUE	5000	2500	1000		
	48-54	10/20/40/50/1000	10/20/50/200/1000	10/30/50/150/500		
G	BONUS VALUE	5000	2500	1000		
	60-66	10/30/100/500/1000	10/30/100/250/1000	10/30/100/200/500		
Н	BONUS VALUE	5000	2500	1000		
	14-20	10/20/30/40/100	6/20/30/40/100	4/10/20/50/100		
'	BONUS VALUE	800	800	800		

# **STATISTICS**

0

# **Statistics**

\*Bonus\* Green lands



Next	>>
Exit	
<b>Clear Statistics</b>	stats cleared
Tickets out	0
Credits in	0
Blue lands	0
Orange lands	0
Purple lands	0
Red lands	0
Green lands	0



## **DIAGNOSTICS**

## **Diagnostics**



**Next** 

**Exit** 

Dispense Tickets Solonoid

Sticklights

**Spiral color test** 



press

up

Action

Action



## **SOLENOID (BALL RELEASE)**

Turning on the solenoid will release the ball into the launch position for testing purposes.

#### **SPIRAL COLOR TEST**

Turning on the spiral color test will cycle the colors of all playfield lights between red, green, blue and yellow.

This will assist in locating any dim or burned out LEDs in the spiral.

## **CAMERA MENU**

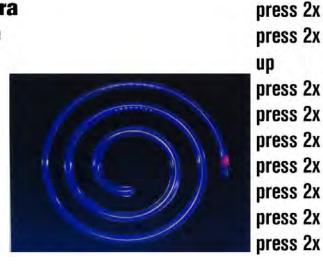
## Camera



# Next Exit Auto align camera New Base Image Solonoid Ball position Mask Up Down Left

Right

Refresh





### **AUTO ALIGN CAMERA**

BEFORE CALIBRATING: be sure the ball is in the home position at the bottom of the spiral.

Press the Select button twice to re-image the scoring camera.

This process will take a minute or two.



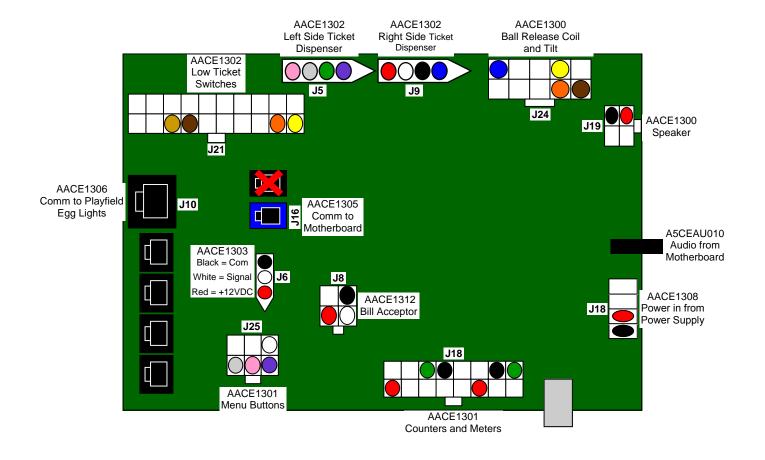
After completion of the calibration, verify that the ball position reads "0". If it does not, a small warning symbol (right) will appear and stay on-screen until the camera is re-calibrated.

If the symbol continues to appear after several attempts, manually adjust the mask with the directional commands until it fits as well as possible onto the spiral.

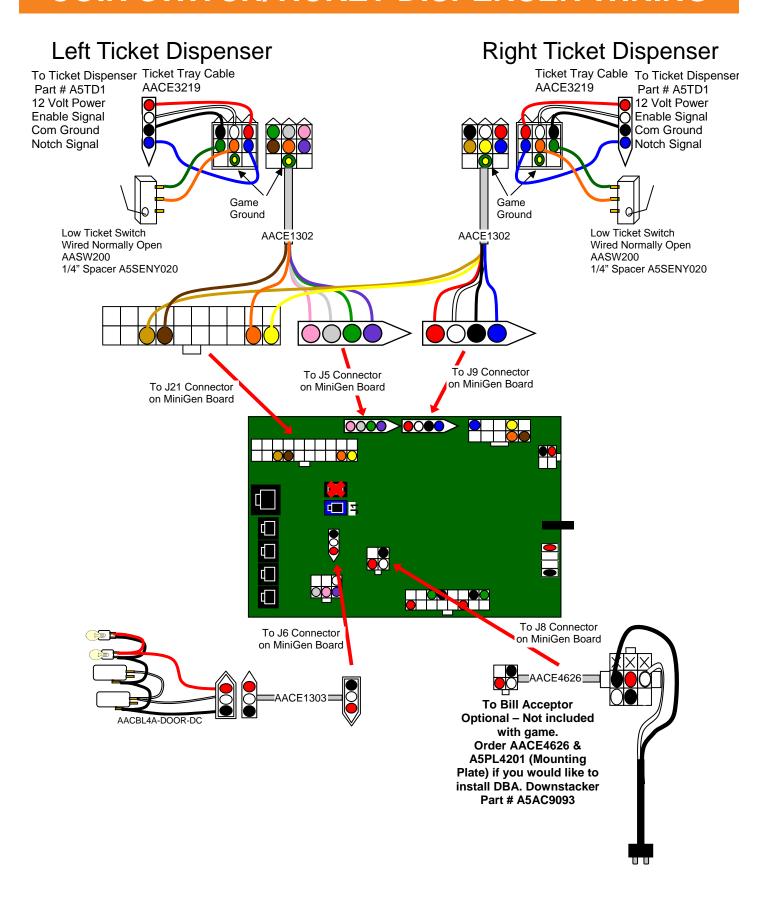
#### **BALL POSITION**

This mode will display the location of the ball anywhere on the track. The spaces are numbered from 1 to 100, starting at the bottom.

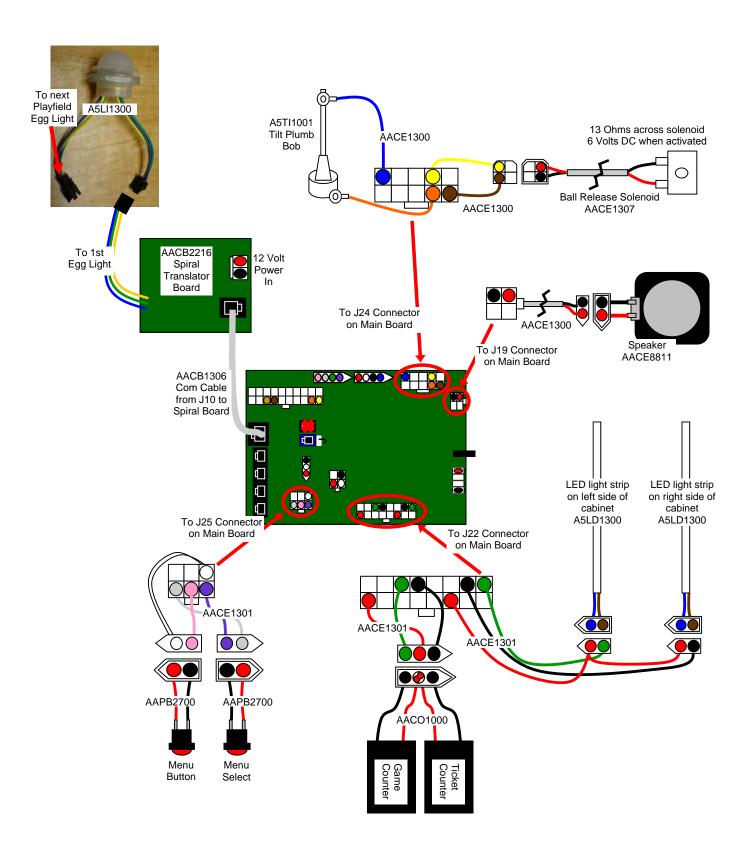
## **MINIGEN BOARD PINOUT**



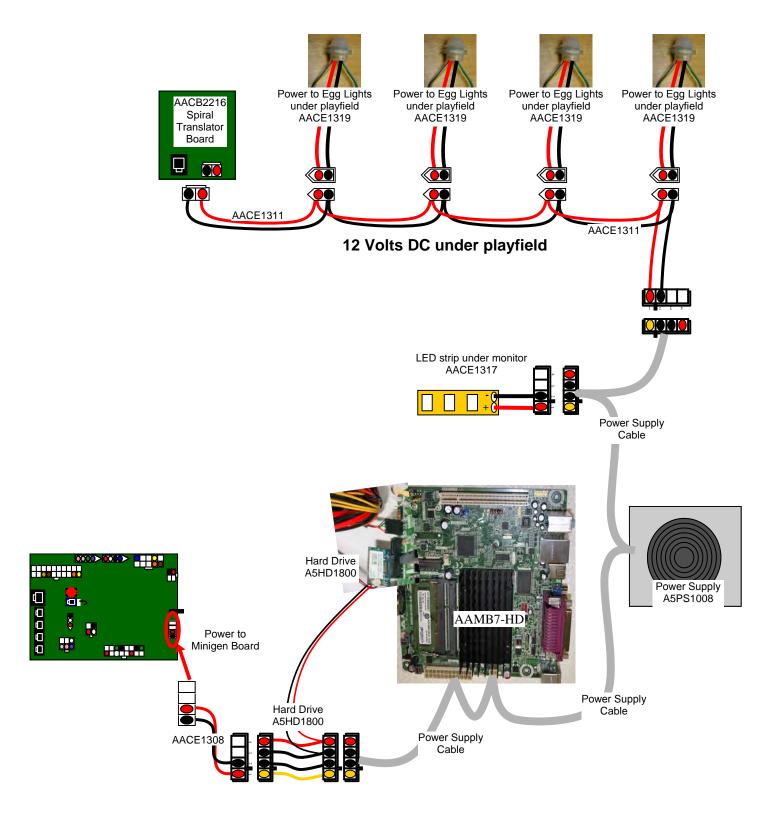
# COIN SWITCH/TICKET DISPENSER WIRING



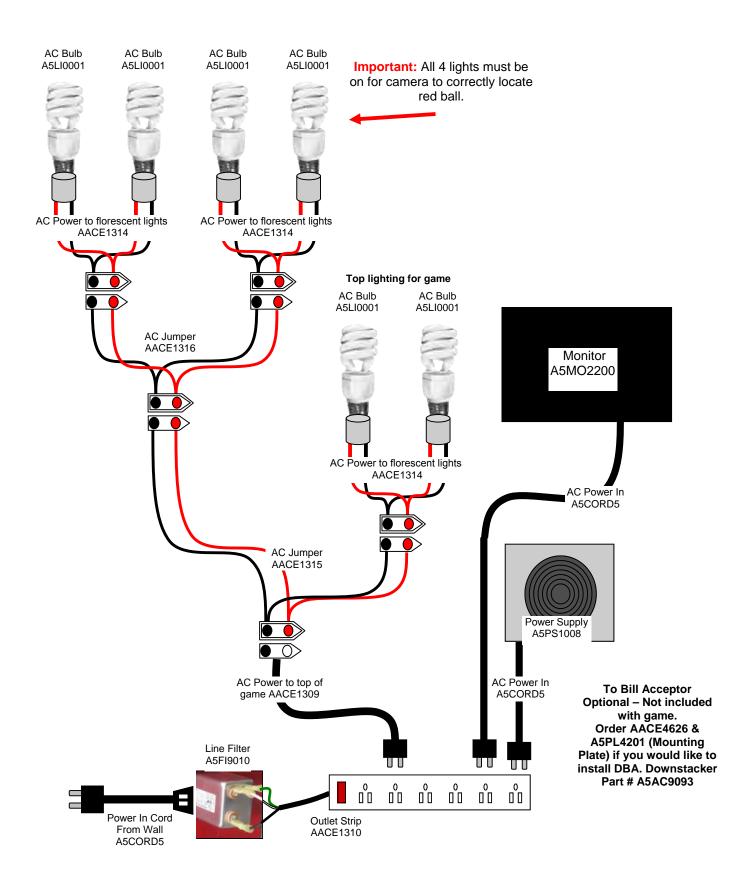
## **BUTTONS, SPEAKERS, LIGHTS ETC. WIRING**



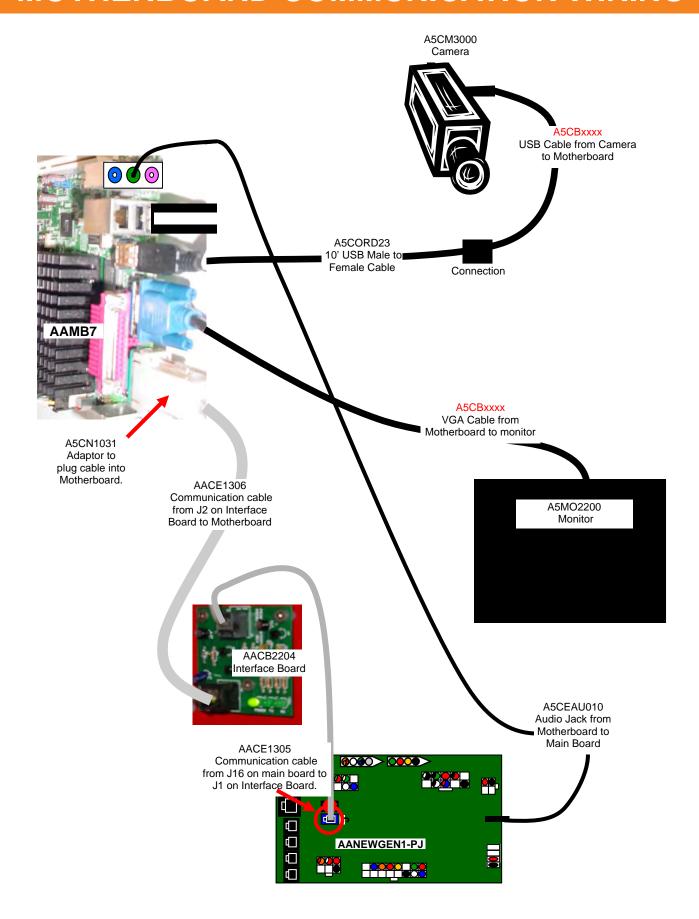
## **AC/ POWER SUPPLY WIRING**



## **AC WIRING**



# MOTHERBOARD COMMUNICATION WIRING



#### Troubleshooting Strategy

Use common sense and a systematic method of troubleshooting to determine the exact problem, probable cause and remedy. Use the process of elimination to find the faulty component. Always check for the simple and obvious causes first such as unplugged, loose or broken wires and bad sensors, bent, pinched, stuck or jammed components.

Problem	Probable Cause	Remedy
No power to the game. No lights on at all.	Unplugged. Circuit breaker tripped. Power strip faulty. Faulty cable/power supply.	Check wall outlet.  Reset power strip breaker switch or building circuit breaker.  Change plug position, replace if needed. See Power Supply diagnostic below.
AC Light and Bill Acceptor on. But everything else off. (Power Supply not ON)	Power supply unplugged.  Rocker Switch.	Insure unit is plugged into power strip.  Make sure rocker switch is set ON. (-)
	Power supply shutting down because of 12 V overload.	See power supply diagnostics to isolate bad component. A bad motor or 12 volt short would cause this.
	Faulty power supply.	See Power Supply Diagnostic below.
	Check for power to Bill Acceptor.	Acceptor should cycle stacker at game power up. If not, check cable connections.
Dollar Bill Acceptor not functioning.	Dirt or debris in acceptor slot.	Refer to "How to Clean Bill Acceptor" Or clean with bill reader cleaning card. (A5CC9000)
Ensure Bill Acceptor is set to "Always Enable"	Pinched, broken, or disconnected wiring.	Check wiring from bill acceptor to Main Board. (AACE9109) Repair or replace wiring harness. Check J9 connector on Main Board Make sure wires are secure in connectors.
	Bill acceptor problem.	Refer to troubleshooting section of dollar bill acceptor manual included with this game or the diagnostics label of the back of the unit.
Game not coining up.	Ensure game makes sound when coin switch is triggered.	Check coin switches—both should be wired normally open. If one switch is "closed" the other will not work either. Check wiring to main board. Cable AACBL4A-DOOR-DC, AACE1303
	Verify communication between motherboard and Minigen board.	Refer to "No Communication between boards" troubleshooting section.
	Game set to large amount of credits per game.	Check Game Setup Menu. Ensure Coins/ Credits per Game is set. Default = 4.

Problem P	robable Cause	Remedy
Monitor shows nothing at all on power on.  Peel marquee from right bottom of monitor.  Push ON button on monitor.	Power cable unplugged from monitor.  Power strip faulty  Faulty power cable for monitor  Re-Boot game and check for any errors on monitor. Power game down, wait 10 seconds, then power game ON to reset.  Faulty monitor.	Ensure power is plugged into bottom of monitor, down to power strip.  Change plug position, replace if needed (AACE1310)  Check A5CORD5 to ensure 110 volts to Monitor.  If error shows on monitor, refer to suggestions below.  Replace monitor. (A5MO2200)
Monitor shows "No Signal" then black. Re-Boot game to see if problem still exists.  Power game down, wait 10 seconds, then power game ON to reset.  Motherboard/power supply is not working.	Faulty power supply - Check for 12 Volts and green LED on motherboard  Monitor VGA cable unplugged.  Faulty or loose RAM  Large power connector unplugged on motherboard.  Small 12 Volt power connector unplugged on motherboard.	Refer to Monitor/Motherboard Power Supply Diagnostics for further diagnostic information.
No Sound  Motherboard creates sound, AACB1800 board amplifies it.  AANEWGEN1-PJ ASCEA Audio Ja Motherb MiniGen	ck from oard to	Enter Machine Setup Menu and verify: Game Volume & Attract Volume is not zero Check connections and reseat audio cable from motherboard to MiniGen board. Cables # AACE8811, AACE1300, and A5CEAU010. Unplug audio jack cable (A5CEAU010) from motherboard, plug into MP3 player and see if music is amplified and comes out of speaker. If Yes - then motherboard is faulty. If No - then Minigen may be faulty. Replace speaker. AACE8811

Monitor says "NO SIGNAL" for 5 seconds after power - up.  Monitor not working.  Faulty power supply - Check for 12 Volts and green LED on motherboard.  Monitor VGA cable unplugged.  Faulty or loose RAM  Large power connector unplugged  On motherboard				
Monitor says "NO SIGNAL" for 5 seconds after power - up.  Working  Monitor says "NO SIGNAL" for 5 seconds after power - up.  Large power connector unplugged				
Monitor not up.  for 5 seconds after power - up.  Faulty or loose RAM  Large power connector unplugged	THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW			
Large power connector unplugged	Faulty or loose RAM			
Then dark. on motherboard.	Large power connector unplugged on motherboard.			
Small 12 Volt power connector unplugged on motherboard.	Small 12 Volt power connector unplugged on motherboard.			
down, wait 10 seconds  Refer to Monitor/Motherboard Power Supply Diagnostics for fur diagnostic information.	Refer to Monitor/Motherboard Power Supply Diagnostics for further diagnostic information.			
and power up again.  Monitor has nothing at all an power up  Power cable unplugged from monitor.  Power cable unplugged down to power strip.  Check power button switch on mo				
on power up.  Faulty monitor.  Replace monitor. (A5MO2200)	TIILOT.			
Error on screen at power up.  Display stops at "No bootable device insert boot disk and press any key"  Flashdrive unplugged from board or Refer to "Monitor shows No Boot Do on screen" section.				
Re-Boot game to see if problem still exists.  Display shows "Sleep Mode" on screen.  Display shows "Sleep Correctly with monitor. Refer to "Mon Sleep Mode on screen" section.				
	Internal Linex software not detecting boot loader. Refer to "Monitor shows GNU Grub" section.			
Display shows "Kernel power game ON to reset.  Display shows "Kernel panic — unable to mount root" on screen.  Faulty or loose RAM Refer to "Monitor shows Kernel panic mount root" section.	c – unable to			
other than Dizzy Refer to "Monitor shows anything oth	Motherboard is not loading or running program. Refer to "Monitor shows anything other than Dizzy Chicken software on screen" section.			
	Check connections from pushbutton to AANEWGEN1-PJ board. Cables # AAPB2700 and AACE1301			
does not work. Faulty button. Test button and replace. (AAPB2700)	Test button and replace. (AAPB2700)			
Faulty communication between motherboard and Minigen Refer to "No Communication between bound shooting section.	Refer to "No Communication between boards" trouble-shooting section.			
Faulty AACB1800 board. Replace AANEWGEN1-PJ board.	Replace AANEWGEN1-PJ board.			

Problem		Probable Cause	Remedy
Monitor shows "No Boot Device" on screen.  Re-Boot game to see if problem still exists.  Power game down, wait 10 seconds, then power game ON to reset.			Small clip-in hard drive is not being seen by computer.  Push on spring clip and gently remove from motherboard. Re-install and power on game.  Try in different slot on motherboard.  Replace hard drive. (A5HD1800)  Replace motherboard. (AAMB7-HD)
Monitor shows "Sleep Mode" on screen.  Re-Boot game to see if problem still exists.  Power game down, wait 10 seconds, then power game ON to reset.		Power Supply or Motherboard not communicating correctly with monitor.	Check power supply voltage. Replace power supply. (A5PS1008) Ensure both power supply connections are secure to motherboard. Refer to Monitor/Motherboard Power Supply Diagnostics Replace motherboard. (AAMB7-HD)
Monitor shows "GNU Grub," on screen.  Re-Boot game to see if problem still exists.  Power game down, wait 10 seconds, then power game ON to reset.		Internal Linex software not detecting boot loader.	Turn off game and plug keyboard into Motherboard. Turn on game. Press "enter" on keyboard when that screen comes on. Game will now boot normally.
Monitor shows "Kernel panic-unable to mount root" on screen.	Faulty or loose RAM  AAMB7-HD		Separate metal tabs on sides of RAM, it will flip up to remove.  Re-install and Re-Boot game to see if problem still exists.  Power game down, wait 10 seconds, then power game ON to reset.  Replace motherboard. (AAMB7-HD)
Monitor shows anything else other than Prize Hub program on screen.  Re-Boot game to see if problem still exists.  Power game down, wait 10 seconds, then power game ON to reset.	Motherboard has trouble loading or running program		Small 12 Volt power connector unplugged on motherboard.  Large power connector unplugged on Motherboard  Faulty or loose RAM  Faulty motherboard - Replace faulty board. (AAMB7-HD)
Monitor problems  Blurry Monitor Too bright, or dim.	Remove marquee in front of monitor on bottom left side. Press the auto button to select Auto Adjustment. This may take a few seconds.  Verify that the screen looks good and image is centered.		

Problem	Р	Probable Cause			Remedy	
		Opto Sensor on ti dispenser dirty.		icket	Blow dust from sensor and clean with isopropyl alcohol.	
Tickets on monitor do not match tickets con			Faulty ticket dispenser.		Replace with working dispenser to isolate the problem. (A5TD1)	
	ning	Notch on tickets cut too shallow.		Flip tickets and load upside-down to have large cut notch toward opto sensor.		
or Wrong amount dispensed.	out of gam	ie.	Faulty cable. Disconnected, loose or broken wires.		Check connectors from ticket dispensers to MiniGen board. Check for continuity. Cables AACE3219, AACE1302	
			Faulty Main Board.		Replace MiniGen board. (AANEWGEN1-PJ)	
Check for the correct amount of tickets showing on Monitor	Tickets on monitor does match tickets coming out of game.		Settings in Menu are incorrect.  Camera not seeing ball		Enter Menu and check certain areas: Divide Tickets By 2 Blue Light Value Yellow Light Value Red Light Value Green Light Value Green Bonus Round Value	
			correctly.		Refer to "Ball Scores Wrong" section.	
Low Tickets message on	Low lickets		pty in ticket tray Load tickets into tray. Ensure tickets hold down micro switch wire.			
monitor Faulty cable. I loose or broke			,		nectors from low ticket switches to MiniGen eck for continuity. (AACE3219, AACE1302)	
	Faulty low	tick	ket switch. Inspect swi		itch and replace if needed. (AASW200)	
	Faulty Mir	niGer	n Board	Replace M	e Minigen Board. (AANEWGEN1-PJ)	
No Communication between boards.  Main Board and wiring to coin switch OK.  Check green LED's on Serial Interface board.  "Power" solid ON  "TX" & "RX" blinking very fast,		nterface board.				
Game <b>has</b> audio track "clinking" sound from speakers when coin switch triggered.		Er pl m	"Power" is not solid ON  Ensure AACE1305 cable is blugged into blue "IN" socket on main board. (J16) Replace if needed.  Replace Serial Interface board. (AACB2204)  erify all dipswitches are OFF on		Check or replace adaptor (A5CN1031)	
		mai	main board. (AANEWGEN1-PJ)			

Problem	Probable Cause	Remedy
All Playfield Lights are spiraling different colors.  No communication to MiniGen Board	Faulty cable. Disconnected, loose or broken wires. Faulty Spiral Translator Board Faulty MiniGen Board	Check large phone cable from MiniGen board, through Spiral Translator Board up to one egg in the spiral. Check for continuity. Cables AACE1306, AACE1302 Replace Spiral Translator Board. (AACB2216)  Replace Minigen Board. (AANEWGEN1-PJ)
Playfield Lights do not light up at all.  Enter Diagnostic menu and select "Spiral Color Test"	12 Volt power jumpers to spiral disconnected or faulty. 12 Volts to Spiral Transla- tor Board missing. Faulty Spiral Translator Board Faulty MiniGen Board	12 Volts DC is added to spiral at intervals along length. Ensure all these connections are secure.  Check cables from egg light to Spiral Translator to Mini-Gen board. Check for continuity. (AACE1311, Power Supply A5PS1008)  Replace Spiral Translator Board. (AACB2216)  Replace Minigen Board. (AANEWGEN1-PJ)
Playfield lights have a few weird colored lights.	Egg Light is faulty.  12 Volt power jumpers to spiral disconnected or faulty.  Faulty Spiral Translator Board	Test with different egg light. Replace egg light in spiral. (A5LI1300). It could be the light before the problem, or 1st light after the problem.  12 Volts DC is added to spiral at intervals along length. Ensure all these connections are secure.  Replace Spiral Translator Board. (AACB2216)
All Playfield Lights are blue.  No communication on spiral.	Faulty cable. Disconnected, loose or broken wires. Faulty Spiral Translator Board Faulty 1st Egg Light in spiral playfield.	Check Spiral Translator Board up to 1st egg in the spiral. Check for continuity.  Replace Spiral Translator Board. (AACB2216)  Communication goes into the first egg light. Simply remove connector from 1st egg light, and plug into 2nd egg light to isolate a faulty 1st egg light.

Problem Probable Cause Remedy					
Tilt Alarm going off			Use leg levers on bottom of game to adjust level of game.		
too often.	,		ower or raise Plumb Bob so that the center is not touching outer ring.		
			Check cables from Plumb Bob to MiniGen board. Check for continuity. (AACE1300)		
	Remove one wire from Plumb Bob to isolate problem.	If alarm stops - Replace Plumb Bob (A5TI100 <sup>o</sup> If alarm continues - Replace Minigen Board (AANEWGEN1-PJ)			
Tilt Alarm not going off.	1 1		Check cables from Plumb Bob to MiniGen board. Check for continuity. (AACE1300)		
OII.	Touch both wires on Plumb Bob together to isolate prob- lem.		If alarm does work now - Replace Plumb Bob (A5TI1001) If alarm doesn't work - Replace Minigen Board (AANEWGEN1-PJ)		
Ball does not Release Enter Diagnostic Menu and select "Solenoid	No 6 Volts on solenoid in test. Solenoid should have 13 Ohms across leads.	Inspect cable from solenoid to MiniGen boa (J24) Cable part #'s: AACE1307, AACE Replace main board. (AANEWGEN1-PJ)			
Down" Check for 6 Volts DC at solenoid when engaged Solenoid should have 13 Ohms across leads.	Yes - 6 Volts on solenoid in test, but solenoid still doesn't engage. Solenoid should have 13 Ohms across leads.	Inspect linkages on solenoid and ensure solenoid is not jammed.  Ensure cabinet is level and ball rolls freely to home position. Adjust leg levelers to adjucabinet. Clean ball track.  Replace solenoid. (AACE1307)			
Ball Release stays	No 6 Volts on solenoid.	Inspect linkages on solenoid and ensure solenoid is not jammed.			
Open all the time  Check for 6 Volts DC at solenoid when engaged	Yes - 6 Volts on solenoid.		spect cable from solenoid to MiniGen board. (J24) Cable part #'s: AACE1307, AACE1300 splace main board. (AANEWGEN1-PJ)		
Ticket Meter does not work.	Ensure correct number of tickets are being dispensed.		Check ticket values, refer to Tickets not dispensing troubleshooting section.		
Ticket meter will click as tickets come out of game and notch is "seen" by dispenser.	Disconnected, loose or broken wires.		Check connections and reseat J22 on main board. Cables # AACE1301 and AACO1000		
	Faulty counters.		Replace counters. AACO1000		

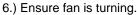
Problem	Probable Cause		Remedy	
Game Meter does not work.	Meter may be counting coins instead of games.		Ensure Dipswitch # 1 on Minigen board is set to ON.	
Game meter can be set to coin meter on dipswitch # 1.	Disconnected, loose or b wires.	roken	Check connections and reseat J22 on main board. Cables # AACE1301 and AACO1000	
Game meter will click at start of next game.	Faulty counters.		Replace counters. AACO1000	
Coin Meter does not work.	Meter may be counting g instead of coins.	ames	Ensure Dipswitch # 1 on Minigen board is set to OFF.	
Coin meter can be set to game meter on dip- switch # 1.	Disconnected, loose or b wires.	roken	Check connections and reseat J22 on main board. Cables # AACE1301 and AACO1000	
Coin meter will click at insertion of each coin.	Faulty counters.		Replace counters. AACO1000	
Ball Does Not Score	Camera is not seeing anything.	connection erboard.	onnections from camera to motherboard. USB on plugged into camera, A5CORD23 to moth- Ensure USB cable is plugged into correct slot erboard. Refer to Wiring Diagram.	
Camera	Lighting in cabinet.	some lig	nspect lighting in top of cabinet and side LED lights. If ome lights are not ON, replace the lights. Camera will not register ball in low light.	
	Game picks winning position when ball starts rolling backwards.	Ensure cabinet is level and ball rolls freely back to home position. Adjust leg levelers to adjust cabinet. Clean ball track.		
	Ball is not kicked hard enough to register.	Ball must be kicked past the 1st 8 rows of lights be a "Good Play" is registered.		
Ball scores wrong.	Ball does not score at all. Refer to		"Ball Does Not Score" section.	
Buil oddies Wiolig.	Camera missing spots on track.	Enter Diagnostic Menu and select "Auto Align Cal Wait 2 minutes until complete and test game.		
	Lighting in cabinet.	the lights	ect lighting in top of cabinet and side LED lights. If ghts are not ON, replace the lights. nera will not register ball in low light.	
	Game picks winning position when ball starts rolling backwards.		cabinet is level and ball rolls freely back to osition. Adjust leg levelers to adjust cabinet. all track.	
Camera Detection Error on screen	Camera is "seeing" the ball where it is not supposed to be.		If this shows on bottom left of screen, make sure the ball is resting at shooter and not stuck on track somewhere.	
	Make sure camera is aligned properly.		Go to Camera Menu and select "Auto Align Camera" Refer to "Ball Does not Score" section above.	

## **POWER SUPPLY DIAGNOSTICS**

1.) Verify AC power to game. Check power strip in front door.

The rocker switch should be illuminated.

- 3.) Check connection to power supply.
- 4.) Ensure Power Supply switch is set to 115V (or 230V) (Some model power supplies may not have this)
- 5.) Ensure Power switch is on.



- If power supply fan is turning and there is no 12 Volt out, then replace power supply. (A5PS1008)
- If power supply fan is not turning, then continue to "Verify Power to Motherboard"

#### **Verify Power to Motherboard**

The motherboard will turn on power supply.

If your game has no 12 volts, it may be the motherboard not turning on.

In addition - there may be a 12 volt short somewhere else in cabinet that is not allowing the power supply to turn on.

## Minimize load on power supply and isolate short

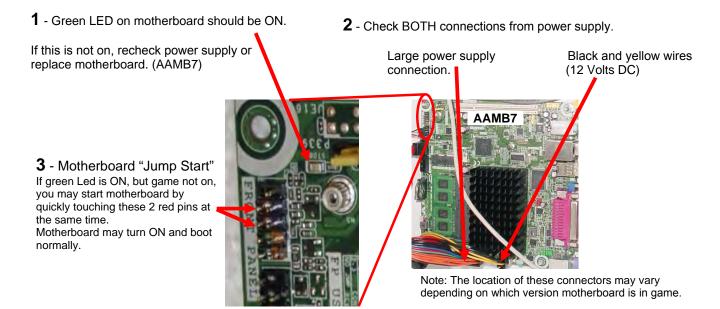
Unplug all outputs from power supply except for motherboard.

This will have power supply, motherboard, and monitor left plugged in.

If power supply, motherboard, and monitor now turn on:

Plug in one component at a time to power supply to locate short.

If power supply still does not power on, then continue to steps 1,2, and 3.



If power supply still does not power on, replace power supply. (A5PS1008), replace motherboard. (AAMB7-HD)

## **BILL ACCEPTOR DIAGNOSTICS**

#### **NOTICE:**

#### INSTALLING A BILL ACCEPTOR VOIDS ETL CERTIFICATION AND CE COMPLIANCE

The Dizzy Chicken Game does not come standard with a Bill Acceptor.

If you would like to add one to your game, please order AACE4626 & A5PL4201 (Mounting Plate)

If you would like to install DBA. Downstacker Part # A5AC9093

Note: There are many different models and brands of Bill Acceptors that are used on redemption games. Your Bill Acceptor may differ from the unit shown.

Determine if Bill Acceptor has power:

Turn game ON—The bill acceptor should make noise as stacker cycles and green lights on outside bezel should flash.

#### If NO power:

Use meter to measure 110 AC voltage at cable going into Bill Acceptor from power strip.

#### If power is OK:

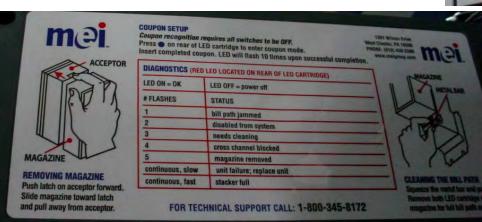
Clean Bill Acceptor path to make sure there is nothing jamming unit. Check dipswitch settings on side of acceptor.

Make sure switch # 8 is OFF for Always Enable



#### **ERROR CODES**

Count the number of flashes on front bezel of Bill Acceptor and follow chart for repair.

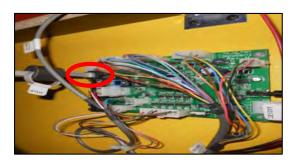




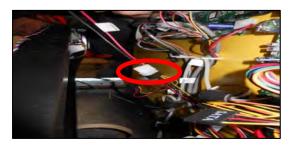
## **HOW TO: ACCESS BALL RELEASE**

**Step 1: Power game off.** 

Remove grey phone cable labeled CE1313 from mini gen main board.



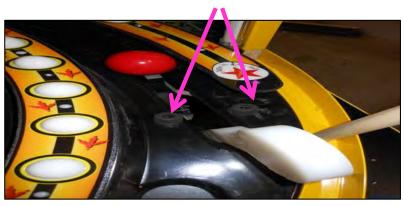
**Step 2:** Remove black and red cable labeled CE1311 from power supply cable.



**Step 3:** Remove front window by taking out 5 bolts on both sides of the cabinet.



**Step 4:** Remove the 2 bumpers that are located by the red ball.



Step 5:
Remove the red ball from the track.
Remove the 4 square head screws in the front of the playfield. There maybe 1 on each side of the playfield.



## **HOW TO: RECALIBRATE CAMERA**

The camera will need to be recalibrated if new software is installed in game or if the game has been handled roughly and camera has shifted position.

Step 1: Verify all lights are ON inside cabinet. (4 up top, 2 strips along sides, 1 strip under monitor)

Enter menu and go to Camera Diagnostics

Use menu buttons to enter menu and go to this screen:



Step 4: Inspect picture on screen—Select "Up" or "Down" or "Left" or "Right" if needed.

Press buttons many times to move mask a little.

Screen should look similar to this picture.

Note: It is ok to see some red and yellow around mask, but be sure that it is uniform around entire mask.





Step 6: Use handle to whack ball up spiral and watch "Ball Position" on menu screen.

The ball position should go from 0 to 100 depending on how hard you whack the ball.

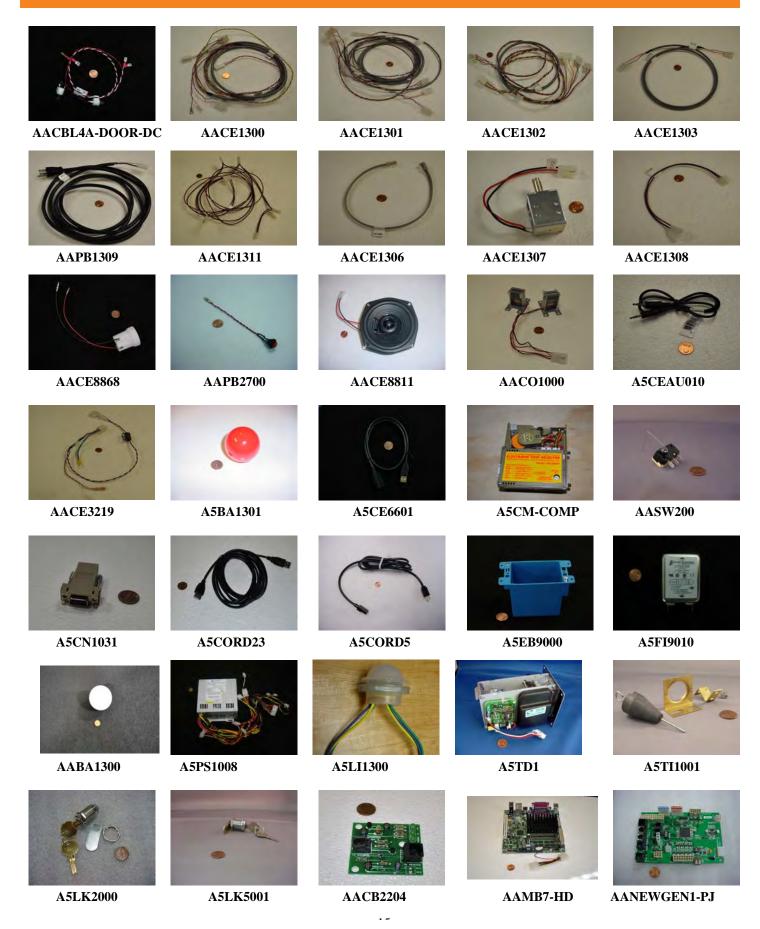
The picture will not track ball as it only refreshes every 5 seconds.

The ball position number should track with the ball as it goes up and back down the spiral. Exit menu and test in game play to verify it is correctly.

Step 7: If Ball Position is not reading correctly, go back to Step 4.

Please call Baytek Service Dept. with any questions: (920) 822-3951 Ext. 1102

## **PARTS PICTURES**



# PARTS PICTURES (DECALS)



40

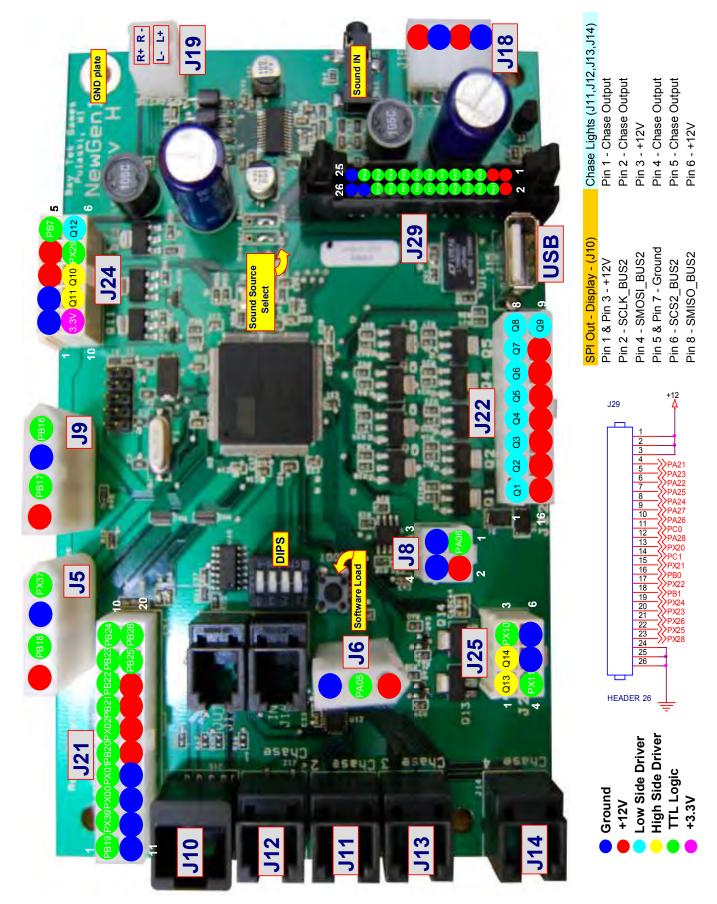
## **PARTS PICTURES**



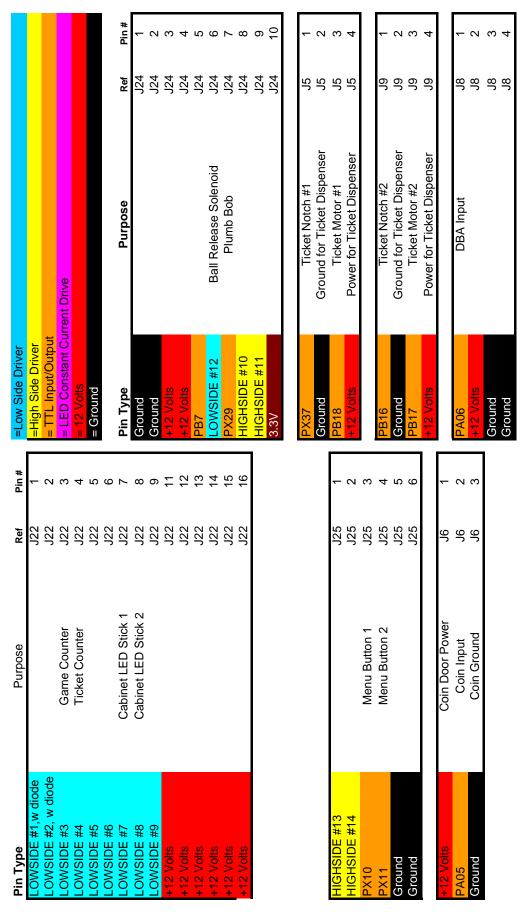
# **DECAL IDENTIFICATION**



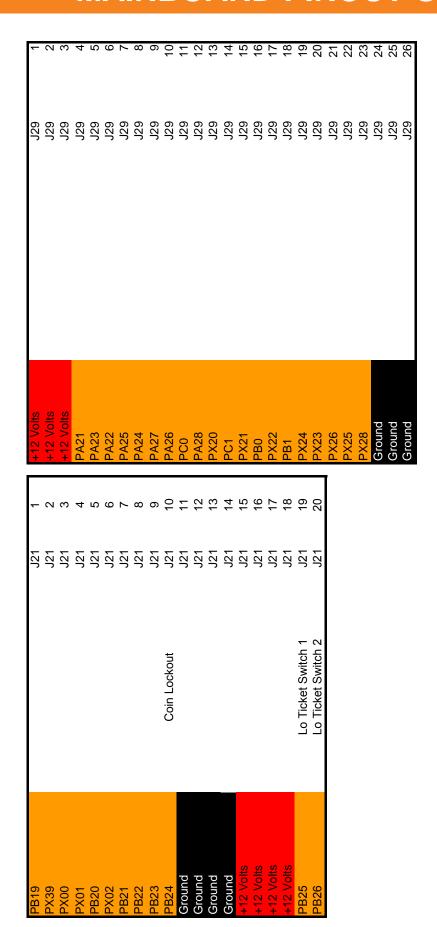
## **MAINBOARD PINOUT**



#### MAINBOARD PINOUT GUIDE



#### **MAINBOARD PINOUT GUIDE**



# **MAINTENANCE LOG**

If repairs are necessary, it is good practice to keep a log of repairs done and parts ordered.

The chart below will assist you in tracking your game's maintenance.

DATE	MAINTENANCE PERFORMED	PARTS ORDERED	INITIALS

#### **TECHNICAL SUPPORT**

Excellent customer service is very important to Bay Tek Games!

We know that keeping your games in great operating condition is important to your business.

When you need us, we are here to help. You can call us for free technical assistance, and you can count on us to have parts on-hand to support your game. We offer options that fit your needs.

#### **Electronics / Circuit Boards - Repair Options**

**Repair & Return** – If you have Circuit Board issues with your Bay Tek game, you can send the board to us and we'll repair it right away. Most items sent to us are repaired and returned to you within two days. This option is your best value as we offer this fast turn-around service at the most reasonable price.

Advance Replacement – If you have Circuit Board issues with your Bay Tek game, but you don't have time to send in your board in for repair, give us a call and ask for an Advance Replacement. We'll send you a replacement board that same day (pending availability). When you get your new board, just repackage the defective board in the same box and send it back to us. We make it easy by including a UPS Return Shipping label for you to put on the box (not available for international shipments). This is your best option when you need to get your game up and running as quickly as possible!

**Spare Parts** – Take matters into your own hands and purchase new spare Circuit Boards for your Bay Tek games. Many of our games share the same main-board electronics. This means you can buy one set of spare electronics to support many of your Bay Tek games. Spare boards allow you to get your game up and running the quickest and provide you a valuable troubleshooting option. Call our technicians to get recommendations for what you should keep on hand for spare parts!

#### **Technical Support:**

"You" are the best tool for troubleshooting! Your abilities to understand the game and your skills to repair the game are invaluable to us! If you need help, you know you can call us. It's not easy to diagnose a game remotely by phone, but our technicians do a great job. They'll need your help to perform some troubleshooting steps and convey to them exactly what's happening with your game.

#### **Returns, Credits, & Fees:**

**NOTICE!** ALL ITEMS being sent to Bay Tek Games for repair or return, etc. require prior Return Authorization! Bay Tek Games will provide a Product Return Form with an authorizing Ticket Number for each item to be returned. Please be certain to include this document with all shipments! **Late Fees and Non-Return Fees -** Advance Replacement and Warranty Replacement items require the defective items to be returned by Bay Tek games promptly to avoid Late Fees. We expect items to be returned with 10 working days. Late fees are invoiced monthly. Late fees are non-refundable under any circumstance! Any item not returned within 90 days will be invoiced in full as a replacement part. **Bench Fees -** Bench fees will apply for each electronic item returned to Bay Tek Games (this includes unused Advance Replacement items). This charge covers our cost to inspect, evaluate and retest each item. Please note that returned items that do not pas our tests will be charged accordingly as replacement items or advance replacements.

**Restocking Fees** - Unused items returned for credit will be credited minus a restocking fee. Items must be returned with in 30 days of purchase in order to qualify for any credit amount. No shipping charges will be credited.

#### **WARRANTY**

Bay Tek Games warrants to the original purchaser that all game components will be free of defects in workmanship and materials for a period of 6 months from the date of purchase. If you fill out the registration card in the cashbox of the game, Bay Tek will add another 3 months to your warranty, free of charge.

Bay Tek Games will, without charge, repair or replace defective component parts upon notification to the parts/service department while the game is under warranty.

Warranty replacement parts will be shipped immediately, via ground service, along with a Product Return Form for the return of defective parts.

Defective parts must be shipped back to Bay Tek Games unless otherwise instructed. Items not returned to Bay Tek Games will be invoiced as replacement parts.

This warranty does not apply in the event of any misuse or abuse to the product, or as a result of any unauthorized repairs or alterations. The warranty does not apply if any serial number decal is altered, defaced, or removed from its original position.



#### **ATTENTION**



In order to maintain the safety & compliance certifications of this game, ONLY approved parts may be used. For approved replacement parts, refer to the parts list in this manual.

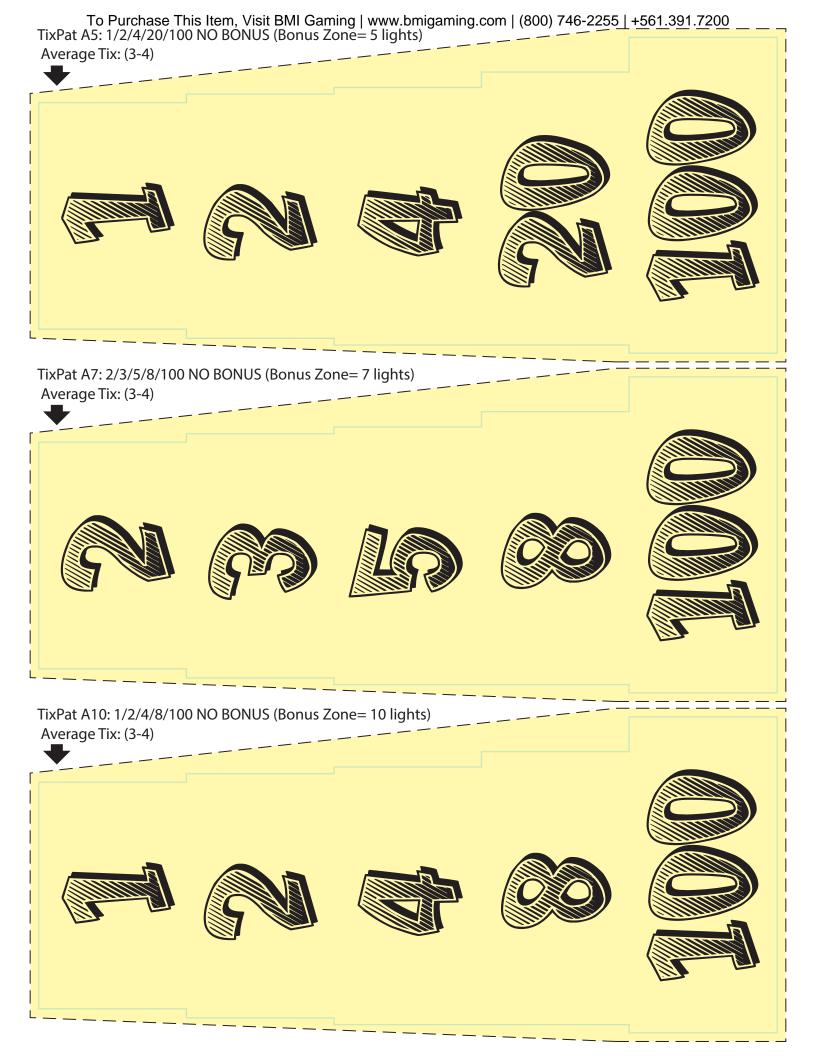
Should you need your game serviced, determine the serial number from the decal placed on the front of this manual, or locate it on the back of the game. Then contact our Service Department at: 920.822.3951 or e-mail: service@baytekgames.com

#### **NON-WARRANTY**

Options and estimated charges will be provided to you for your approval.

Please remember that any items being sent to Bay Tek Games must include prior return authorization from our Parts & Service Department.

This approval will include a Product Return Form which is required to be included with any incoming shipments. Repaired parts will be shipped back using the same method in which they were received. Repairs are warranted for 30 days from the date of return shipment.

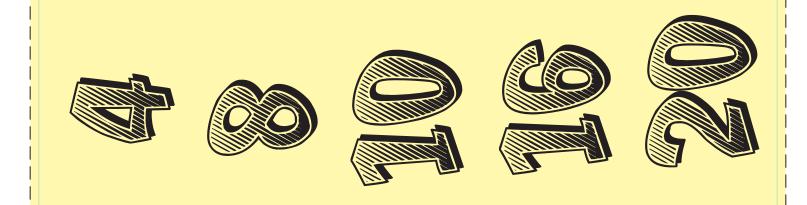




TixPat B7: 4/8/10/16/20 BONUS: 100 (Bonus Zone= 7 lights) Average Tix: (6-9)



TixPat B10: 4/8/10/16/20 BONUS: 50 (Bonus Zone= 10 lights) Average Tix: (6-9)





TixPat C7: 6/8/15/30/50 BONUS: 500 (Bonus Zone= 7 lights)

Average Tix: (10-13)



TixPat C10: 6/8/15/20/50 BONUS: 100 (Bonus Zone= 10 lights) Average Tix: (10-13)

